

# What's new in Tridion® Docs 14<sup>+SP4</sup>

Data Sheet



**Our latest release gives you a clean, intuitive interface to help you focus on your work, while our new semantic AI features, Content Importer UI, and simpler authoring and reviewing tools will help you increase automation and improve productivity**

The new semantic AI capabilities use controlled vocabularies to automatically enrich your content. As a result, content can be applied more effectively to drive personalized experiences across a variety of touch points – increasing the ROI on your content.

This release also provides massively improved ease of use and simplified upgrades.



## New and updated capabilities

- Semantic AI
- Collective Spaces – made up of Draft Space, Review Space and Document History
- Annotations
- Filtering for users on what to review
- MathML integration
- Integrated spell check
- Content Importer improvements
- Productivity enhancements for technical authors
- Deployment and upgrade improvements
- Updated platform support

## New features in Tridion Docs 14 SP4<sup>1</sup>

### Semantic AI

Our new semantic AI capabilities<sup>2</sup> streamline and automate the process of tagging information while adding powerful search capabilities when content is delivered through Tridion's Dynamic Experience Delivery (DXD) module.

- You can create and manage a multilingual, SKOS standard taxonomy easily with tools such as card sorting and corpus analysis, or import and customize other taxonomies, with a true linked data approach, through our new Taxonomy Space user interface
- Both in Draft Space and desktop XML editors, a new Smart Tagging feature suggests useful tags from the organizational taxonomy managed by Taxonomy Space
- Fully automated tagging on batches of content is enabled – allowing content teams to tweak tags manually after they are applied
- With DXD, smart search and dynamic filters enable improved information findability and discovery

### Collective Spaces

The new capabilities added to Draft Space and Review Space include:

- Enhanced content search – selected statuses get badges in the Outline view with filters, helping you to focus on selected components for either review or edit
- Spell-checking suggestions as you type – configurable to support all major languages
- WIRIS MathML integration for streamlined working with block equations and more
- Document History is now available in Review Space as well as Draft Space
- Display improvements in Review Space for viewing and commenting on content in wide tables
- Enhanced user experience – including higher screen contrast and images with the placement attribute set to 'break' displayed as block elements
- Content suggestions can now be accepted with a single click

### Client applications

- Authoring Bridge support for Oxygen 23.1

<sup>1</sup> Some capabilities are licensed add-ons

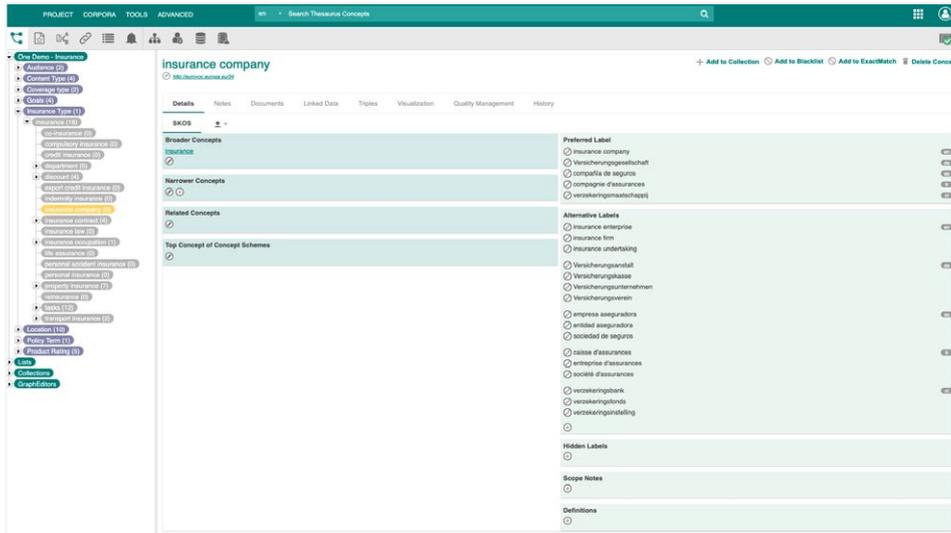
<sup>2</sup> Powered by PoolParty Semantic Suite

## Semantic AI

### Taxonomy Space creates a single vocabulary across your business

Many organizations waste time and effort searching for content due to mislabelling or different terminology across departments.

Taxonomy Space is an optional module in Tridion Docs 14 that solves these problems. It takes a centrally managed taxonomy and makes it available to content authors.



Tridion Taxonomy Space user interface (UI)

With Taxonomy Space, departments can bundle synonymous terms in multiple languages under one concept and relate it to other concepts. It reduces confusion while searching for information and creates a unified, cross-border vocabulary for your company.

