

# Tridion Sites Roadmap

Q4 2024



# Changes in Q4 quarterly update

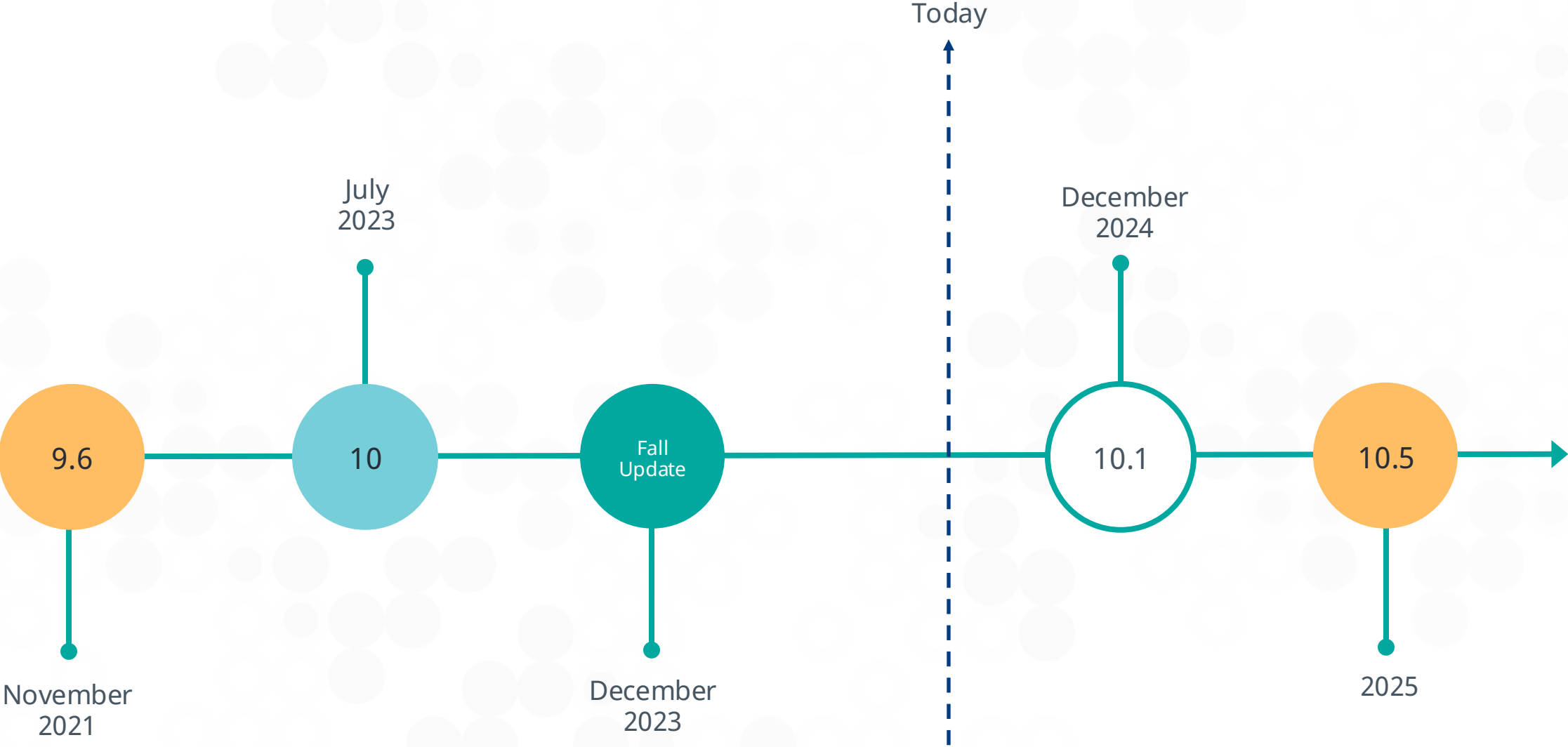
## **NEW 10.1 News Since Q3 Update!!!**

- We're renaming "Translation Preview" to "Translator Context View". We're making this change because there have been multiple implementation-specific preview solutions floating around so we want to reduce possible confusion. As well, by calling out "Translator" we hope to make it clear that this is a special view for the Translator when using Trados Enterprise.
- It looks like the release will be in the beginning of December
- 10.5 is going to be the release number following the 10.1 release



# Overview

# Product Releases



## Deliverables and Events

ISO 9001  
Certification



AWS Well-  
Architected  
Framework  
Certification



Product  
Release



Bynder DAM  
Connector



Monthly  
Livestream  
Launched



January  
EVA Airways is first  
customer to launch on  
Sites 10



Product Hackathon  
AWS - RWS AI Sessions



New Sites 10 Course  
[university.rws.com](http://university.rws.com)



May  
Tridion Sites on  
AWS Marketplace



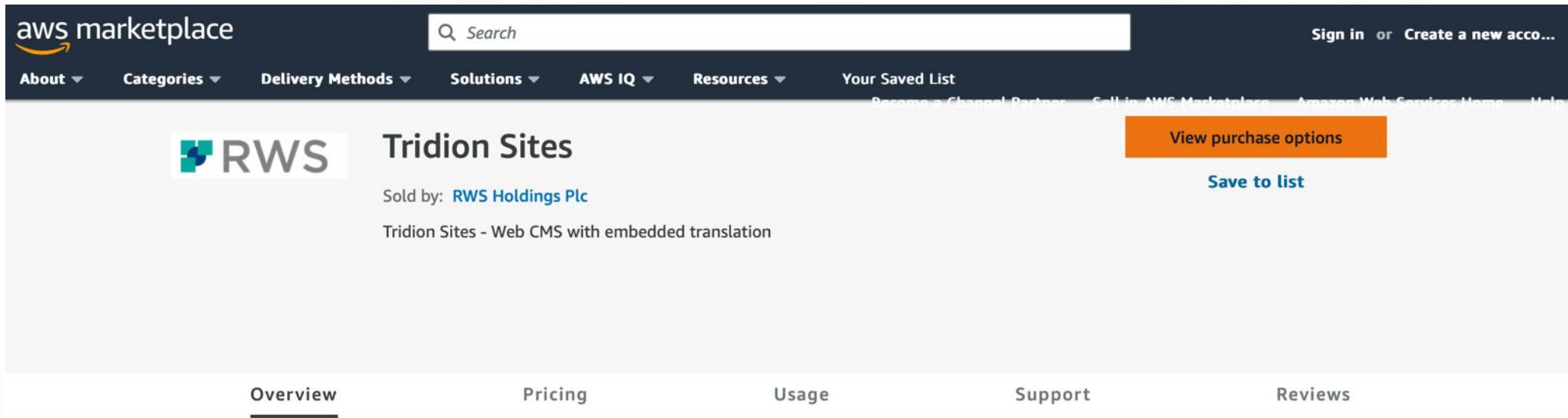
September  
Marketing Cloud  
Connector  
AppExchange



December 4  
10.1 Webinar



# Tridion Sites on AWS Marketplace



The screenshot shows the AWS Marketplace interface for the product 'Tridion Sites'. The top navigation bar includes the AWS Marketplace logo, a search bar, and links for 'Sign in' and 'Create a new account'. Below the navigation bar, the product listing for 'Tridion Sites' is displayed, featuring the RWS logo, the product name, and the seller 'RWS Holdings Plc'. A description states 'Tridion Sites - Web CMS with embedded translation'. Two buttons are visible: 'View purchase options' (orange) and 'Save to list' (blue). At the bottom of the listing, there are tabs for 'Overview', 'Pricing', 'Usage', 'Support', and 'Reviews', with 'Overview' being the active tab.


aws marketplace

Search

Sign in or Create a new account...

About Categories Delivery Methods Solutions AWS IQ Resources Your Saved List

Become a Channel Partner Sell in AWS Marketplace Amazon Web Services Home Help

 **Tridion Sites**

Sold by: [RWS Holdings Plc](#)

Tridion Sites - Web CMS with embedded translation

[View purchase options](#)

[Save to list](#)

Overview Pricing Usage Support Reviews

## Product Overview

Tridion Sites is a state-of-the-art web CMS that allows you to manage and deliver superb digital experiences across multiple channels - using traditional or headless (GraphQL) publishing.

You can start with a single language and single website and then scale as your business grows - adding more websites and languages as needed. This way you can easily and cost-effectively provide customers with content in their own language, choosing from a spectrum of options: machine translation, human-in-the-loop or fully expert translation

### Highlights

- Translation integration - stop copying and pasting content into emails to send it off for translation. Tridion has it all integrated, making it really easy to create local country sites.
- The best of both worlds: publish content to any



# Marketing Cloud Connector on Salesforce AppExchange



AppExchange

Home

Explore

Collections

Consultants

Learn



Sign Up

Log In



Search AppExchange



## Tridion Sites connector for Marketing Cloud

By RWS

Take your content further



Marketing Cloud Engagement API

No Ratings

Get It Now



This connector allows for 'two-way traffic' between Tridion Sites and Marketing Cloud enabling delivery of personalized web content authored and published on Salesforce Content Creator directly from Tridion.

