

XPP CSS Style Development e-learning

Frequently Asked Questions

April 2021

Frequently Asked Questions

Q: Which version of XPP software do you need to have installed to take this course?.....	1
Q: What is the cost of the course?	1
Q: Are you offering any discounts?	1
Q: Where can I get further information?	1
Q: Will there be a resource available if we have questions or need additional clarification on topics covered in the course?.....	2
Q: How do I enroll?	2
Q: What are the benefits to my organization?	3
Q: Can I test access to the e-learning?	4
About RWS.....	4

Q: Which version of XPP software do you need to have installed to take this course?

A: We have e-learning courses available for versions 9.3 to 9.5. For customers who are still at 9.2, upon request we will provide an XPP 9.2 sample job along with a set of instructions identifying how to work with the course and job using that software version.

Q: What is the cost of the course?

A: This is a subscription based course which costs \$1,400 per user, per year.
The price is for a named user 1-year subscription/online access to the XPP CSS course and includes any/all versions of the course that are available during that term.

Q: Are you offering any discounts?

A: RWS is introducing the following volume discounts on a customer basis:

- 10% discount for 5-9 students (\$1,260/user)
- 20% discount for 10-14 students (\$1,120/user)
- 30% discount for 15-19 students (\$980/user)
- 40% discount for 20+ students (\$840/user)

Q: Where can I get further information?

A: For additional information please email Learn@sdl.com

Q: Will there be a resource available if we have questions or need additional clarification on topics covered in the course?

A: The course is self-paced, on-demand e-learning so there is no instructor present or live Q&A. However, we might be able to provide you with a follow-up call, Q&A session or advanced training session as part of our consulting services.

Q: How do I enroll?

A: You can buy one single course via credit card or wire transfer [via this link](#). Once we have received your payment, we will contact you to check your XPP version release and you will be enrolled to the RWS University portal. For volume discounts, please contact us at Learn@sdl.com before ordering and let us know the number of users to be enrolled. We will then be in touch to give you a promotion code to use when placing your order. Once your order has been processed, we will enroll you onto the course.

Q: What are the benefits to my organization?

A: There are several benefits which we've outlined here.

Implementations:

- Existing CSS implementations will confirm best practices are being used and developers will gain new knowledge.
- Implementations migrating from Classic or XML to CSS styling can be confident their style developers obtain the knowledge they need to be successful.

Developers:

Style developers get consistent, best practice knowledge they can apply rapidly.

CSS Style Developers

- Much easier to find CSS style developers than XPP style developers!
- Allows your business to hire CSS developers and quickly on-board them.

XPP Style Developers

- Allows existing staff to further develop their skill while leveraging their experience and unique expertise.

Delivery:

Online, on demand, self-paced

- Eliminates scheduling issues.
- Developers learn at their own pace, repeat lessons and exercises as needed, refresh learning JIT (Just In Time).
- Named user pricing model allows you to purchase and schedule individually.

Q: Can I test access to the e-learning?

A: Yes. We have a sample e-learning course which allows you to check your access to the RWS University (online learning platform) along with the course functionality. To request this please email Learn@sdl.com

About RWS

RWS Holdings plc is the world's leading provider of technology-enabled language, content management and intellectual property services. We help our customers to connect with and bring new ideas to people globally by communicating business critical content at scale and enabling the protection and realization of their innovations.

Our vision is to help organizations interact effectively with people anywhere in the world by solving their language, content and market access challenges through our collective global intelligence, deep expertise and smart technology.

Customers include 90 of the globe's top 100 brands, the top 10 pharmaceutical companies and approximately half of the top 20 patent filers worldwide. Our client base spans Europe, Asia Pacific, and North and South America across the technology, pharmaceutical, medical, legal, chemical, automotive, government and telecommunications sectors, which we serve from offices across five continents.

Founded in 1958, RWS is headquartered in the UK and publicly listed on AIM, the London Stock Exchange regulated market (RWS.L).

For further information, please visit: www.rws.com

© All Rights Reserved. Information contained herein is deemed confidential and the proprietary information of RWS Group*.

*RWS Group shall mean RWS Holdings PLC for and on behalf of its affiliates and subsidiaries.