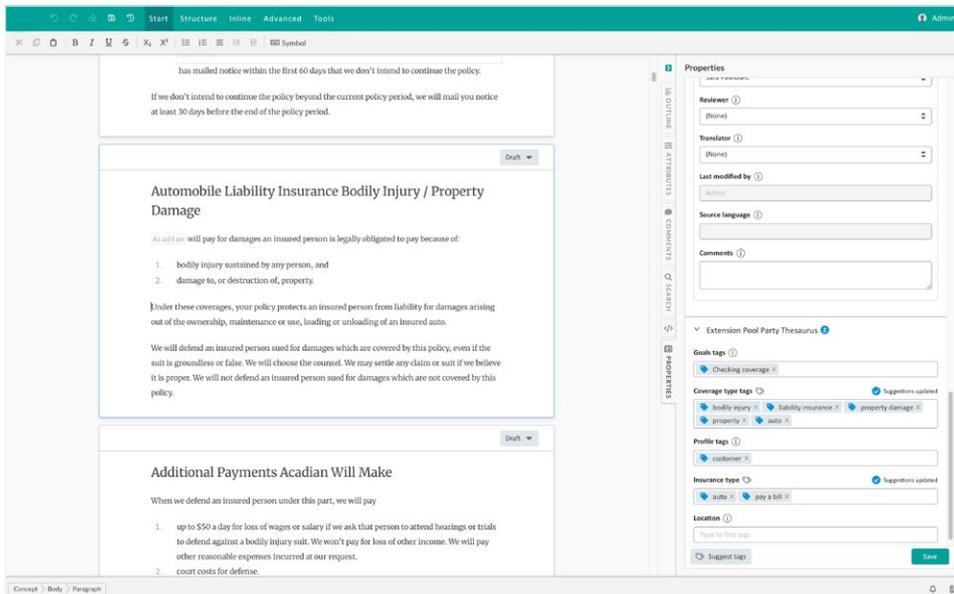
Users can subsequently tag content in the Tridion authoring UI in a consistent way, while the web application, or other delivery channels, can take advantage of the rich metadata to drive personalization, provide better search and show content relationships.

### Smart Tagging speeds up content classification

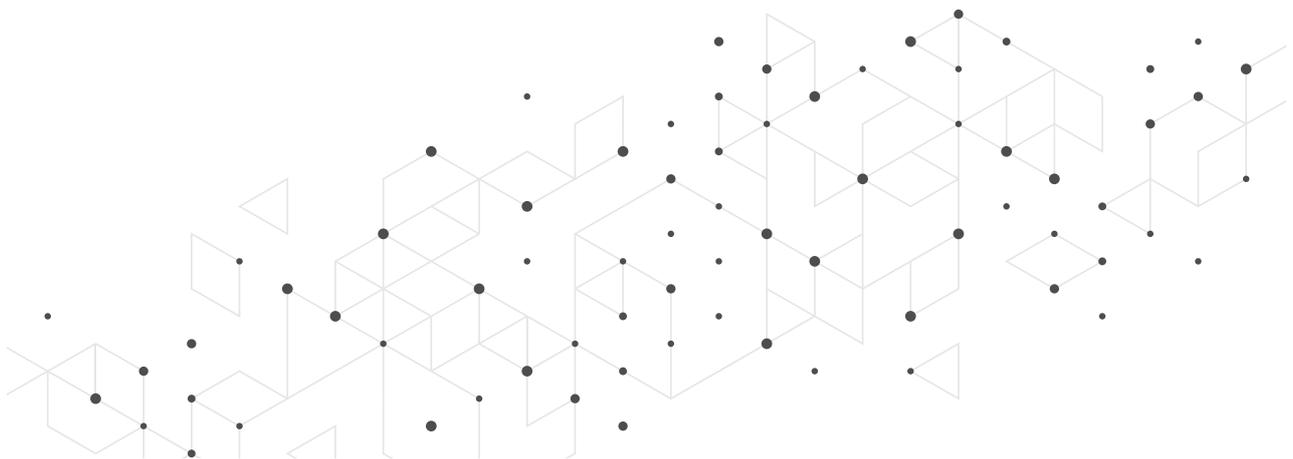
Taxonomies in Tridion Docs are commonly used to classify content.

Tridion Docs 14 extends this functionality by providing users to get tags (concepts) suggestions from the taxonomy managed through Taxonomy Space. Furthermore, users can now use a unique Smart Tagging feature to auto-tag individual items, or a batch of selected items – improving efficiency and saving valuable time.

The unique automated Smart Tagging feature is available in Collective Spaces, Publication Manager and the Authoring Bridges, all of which support the manual tagging of items using managed concepts.