**£12,000** GBP/company/year

[Pricing Details](#)

### Industries

Media & Entertainment

Retail

Travel, Transportation, & Hospitality

### Business Need

Marketing

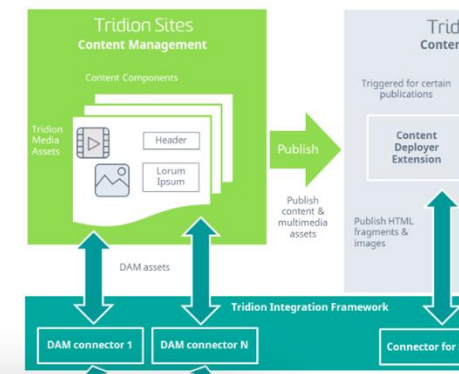
Websites

Ecommerce



RWS

Watch Demo



# Planned Events

**October 22nd – 23rd**

Meet us at CMWorld (San Diego)

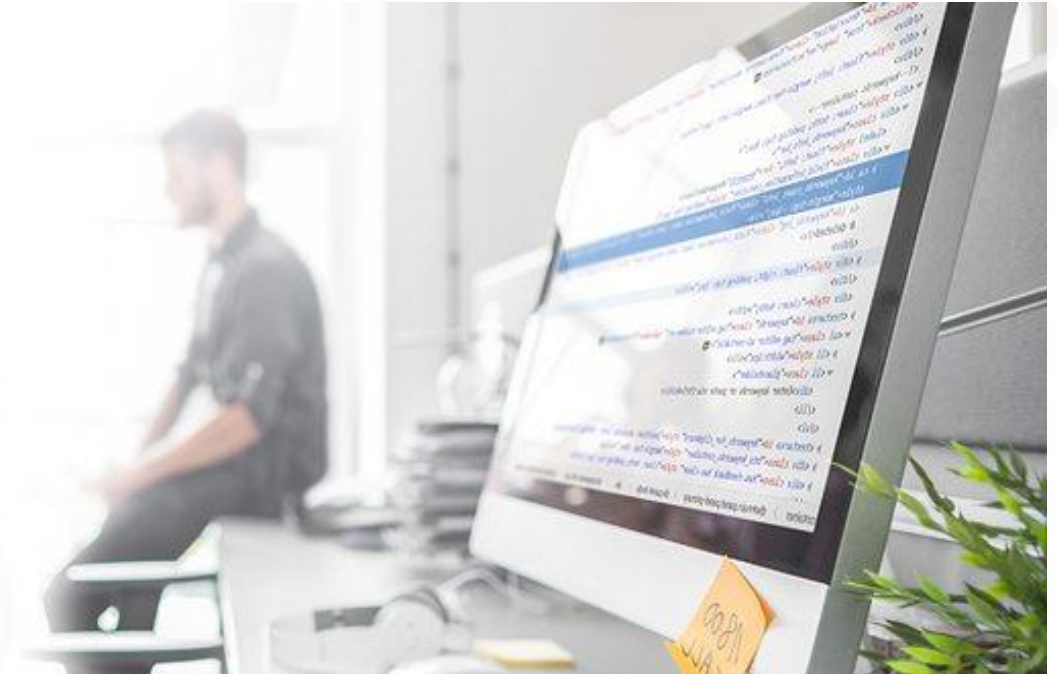
**December 4, 2024**

10.1 Launch Webinar

**January 15, 2025**

2025 Digital Trends for  
Travel and Hospitality Webinar

Check <https://www.rws.com/content-management/tridion/events/> a couple of weeks before the event to sign-up.







## Sites 10 Recap

## Primary navigation config

## Insights Panel

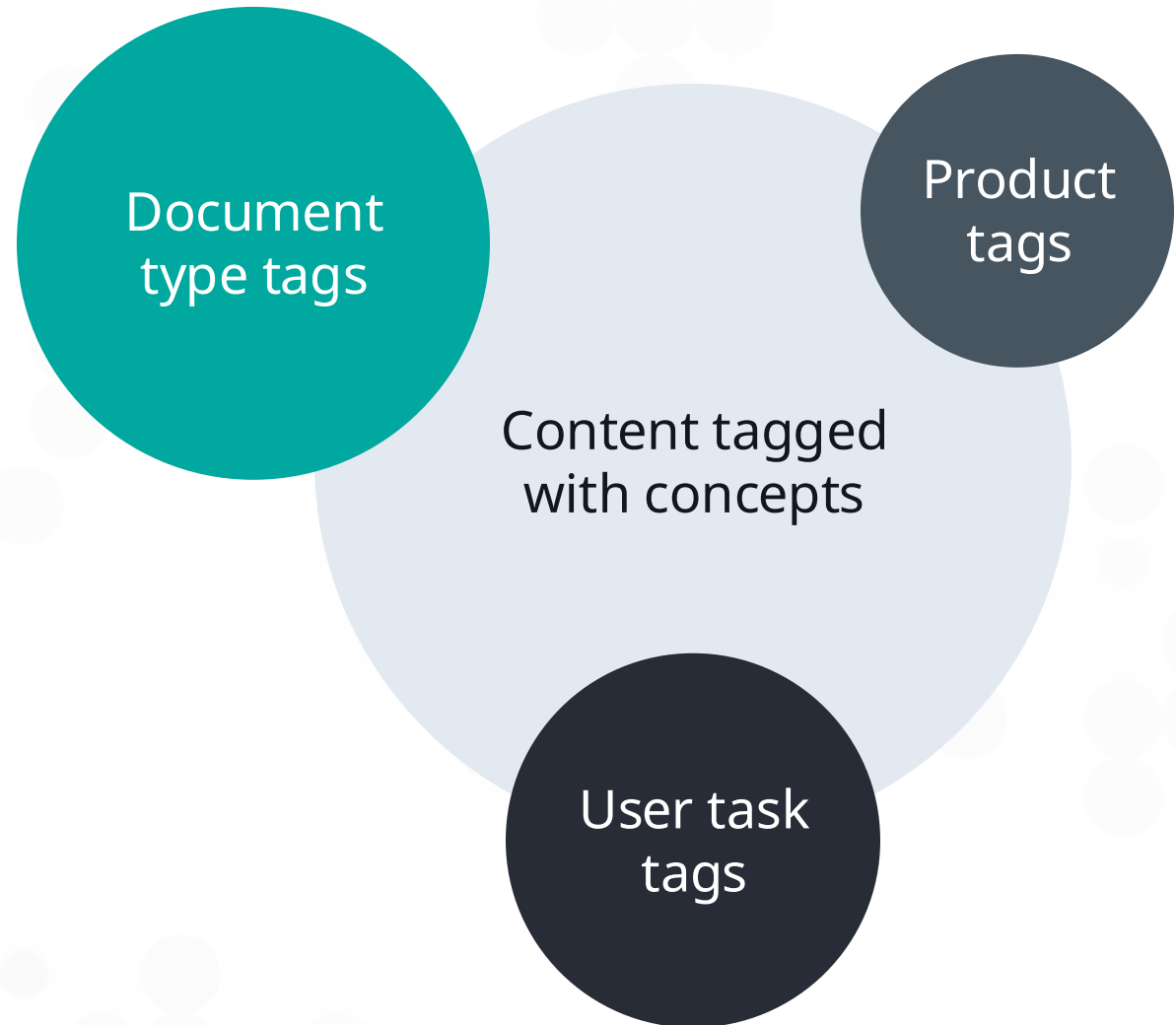
# Extensions Framework Component deployed via Add-On

- Add-ons Service package
- Can contain multiple backend and frontend extensions
- Each frontend extension is a standalone React library

```
"id": "addon-example",
"name": "Addon example",
"author": "RWS",
"description": "Addon example for Tridion Experience Space",
"manifestVersion": "1.0.0",
"requireConfiguration": "optional",
"version": "1.0.0",
"extensions": [
  {
    "name": "extension-example",
    "type": "ExperienceSpaceExtension",
    "properties": {
      "main": "dist\\extension-example\\main.js",
      "files": [
        "dist\\extension-example\\main.js",
        "dist\\extension-example\\main.css"
      ]
    }
  }
]
```

# Headless Content Recommendations

*“Show me other content like this...”*



Headless Content Recommendations

*\* Tridion Semantic AI Add-On Module  
Required*

# Workflow Activities

Tridion Sites

Content

Activities 1

devsdproducts test1user

Workflow Activities

Download

Refresh

Filters

Assigned to

Sort by: (None)

ACTIVITY DEFINITION	DATE ASSIGNED	ASSIGNED TO	PUBLICATION	PERFORMER	PRIMARY ITEM	DATE STARTED	STATUS
<input type="checkbox"/> Assign to Proc...	5/9/2023 5:52...	Tridion Sites C...	200 Example C...		Compone...		WAITING
<input type="checkbox"/> Assign to Proc...	5/8/2023 11:4...	Tridion Sites C...	200 Example C...	Tridion Sites C...	Compone...	5/8/2023 11:4...	FAILED
<input type="checkbox"/> Perform Task	5/8/2023 11:4...	devsdproduct...	200 Example C...	devsdproduct...	Compone...	5/8/2023 11:4...	COMPLETED
<input type="checkbox"/> Perform Task	5/8/2023 8:11...	Tridion Sites C...	200 Example C...				ASSIGNED
<input checked="" type="checkbox"/> Perform Task	5/5/2023 9:49...	devsdproduct...	200 Example C...	devsdproduct...	Compone...	5/5/2023 9:49...	COMPLETED
<input type="checkbox"/> Perform Task	5/5/2023 9:49...	devsdproduct...	200 Example C...	devsdproduct...	Compone...	5/5/2023 9:49...	IN PROGRESS
<input type="checkbox"/> Perform Task	5/5/2023 9:48...	devsdproduct...	200 Example C...	devsdproduct...	Compone...	5/5/2023 9:48...	IN PROGRESS
<input type="checkbox"/> Perform Task	5/5/2023 9:27...	devsdproduct...	200 Example C...	devsdproduct...	Page 4	5/5/2023 9:27...	IN PROGRESS
<input type="checkbox"/> Perform Task	5/5/2023 9:27...	devsdproduct...	200 Example C...	devsdproduct...	Page 3	5/5/2023 9:27...	IN PROGRESS
<input type="checkbox"/> Perform Task	5/5/2023 9:26...	devsdproduct...	200 Example C...	devsdproduct...	Page 2	5/5/2023 9:26...	IN PROGRESS
<input type="checkbox"/> Perform Task	5/5/2023 9:26...	devsdproduct...	200 Example C...	devsdproduct...	Page 1	5/5/2023 9:26...	IN PROGRESS

1. Perform Task

Information

URI

tcm:4-13-131104

Activity definition

Perform Task

Description

Perform the specified task.

Publication

200 Example Content

Status

COMPLETED

Assigned to

devsdproducts test1user

Date assigned

5/5/2023 9:49 AM

Performer

devsdproducts test1user

Date started

# Publication Queue

Tridion Sites

ContentActivitiesPublishing queue

Publishing queue

Filters

Action

Progress

Publication

State

Target type

Sort by: URI

PRIMARY ITEM	TARGET TYPE	PUBLICATION	ACTION	PROGRESS	PRIORITY	STATE	STATE UPDATED
<input type="checkbox"/> 001 Home 2	DXA Live	400 Example Site	Publish	SCHEDULED	Normal	Scheduled for deployment	9/29/2023 10:28 AM
<input type="checkbox"/> 001 Home 2	DXA Staging	400 Example Site	Publish	SCHEDULED	Normal	Scheduled for deployment	9/29/2023 10:28 AM
<input type="checkbox"/> Copy 2 of 000 Home12	DXA Live	400 Example Site	Publish	SUCCESS	Normal	Success	9/28/2023 4:29 PM
<input type="checkbox"/> Copy 2 of 000 Home12	DXA Staging	400 Example Site	Publish	SUCCESS	Normal	Success	9/28/2023 4:29 PM
<input checked="" type="checkbox"/> 400 Page	DXA Live	400 Example Site	Publish	IN PROGRESS	Normal	Waiting for deployment	9/28/2023 4:29 PM
<input type="checkbox"/> 400 Page	DXA Staging	400 Example Site	Publish	IN PROGRESS	Normal	Deploying	9/28/2023 4:29 PM
<input type="checkbox"/> 3rd page item	DXA Live	400 Example Site	Publish	SUCCESS	Normal	Success	9/28/2023 4:29 PM
<input type="checkbox"/> 3rd page item	DXA Staging	400 Example Site	Publish	SUCCESS	Normal	Success	9/28/2023 4:29 PM
<input type="checkbox"/> _Navigation	DXA Live	400 Example Site	Publish	SUCCESS	Normal	Success	9/28/2023 4:28 PM
<input type="checkbox"/> _Navigation	DXA Staging	400 Example Site	Publish	SUCCESS	Normal	Success	9/28/2023 4:28 PM
<input type="checkbox"/> _Error Page Not Found	DXA Live	400 Example Site	Publish	SUCCESS	Normal	Success	9/28/2023 4:28 PM
<input type="checkbox"/> _Error Page Not Found	DXA Staging	400 Example Site	Publish	SUCCESS	Normal	Success	9/28/2023 4:28 PM
<input type="checkbox"/> 001 Home 2	DXA Live	400 Example Site	Publish	SUCCESS	Normal	Success	9/28/2023 4:27 PM
<input type="checkbox"/> 001 Home 2	DXA Staging	400 Example Site	Publish	SUCCESS	Normal	Success	9/28/2023 4:27 PM
<input type="checkbox"/> _Page Types	DXA Live	400 Example Site	Publish	WARNING	Normal	Warning	9/28/2023 4:27 PM
<input type="checkbox"/> _Page Types	DXA Staging	400 Example Site	Publish	WARNING	Normal	Warning	9/28/2023 4:27 PM
<input type="checkbox"/> Copy of _Error Page Not Fou...	DXA Live	400 Example Site	Publish	SUCCESS	Normal	Success	9/28/2023 3:25 PM
<input type="checkbox"/> Copy of _Error Page Not Fou...	DXA Staging	400 Example Site	Publish	SUCCESS	Normal	Success	9/28/2023 3:25 PM
<input type="checkbox"/> 400 Page	DXA Live	400 Example Site	Publish	IN PROGRESS	Normal	Waiting for deployment	9/28/2023 3:23 PM
<input type="checkbox"/> 400 Page	DXA Staging	400 Example Site	Publish	IN PROGRESS	Normal	Waiting for deployment	9/28/2023 3:23 PM

400 Page

Information

URI

tcm:0-14570-66560

State

Waiting for deployment

State updated

9/28/2023 4:29 PM

Target type

DXA Live

Action

Publish

Primary item

400 Page

Publication

400 Example Site

User

Mickey Mouse

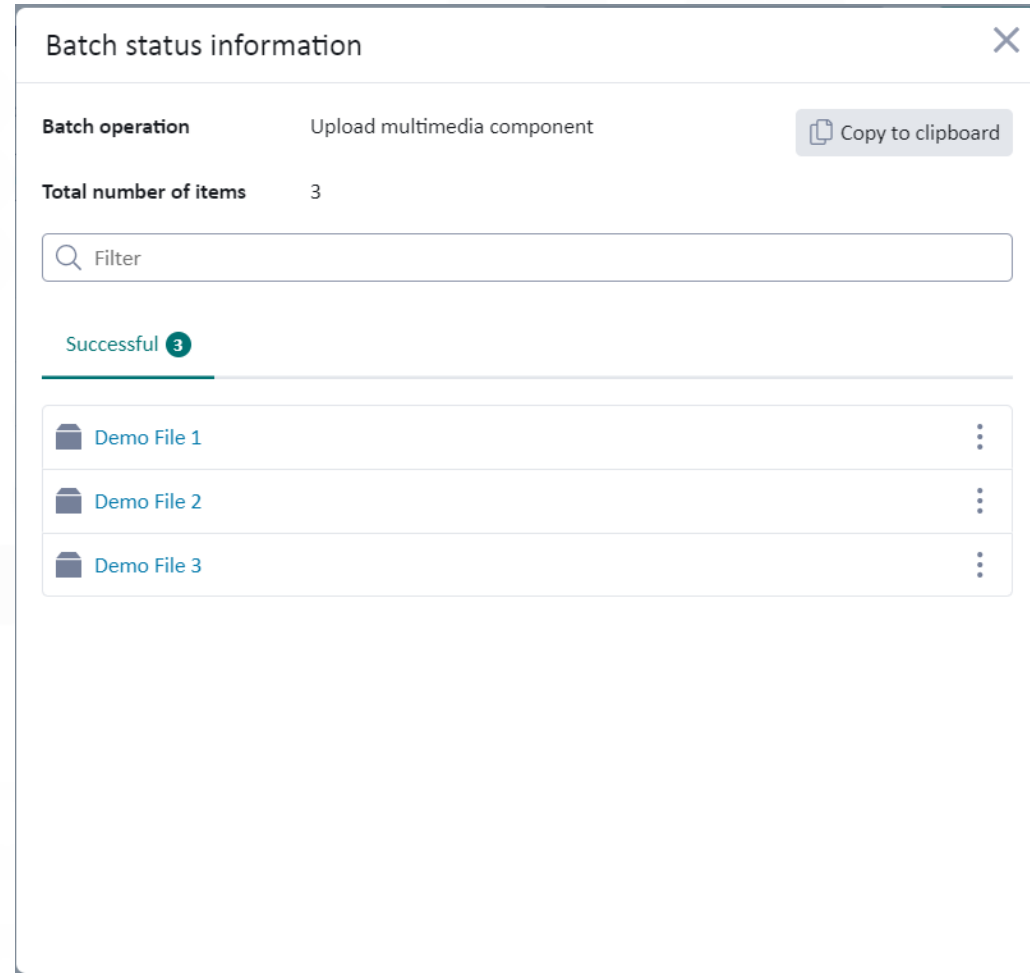
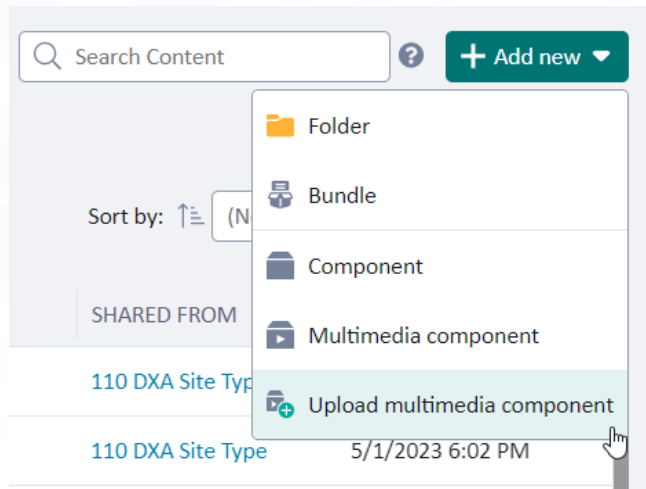
Priority