Automated tagging of content using Smart Tagging

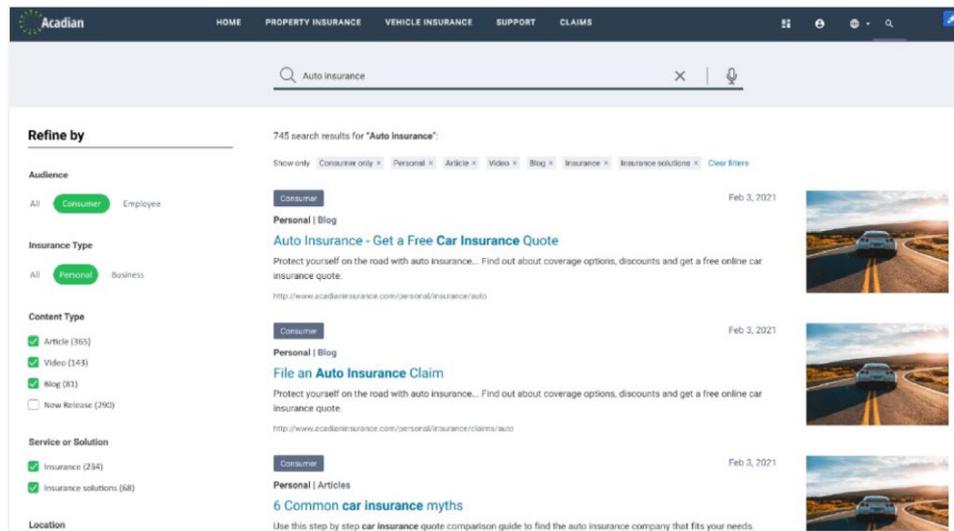


### Semantic Search matches user intent to content

With Tridion Docs 14, along with Tridion Dynamic Experience Delivery (DXD), and their out-of-the-box search capabilities, users can more easily discover content – regardless of its location or language. By using ‘concepts’, the search is able to locate relevant results, even if they don’t exactly match the entered search phrase.

Further, Tridion Docs 14 allows a user to perform searches based on partial inputs through auto-search completion, as well as search based on synonyms.

Faceted search with dynamic filtering capabilities is also fully supported. Tridion’s GraphQL API provides developers with easy access to both the content and the managed taxonomies, so teams can build truly amazing digital experiences. Tridion DXD enhances and elevates the search experience when combined with Tridion Docs to create true portal-like applications.



Find the information you need in just a few clicks – auto-completion shows all relevant search options when you enter partial input

## Collective Spaces

### Draft Space

Tridion Docs 14 expands the process of knowledge creation by making it easier for anyone to author structured content. This opens up new possibilities for occasional contributors and subject matter experts (SMEs) across your organization to contribute their knowledge in the same place.

The new browser-based user interface, Draft Space, provides a structured content approach, while eliminating the need for your contributors to understand and work directly with the underlying XML.

### Draft Space provides...

<b>Whole publication editing</b>	Scroll smoothly through an entire publication and edit anywhere – providing you with the context of what you're doing.
<b>Easy SME collaboration</b>	SME authors can now directly open a link to any publication and topic for editing at the exact spot their input is required.
<b>Dynamic menus</b>	Access feature and functionality options based on DITA topic types.
<b>Transparent input for East Asian languages</b>	Work with East Asian languages smoothly using your preferred input method.
<b>Intelligent interface</b>	Gain power access to the underlying content architecture of Tridion Docs including templates, properties, new topics, quick wizards and new images.
<b>Quick access to content</b>	Work with large publications through just-in-time loading – including searching and replacing each instance of a term wherever it appears in the publication (if the workflow status allows).
<b>Document history</b>	Optional add-on provides a detailed view of revision history and changes in a topic.
<b>New content type support</b>	Outline view supports DITA bookmaps.
<b>Technical view</b>	For authors who want to see the underlying DITA XML, a tab reveals the XML view.
<b>Workflow status and metadata</b>	Quickly see which topics you should focus on for reviewing and authoring, and change the status once you have finished using Tridion Docs workflow. You can also update other metadata when needed.
<b>Comments and interactions</b>	Use comments and suggestions to interact with the editorial team and with reviewers who use Review Space. The feedback and review cycle is managed in one central location and you can filter for different types of feedback and record resolutions with their reasoning.

### Review Space

Reviewing content becomes a whole new experience with Tridion Docs 14 – for starters you no longer need to mark-up PDF files and send emails. The new browser-based user interface, Review Space, gives you a highly intuitive way to focus on the job of collaboratively reviewing content and providing feedback.

When reviewing content, users can select text and simply add annotations, indicate annotation type, share annotations and comment or suggest changes. Changes to the text are now interactive so you can comment rather than just accept or reject them. And because all these activities are recorded it is easy to follow the audit trail to see who changed what. As always, components can be edited in isolation, but now their status can be changed so you can quickly see which sections have been reviewed.