Normal

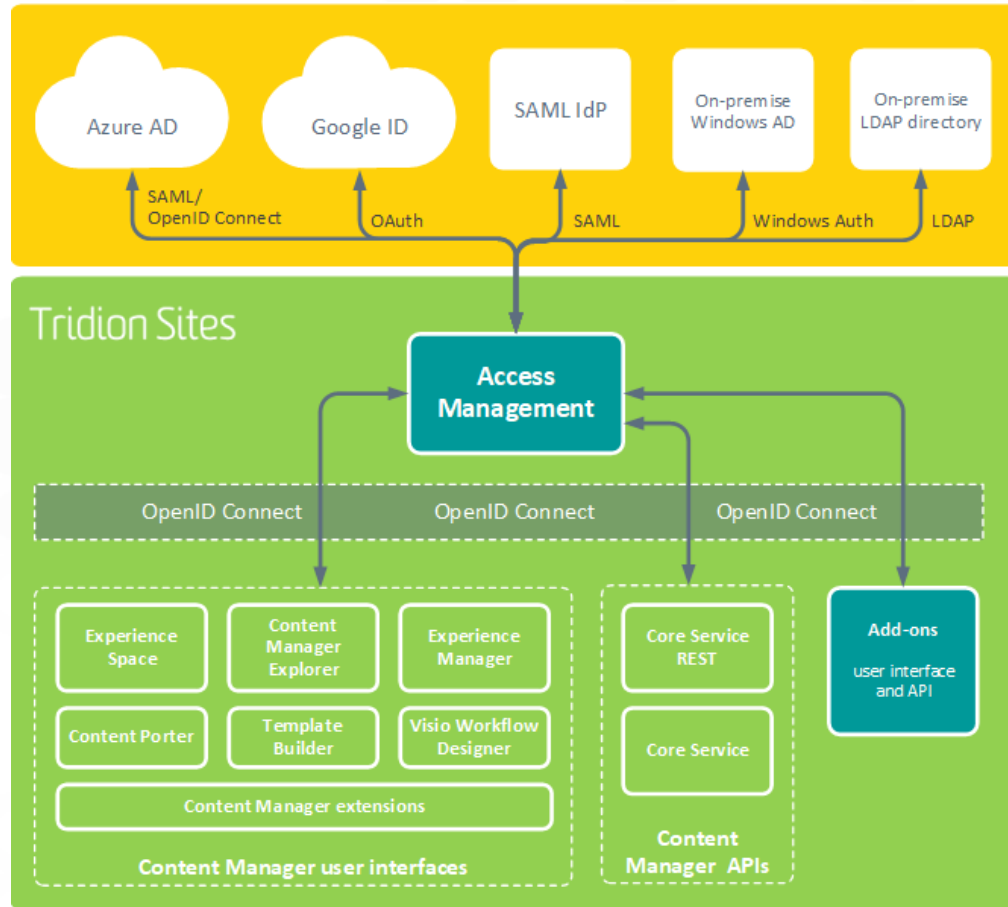


# Multiple file Upload

- Queuing mechanism
- Batch report
- Files loaded in background



# Tridion Access Management

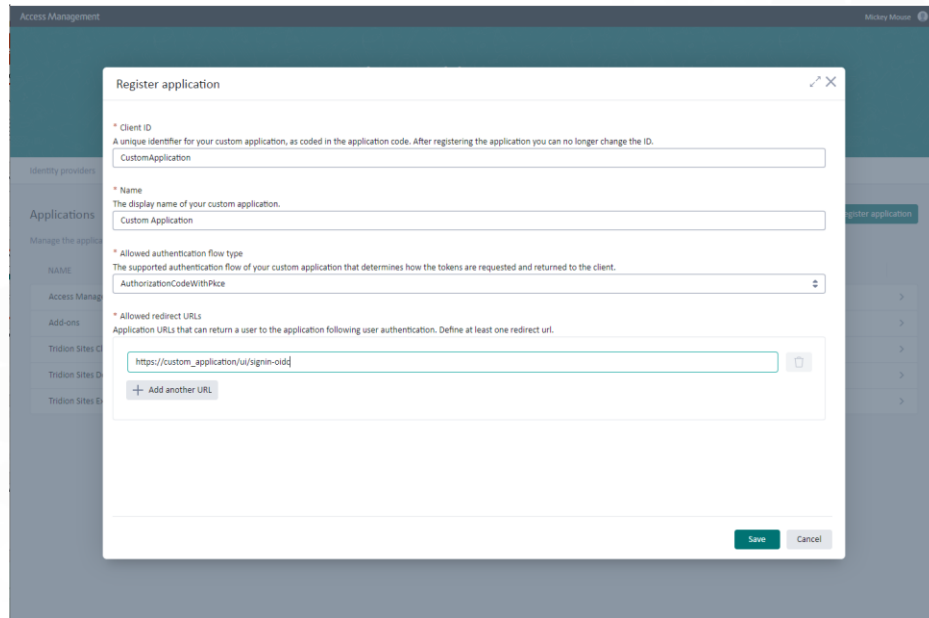


Tridion Access Management simplifies implementation of SSO by using a single authentication protocol OpenID Connect while still supporting use of various protocols by individual applications and services

Direct Windows authentication is not supported with Experience Space anymore, instead you can use Windows authentication by configuring Windows Identity Provider in Access Management

# Support custom applications in Access Management

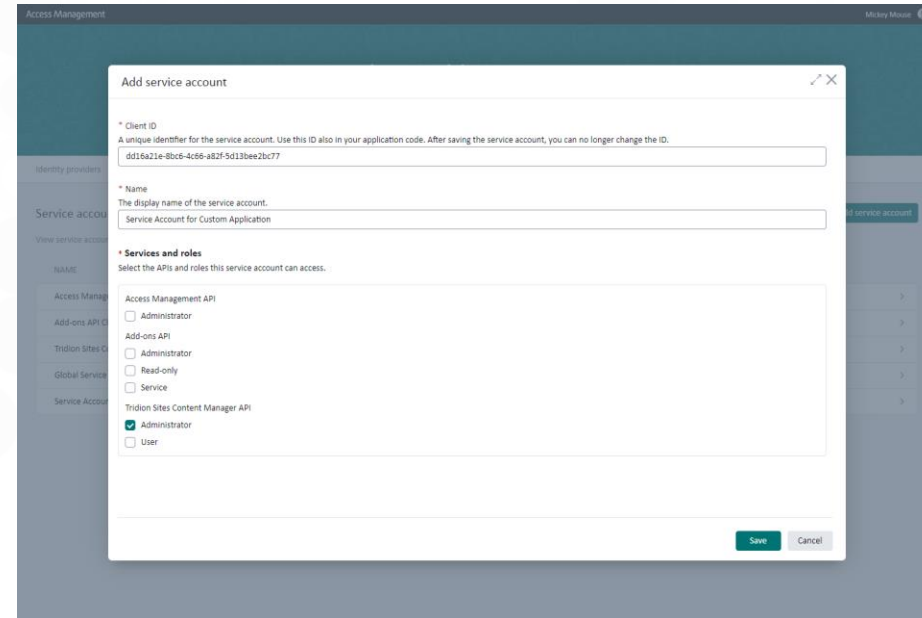
- Register custom application and service accounts



The screenshot shows the 'Register application' dialog box in the Access Management console. The dialog has a title bar with a close button. It contains several fields and sections:

- \* Client ID:** A text field with the value 'CustomApplication'. Below it is a small text description: 'A unique identifier for your custom application, as coded in the application code. After registering the application you can no longer change the ID.'
- \* Name:** A text field with the value 'Custom Application'. Below it is a small text description: 'The display name of your custom application.'
- \* Allowed authentication flow type:** A dropdown menu with the selected value 'AuthorizationCodeWithPkce'. Below it is a small text description: 'The supported authentication flow of your custom application that determines how the tokens are requested and returned to the client.'
- \* Allowed redirect URLs:** A text field with the value 'https://custom\_application/ui/signin-oidc'. Below it is a small text description: 'Application URLs that can return a user to the application following user authentication. Define at least one redirect url.'
- + Add another URL:** A button to add more redirect URLs.

At the bottom right of the dialog are 'Save' and 'Cancel' buttons.



The screenshot shows the 'Add service account' dialog box in the Access Management console. The dialog has a title bar with a close button. It contains several fields and sections:

- \* Client ID:** A text field with the value 'dd16a21e-8b06-4c66-a82f-5d130ee2bc77'. Below it is a small text description: 'A unique identifier for the service account. Use this ID also in your application code. After saving the service account, you can no longer change the ID.'
- \* Name:** A text field with the value 'Service Account for Custom Application'. Below it is a small text description: 'The display name of the service account.'
- \* Services and roles:** A section titled 'Select the APIs and roles this service account can access.' It contains a list of checkboxes:
  - ☐ Access Management API
  - ☐ Administrator
  - ☐ Add-ons API
  - ☐ Administrator
  - ☐ Read-only
  - ☐ Service
  - ☒ Tridion Sites Content Manager API
  - ☐ User

At the bottom right of the dialog are 'Save' and 'Cancel' buttons.

- Provides the client library to be used in custom application
  - Supports applications with Net 6.0 backend
  - Use to authenticate users in custom application to leverage same SSO experience as for Tridion Sites applications



# **Sites 10.1**

## **Late November 2024**



# BluePrinting 3.0

“*The changes related to BluePrinting in 10.1 mark the first changes in this area since the possibility of promotion and demotion of items in the BluePrint hierarchy, introduced in Web 8 in 2015. Allowing non-localizable fields will significantly enhance managing content for localized digital experiences.*”

- Ron Grisnich, Trivident (RWS Partner)



# BluePrinting 3.0

- Granular BluePrinting:
  - Region
  - Page
  - Component
- Promote / Demote in new UI. Important feature because it makes it easier for innovations lower level regional innovations to be rolled up into the parent organization.
- Easier UI for choosing to localize items in child folder.

# BluePrinting 3.0 Component

Field Details

\* XML Name:

image

\* Description:

Image (non-localizable)

Type:

Multimedia Link

☐ Mandatory

☒ Enable for inline editing

☐ Localizable

☐ Include linked Items in translations

Tridion SitesContentActivitiesPublishing

Demo Article

GeneralHistoryBluePrintWhere usedPublished toView on site

Name \*

Demo Article

Schema \*


Demo Article

ContentMetadata

Heading \*

Lorem ipsum dolor sit amet, consectetur adipiscing elit

Image (non-localizable)



Name

map

File name

map.jpg

File type

Jpeg image

File size

1.20 MB

ReplaceClear

Parent

Tridion SitesContentActivitiesPublishing

Demo Article

GeneralHistoryBluePrintWhere usedPublished toView on site

Name \*

Demo Article

Schema \*


Demo Article

ContentMetadata

Heading \*

Lorem ipsum dolor sit amet, consectetur adipiscing elit for French website

Image (non-localizable)



Name

map

File name

map.jpg

File type

Jpeg image

File size

1.20 MB

ReplaceClear

Child

# Benefits of Granular BluePrinting

- Much better control and governance
  - Vast improvement over current
    - Can eliminate processes and workarounds
- Auto cascade of the parent field to the child components
- Can allow a much more efficient content model
  - Will allow for a consolidation of multiple components into a single one



# Translator Context View

# Translator Context View

Solution to provide translators with a way to see the site context



# Feature 1: Direct Links to Preview site for Translators

The screenshot displays the Trados Online Editor interface. The top bar shows the project name 'preview\_url\_example.its' and buttons for 'Accept task' and 'Download translated file'. The main workspace is divided into a top toolbar with various editing and viewing options, and a central table for translation segments.

**Trados Online Editor Interface:**

- Top Bar:** Trados Online Editor | preview\_url\_example.its | Accept task | Download translated file
- Navigation:** Home | Review | View (selected)
- Toolbar:** Show Navigation, Show Document Structure, Adapt Colors, Enable Text Zoom, Show Formatting Tags, Filter Lookups, Show Tag Details, Alternative view, Light Theme, Preview, Settings.
- Table:**

	Source Text	Target Text	MT	MT
1	Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua.	Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua.	NMT	P
2	Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat.	UG enim ad minim veniam, quis nostrud Exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat.	NMT	P
3	Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur.	DUIs aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur.	NMT	P
4	Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum.	Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim ID EST laborum.	NMT	

**Tridion TranslationManager preview urls:**

- View on site**
- 000 Home**
  - \Home
  - Preview
- LightSolar CI Page Details**
  - \Home\Product Details
  - Preview

**Footer:** Read-Only | Track Changes | 110 Characters (target segment) | 69 Words | 4 Segments - 4 Untranslated | 0% Complete | [Flags]



# Feature 2: PDF/Image Attachments for Translators

Trados Online Editor | preview\_url\_example.its

Accept taskDownload translated file

HomeReviewView

VerticalHorizontal

Show NavigationShow Document Structure

Adapt Colors

Enable Text Zoom

LargerSmaller

Show Formatting TagsShow Tag Details

Filter LookupsAlternative view

Light

PreviewSettings

LayoutNavigationFontsTagsLookupsTheme

preview\_url\_example.its > Paragraph

1	Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua.	Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua.		NMT	P
2	Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat.	UG enim ad minim veniam, quis nostrud Exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat.		NMT	P
3	Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur.	DUIs aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur.		NMT	P
4	Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum.	Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim ID EST laborum.		NMT	

Read-OnlyTrack Changes

110 Characters (target segment)69 Words4 Segments - 4 Untranslated0% Complete

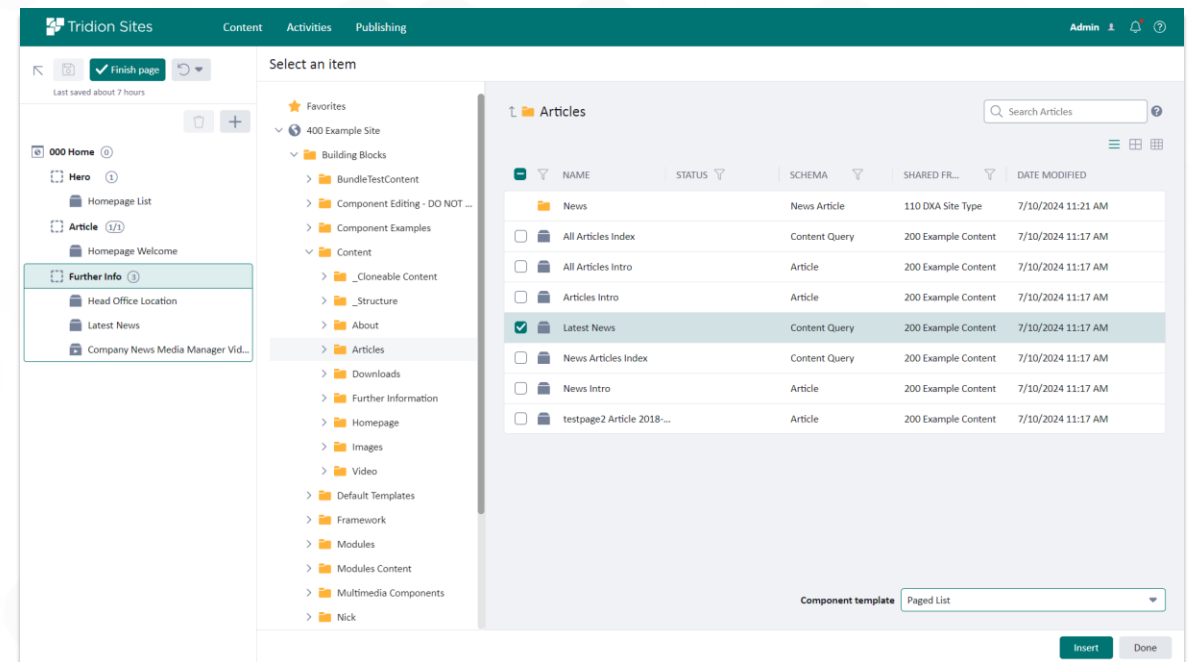
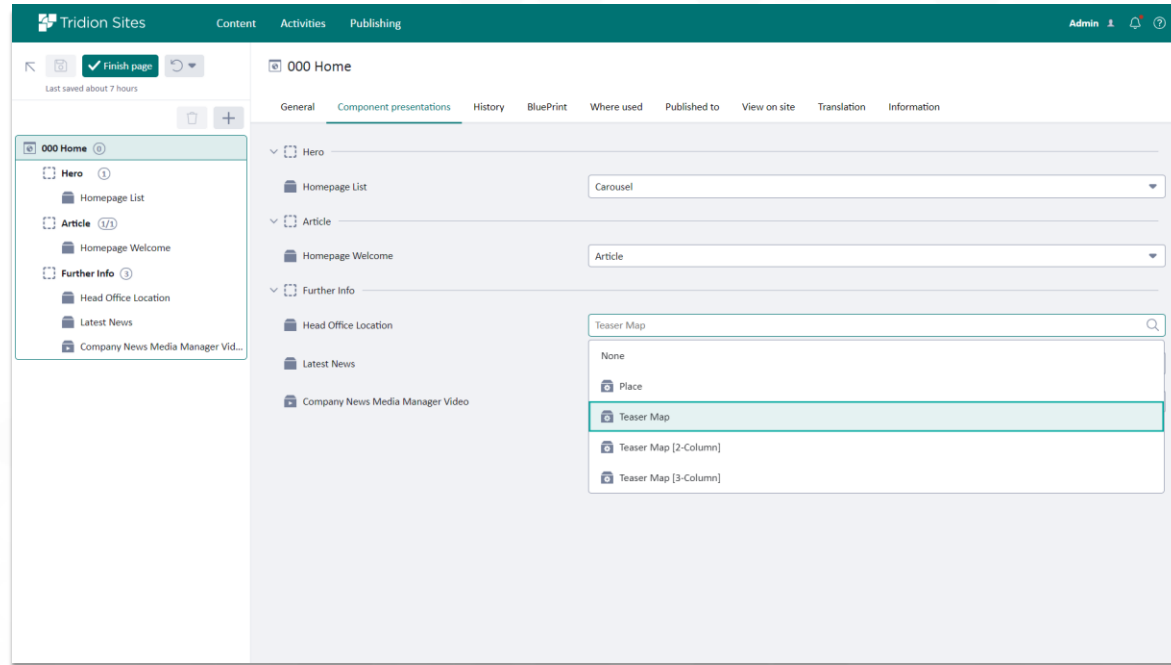
Attachments



# Miscellaneous

# Component template field updates

Increased field width and sorting templates alphabetically



# Differentiate activity filter options

The publication title has been included to differentiate the filter options for:

- activity definition,
- process,
- process definition.

The image displays two screenshots of the Tridion Sites 'Workflow Activities' interface, illustrating how the publication title is used to differentiate filter options.