### Review Space provides...

<b>Review overlays</b>	Allow multiple reviewers to create and reply to comments on the same content simultaneously. The author maintains control over the final content and can integrate review comments at their discretion.
<b>Scalability</b>	Collaborate with distributed global teams – both in-house and inter-organization.
<b>Ease of use</b>	Jumpstart enterprise-wide structured authoring and reviewing workflows with minimal training.
<b>Unified collaboration</b>	Centralize enterprise-wide structured collaboration workflows through views on comment/resolution types and integrated status transitions.
<b>Tight integration with Draft Space</b>	Review Space works in sync with Draft Space, providing a unified experience for authors and reviewers alike. All the comments, changes and requests are synchronized across the two modules.
<b>Navigation</b>	Next/Previous buttons allow users to quickly jump between topics to review.
<b>In-country review</b>	In-country reviewers can also review target language translations and feedback in the same intuitive environment.
<b>Document History</b>	Overview of all the changes made to a topic – from the time of creation to the latest version – with relevant information included.



## Other improvements

### Collective Spaces

- Search quickly through publications of any size
- Navigate by topic title
- Filter on comments – including type, resolved/not resolved and author
- Comment directly on images
- Copy reviewer suggestions directly to the source content and modify them
- Send a link to SME authors/reviewers so they can easily jump to the right place to start their work
- See and change statuses via the top bar
- Cleaner UI as inactive items or values can now be hidden
- Better rendering of variables and white space handling (no unwanted gaps between paragraphs and phrases)

### Productivity enhancements for technical authors

- Enhanced search and reporting functions
- Download publishing reports (DITA-OT log) directly from Publication Manager
- Search for publications straight from Publication Manager and Authoring Bridge
- Search for a latest version or all versions
- Filter by created or modified date
- Configure the properties shown in results

### Content Importer: batch import and translation user interface

Content Importer has a new user interface that simplifies importing content and translations.

- Import translations directly from file systems for better usability and security
- Track progress, pause/resume, or restart unfinished imports
- Finish a full import with logging
- Stop – in case you need to because of content errors
- Import configured binary file types (e.g. PDF, DOCX etc.)
- Run tasks from the command prompt (optional)

### Full API to aid compliance and auditability

You can now support your organization's compliance and audit needs by connecting Tridion Docs 14 with the reporting application of your choice.

### Deployment and upgrading

- Customization files are centralized for easier upgrades
- Usability has been improved for IT admins – including better business automation through ISHRemote and reducing the number of clicks and typing needed to get to the valuable information and insights you need

## Connectors

Connectors for Tridion Docs enable fast and standardized integration to various external systems.

Tridion Docs 14 works with the following new connectors.

### SharePoint 365

This connector makes it possible to publish documents (Word, PDF etc.) to SharePoint 365 directly from Tridion Docs. Publication metadata information in Tridion Docs can also be published alongside the document. The connector is added to the standard publish pipeline – allowing endless possibilities on how documents can be formatted before delivering it to SharePoint 365.

### Veeva Vault

This connector to Veeva Vault enables organizations, such as those working in Life Sciences, to easily store and then electronically sign final outputs in this market-leading document management system – ensuring the whole organization can access it from a single point. Veeva Vault comes with extensive document workflow support, which you can use to manage approvals from SMEs, health authorities etc. Different workflows can be triggered based on how the document is classified. The document type and classification is fully configurable in the Tridion Docs connector and metadata on the Tridion Docs publication and specific publication output formats can be used to control how documents are classified in Veeva.

#### Platform support

- Microsoft Windows Server 2019
- Oxygen 23.1; XMetaL 14
- Oracle 19c for server and client; Oracle Java 11
- Microsoft SQL 2019 Server
- .NET Runtime 4.8.0

## Learn more

[rws.com/tridion-docs](https://rws.com/tridion-docs)

### About RWS

RWS Holdings plc is the world's leading provider of technology-enabled language, content management and intellectual property services. We help our customers to connect with and bring new ideas to people globally by communicating business critical content at scale and enabling the protection and realization of their innovations.

Our vision is to help organizations interact effectively with people anywhere in the world by solving their language, content and market access challenges through our collective global intelligence, deep expertise and smart technology.

Customers include 90 of the globe's top 100 brands, the top 10 pharmaceutical companies and approximately half of the top 20 patent filers worldwide. Our client base spans Europe, Asia Pacific, and North and South America across the technology, pharmaceutical, medical, legal, chemical, automotive, government and telecommunications sectors, which we serve from offices across five continents.

Founded in 1958, RWS is headquartered in the UK and publicly listed on AIM, the London Stock Exchange regulated market (RWS.L).

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