**Left Screenshot:** The 'Workflow Activities' page shows a table of activities. The 'Filters' dropdown is open, and the 'Activity definition' filter is selected. The filter options are:

- ☐ Approve
- ☐ Approve
- ☐ Approve
- ☐ Approve
- ☐ Approve
- ☐ Approve
- ☐ Clear filter

**Right Screenshot:** The 'Workflow Activities' page shows a table of activities. The 'Filters' dropdown is open, and the 'Process' filter is selected. The filter options are:

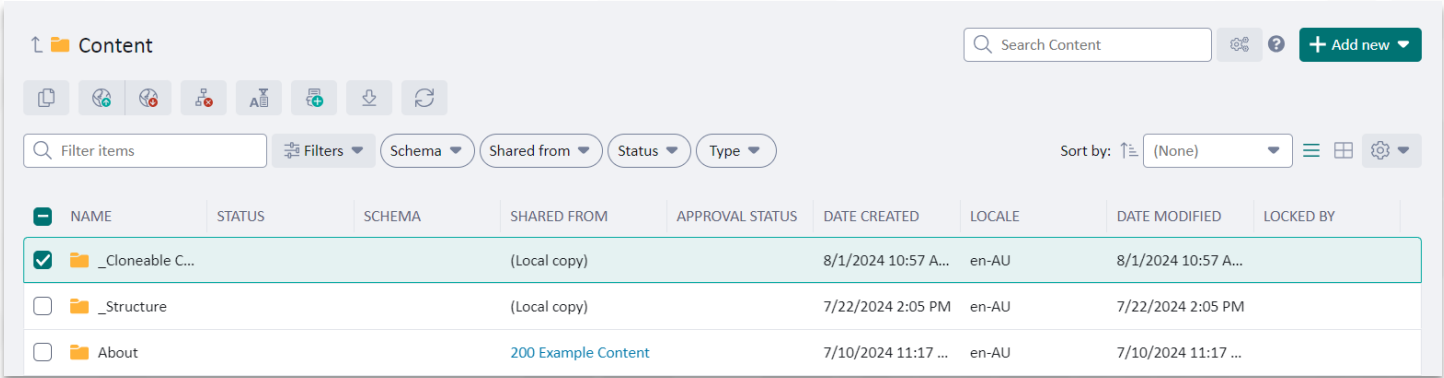
- ☐ Task Process - 000 Empty
- ☐ Task Process - 100 Master
- ☐ Task Process - 110 DXA Site Type
- ☐ Task Process - 200 Example Content
- ☐ Task Process - 400 Example Site
- ☐ Clear filter

# Focus but don't select first item

When browsing an organizational item, the first item in the list was automatically focused and selected.

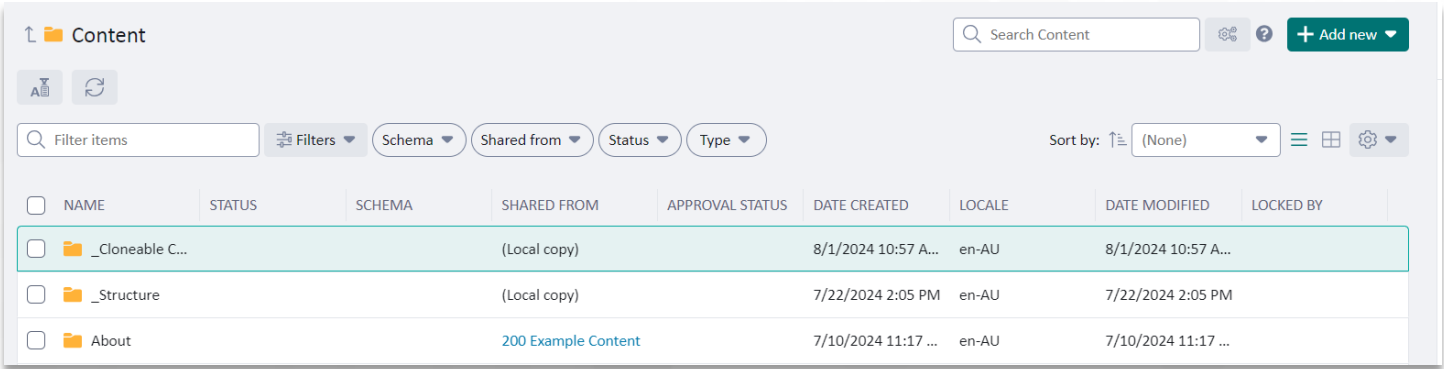
We updated this behavior to focus but not select the first item.

This will reduce the likelihood that users unintentionally perform actions on the first item (see [SRQ-25640](#)).



This screenshot shows the 'Content' interface with a table of items. The first item, '\_Cloneable C...', is selected, indicated by a checked checkbox and a light blue background. The interface includes a search bar, a toolbar with icons for various actions, and filter buttons for Schema, Shared from, Status, and Type. The table has columns for NAME, STATUS, SCHEMA, SHARED FROM, APPROVAL STATUS, DATE CREATED, LOCALE, DATE MODIFIED, and LOCKED BY.

NAME	STATUS	SCHEMA	SHARED FROM	APPROVAL STATUS	DATE CREATED	LOCALE	DATE MODIFIED	LOCKED BY
<input checked="" type="checkbox"/> _Cloneable C...			(Local copy)		8/1/2024 10:57 A...	en-AU	8/1/2024 10:57 A...	
<input type="checkbox"/> _Structure			(Local copy)		7/22/2024 2:05 PM	en-AU	7/22/2024 2:05 PM	
<input type="checkbox"/> About			200 Example Content		7/10/2024 11:17 ...	en-AU	7/10/2024 11:17 ...	



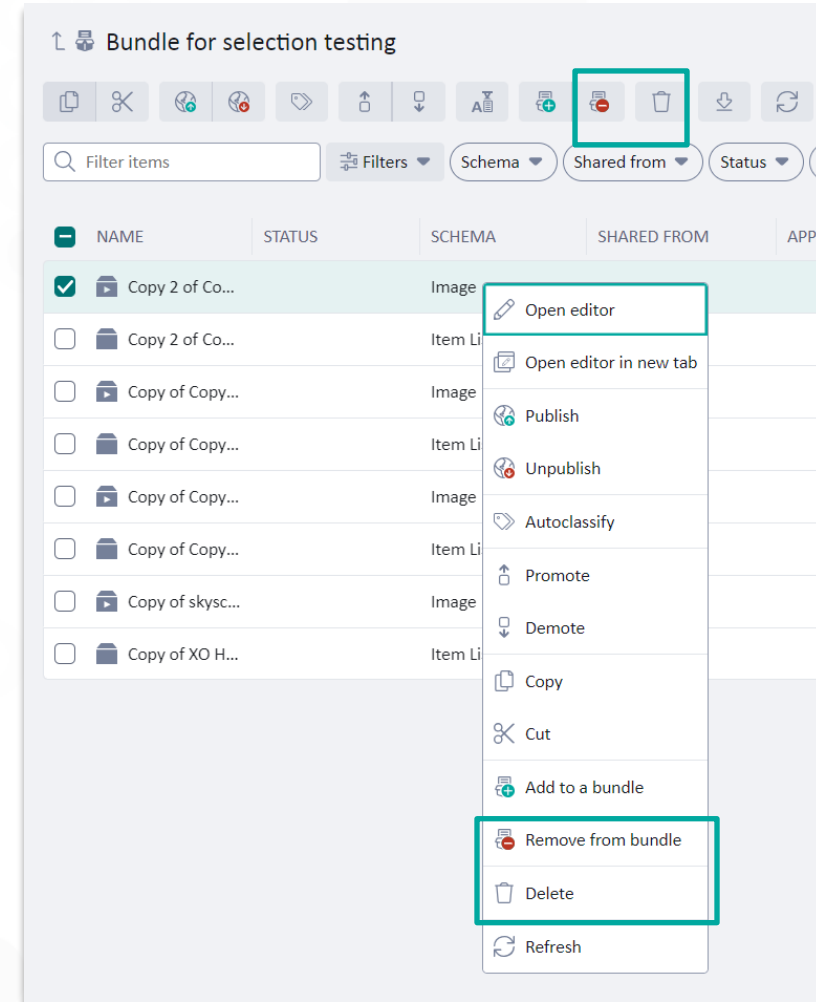
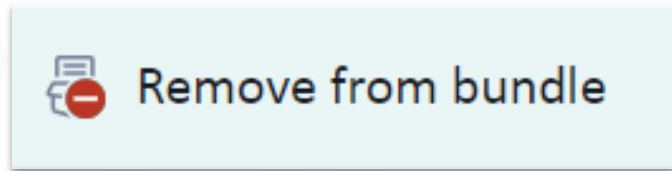
This screenshot shows the same 'Content' interface, but the first item, '\_Cloneable C...', is now focused (highlighted with a light blue background) without being selected. The checkbox is now unchecked. The rest of the interface, including the search bar, toolbar, and filter buttons, remains the same.

NAME	STATUS	SCHEMA	SHARED FROM	APPROVAL STATUS	DATE CREATED	LOCALE	DATE MODIFIED	LOCKED BY
<input type="checkbox"/> _Cloneable C...			(Local copy)		8/1/2024 10:57 A...	en-AU	8/1/2024 10:57 A...	
<input type="checkbox"/> _Structure			(Local copy)		7/22/2024 2:05 PM	en-AU	7/22/2024 2:05 PM	
<input type="checkbox"/> About			200 Example Content		7/10/2024 11:17 ...	en-AU	7/10/2024 11:17 ...	

# The delete action is now available in bundles and search folders

Introduced a new icon for the Remove from bundle action.

Now displaying the delete action when inside a bundle or search folder.





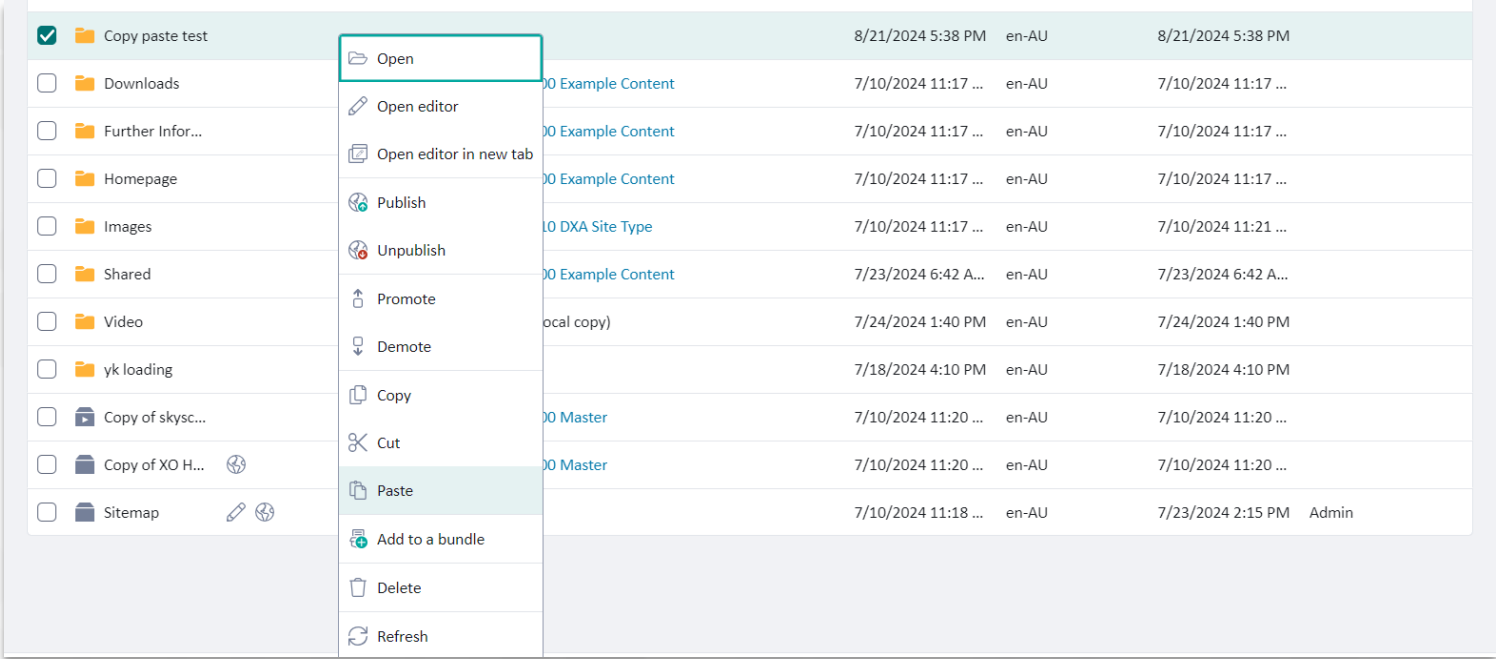
# Copy/paste fix

Copy/paste behavior is now aligned with the behavior in Classic UI and Windows Explorer.

When pasting into a folder (or other container item) via the context menu, the item(s) will be pasted inside the folder.

Previously, the items would be pasted at the same level as the folder.

This change applies to both the tree and the table.



# Filter out non-applicable activities

The screenshot displays the Tridion Sites interface with a list of workflow activities. A modal dialog titled "Finish activity" is open, prompting the user to select the next activity from a dropdown menu. The dropdown shows "Accept" and "Reject" options. The background shows a table of activities with columns for Activity Definition, Date Assigned, Assigned To, Publication, Performer, Primary Item, Date Started, Status, and Name. The status of the activities varies, including "IN PROGRESS", "ASSIGNED", and "COMPLETED".

On the right side, a network request log is visible, showing a request to the URL `tcm:12-61-131088?useDynamicVersion=f...`. The response is a JSON object containing metadata and a list of next activity definitions. The "NextActivityDefinitions" array includes three items: "Accept", "Obsolete", and "Reject".

```
{
  "Type": "DELETE",
  "HateoasLink": {
    "Href": "http://10.100.92.199:81/ui/v3.0/items/tcm:12-61-131088",
    "Rel": "tcm:Edit",
    "Type": "PUT"
  },
  "ContextRepository": {
    "Type": "Link",
    "IdRef": "tcm:0-12-1",
    "Title": "Diamond Blueprint - 03 Source-Target B"
  },
  "Description": "Review and update translations.",
  "ExpirationScript": "",
  "ExpirationScriptType": "CSharp",
  "ExtensionProperties": {
    "Type": "ExtensionPropertyDictionary",
    "tm_ActivityTransitionsToHide": "tcm:12-64-131088"
  },
  "FinishApprovalStatus": {
    "Type": "Link",
    "IdRef": "tcm:0-0-0",
    "Title": "undefined"
  },
  "IsEditable": false,
  "Listlinks": [],
  "LoadInfo": {
    "Type": "LoadInfo",
    "ErrorMessage": "",
    "ErrorType": "None",
    "State": "FullyLoaded"
  },
  "NextActivityDefinitions": [
    {
      "Type": "Link",
      "IdRef": "tcm:12-62-131088",
      "Title": "Accept"
    },
    {
      "Type": "Link",
      "IdRef": "tcm:12-64-131088",
      "Title": "Obsolete"
    },
    {
      "Type": "Link",
      "IdRef": "tcm:12-63-131088",
      "Title": "Reject"
    }
  ],
  "ProcessDefinition": {
    "Type": "Link",
    "IdRef": "tcm:12-4-131074",
    "Title": "Translation Review"
  },
  "Script": "",
  "ScriptType": "CSharp"
}
```

# Allow users to select next assignee

← → ↺ Not secure 10.100.97.4:81/ui/editor/component?item=tcm:4-5452&tab=general.content ☆ | 📄 | 📁 | 1 | ⋮

Tridion Sites Content Activities Publishing Admin 👤 🔔 ?

📁 New Component3

Last saved a day ago Save Finish

General History Blueprint Where used Published to View on site Translation Information

**Name \*** New Component3

**Schema \*** TextWorkflow

Content

Text

test text for publication

This item is associated with workflow activity instance "1. Perform Task1" (tcm:4-2040-131104)

**Next activity display name**

Perform Task2

**Comment**

**Assign to user**

Select a user 🔍

(None)

Admin

Non-admin

Sites Administrator DXUI-10-U...

Sites Administrator DXUI-10-U...

Sites Administrator GLOBAL\ig...

Sites Administrator GLOBAL\SR...

# CoreService REST Get items improvements

Added additional filter options

- ***rloItemTypes*** filters by item type
- ***recursive***, set to ***true*** returns items from all levels of the nested organizational items
- ***details***, controls the details level such as ***Contentless***, ***IdAndTitle***, ***WithApplicableActions*** must be returned for each item

GET /api/v3.0/items/{escapedContainerId}/items Gets a list of items inside a specified container item (Publication or Organizational Item). ^

Name	Description
<b>escapedContainerId</b> * required string (path)	The TCM URI or ECL URI of a container item: either a Publication or an Organizational Item such as a Bundle, Category, External Container, Folder or Structure Group. Escape the colon by replacing it with an underscore. For example: "tcm_0-1-1". <input type="text" value="escapedContainerId"/>
useDynamicVersion boolean (query)	Loads a dynamic version (if available for the current user) <input type="text" value="false"/>
<b>rloItemTypes</b> array[string] (query)	The item types of all repository-local objects that you want to include in the response. <input type="text" value="Page, PageTemplate, TargetGroup, Category, Keyword"/>
<b>recursive</b> boolean (query)	If false, only items directly inside the given container are returned. If true, items in nested Organizational Items (recursively) are also returned. For External Containers this parameter is ignored. External Content Library does not support recursive lists. <input type="text" value="false"/>
<b>details</b> string (query)	Specifies the level of details of list entries. <input type="text" value="Contentless"/>

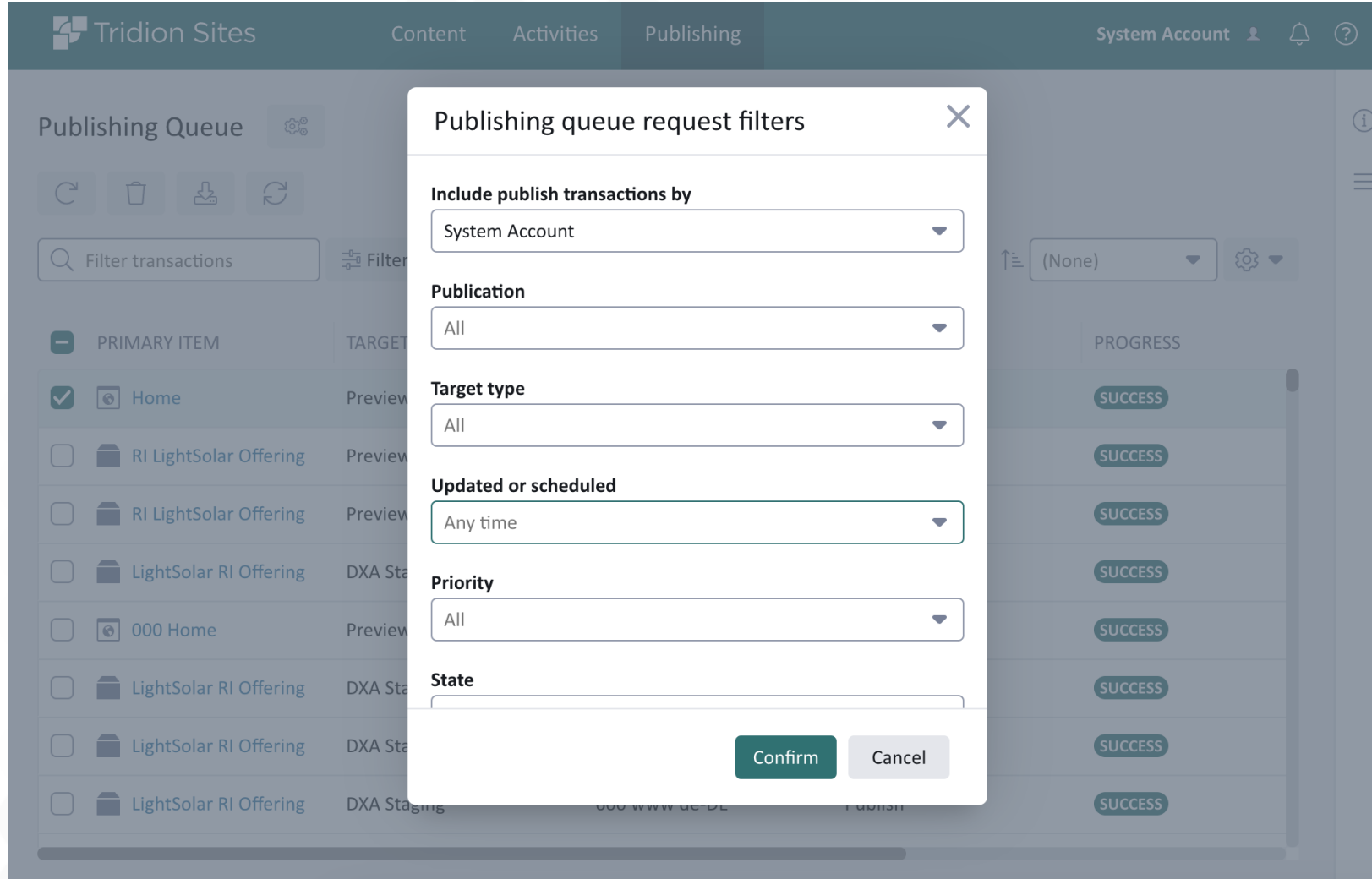
# Additional Items (also available as hotfixes for 10)

- Display a notification if there's an error when attempting to publish an item
- Misc UI
  - Various improvements to component template selection
  - Differentiate activity filter options by including the publication
  - Focus but don't select the first item in the table/grid on browse
  - Add delete action for items in bundles and search folders
- Pasting via the context menu on a container should paste inside the container
- Improved stability of rich text editor when running extensions
- Filter out non-applicable next activities in translation workflows
- Allow users to select the assignee for the next activity



# Reporting Solutions

# Publishing Queue Report: Filter/Sort/Export



*First introduced in Sites 10 Fall Update*



# Workflow Activities Report: Filter / Sort / Export

The screenshot shows the Tridion Sites interface with the 'Activities' tab selected. The 'Workflow Activities' section is active, displaying a table of activities. A modal dialog titled 'Workflow activities request filters' is open, allowing users to filter the activities by assignee and included states.

**Workflow Activities Report Interface:**

- Navigation:** Tridion Sites, Content, Activities, Publishing.
- Workflow Activities Section:** Includes a search bar 'Filter activities', a 'Filters' dropdown, and an 'Assigned to' dropdown.
- Activity Table:**

	ACTIVITY DEFINITION	DATE ASSIGNED	ASSIGNED TO	PUBLICATION
<input type="checkbox"/>	Final	8/19/2024 3:3...	Tridion Sites Co...	350 Ger...
<input checked="" type="checkbox"/>	Retrieve	8/15/2024 1:1...	Tridion Sites Co...	350 Ger...

**Workflow activities request filters dialog:**

- Assignee or performer:** All users and groups (dropdown)
- Included activity states:**

- ☒ Assigned
- ☒ In progress
- ☒ Completed
- ☒ Waiting for workflow agent
- ☒ Failed
- ☒ Suspended

Buttons: Confirm, Cancel

*First introduced in Sites 10 Fall Update*

# Access Manager: Last Login Report





Identity providers   Applications   **Users**   Service accounts

## Users

Find users

View users and change their security settings.

Refresh

















NAME	STATUS	IDENTITY PROVIDER 	LAST LOGIN DATE 	
TRIDIONDEMO\rws	 Activated	Windows	1/10/2024 4:56 AM	>
TRIDIONDEMO\sam	 Activated	Windows	8/19/2024 11:14 AM	>

- Report on User Logins
- Filter by Identity Provider



# Accessibility Scorecard for Cloud Customers

# RWS Cloud Managed Scorecard

↑ Organization	Audited	INDEX	+/-	History	Q
 Youngstown State University / OH	<b>Overall</b> (show detail)	D	1		
 Yosemite Community College District / CA	<b>Overall</b> (show detail)	C	5		
 York County Community College / ME	<b>Overall</b> (show detail)	D	-16		
 Yeshiva University / NY	<b>Overall</b> (show detail)	E	-8		
 Yavapai College / AZ	<b>Overall</b> (show detail)	D	-2		
 Yale University / CT	<b>Overall</b> (show detail)	B	0		
 Yakima Valley Community College / WA	<b>Overall</b> (show detail)	D	0		
 Xavier University of Louisiana / LA	<b>Overall</b> (show detail)	E	11		



## 10.1 Long-Term Support

# Long-Term Support for 10.1



Moving to .NET 8 required some significant code changes and therefore we have decided not to backport those changes to 10.0. Instead those changes are going to be rolled in 10.1 where we will be able to do more exhaustive testing than with a backport hotfix.

But to help our customers with their planning, we have decided to make 10.1 into a Long-Term Support release.

*Note that 10.0 LTS customers can still stay on the older versions of .NET if they need more time before upgrading to 10.1.*



# Version Comparisons

# Functional comparison between Tridion versions

Functional features	9.5	9.6	10	10.1
<b>BluePrinting 3.0</b>	×	×	×	✓
<b>Translation Preview</b>	×	×	×	✓
<b>Cloud Accessibility Scorecard</b>	×	×	×	✓
<b>Accessibility Scorecard (Cloud Customers)</b>	×	×	×	✓
<b>Extensibility Framework:</b>	×	×	✓	✓
Custom dashboards	×	×	✓	✓
Custom action buttons	×	×	✓	✓
Custom context menu actions	×	×	✓	✓
Custom fields, including RTF fields	×	×	✓	✓
Custom fields to retrieve data from an external system	×	×	✓	✓
Custom columns in the Content Explorer and the Activities tab	×	×	✓	✓
<b>Batch uploading of multimedia assets</b>	×	×	✓	✓
<b>Activities tab to view, track and manage each activity</b>	×	×	✓	✓
<b>Publishing tab to view, filter and export jobs</b>	×	×	✓	✓
<b>Option to view content as thumbnails (including WebP)</b>	×	×	✓	✓
<b>Option to configure and reorder columns in Content Explorer list view</b>	×	×	✓	✓
<b>Semantic AI / Smart Tagging Module</b>	×	✓	✓	✓

Legend:

✓ Full support

– Partial support

× No support



# Technical comparison between Tridion versions

Technical features	9.5	9.6	10	10.1
<b>.NET 8 Support</b>	×	×	×	✓
<b>Updated Database Support</b>	×	×	×	✓
<b>Semantic Content Models</b>	×	✓	✓	✓
Targeted content recommendations (taxonomy-based)	×	×	✓	✓
Concept scheme configuration and scoring	×	×	✓	✓
<b>Add-on management</b>	✓	✓	✓	✓
Option to store auditing data	×	×	✓	✓
Enable/disable add-ons	×	×	✓	✓
<b>Access Management UI</b>	✓	✓	✓	✓
Register and manage custom applications from Access Management window	×	×	✓	✓
Manage service accounts	×	×	✓	✓
<b>Shared delivery platform (DXD)</b>	✓	✓	✓	✓
Semantic Recommendations DXD	×	×	✓	✓
GraphQL Content API	✓	✓	✓	✓
Docker container support for DXD	✓	✓	✓	✓
<b>Option to give Lock Management rights to any user or user group</b>	×	×	✓	✓

Note that some backend may still be defined but for 10.1 the focus is going to be updated platform support.

Legend:

✓ Full support

– Partial support

× No support



# Platform Updates

# Platform Updates

## Content Manager

- ✓ Support of TLS 1.3
- ✓ Java 21 support
- Tridion Search Upgrade – work in progress
  - SOLR to v 9.6
  - Apache Tomcat to v 9

## Content Delivery

- Java 21 LTS
- Spring 6
- SpringBoot 3
- Hibernate 6
- Tomcat 10
- Jakarta namespace switch



# Platform Upgrade Considerations

# Upgrade overview

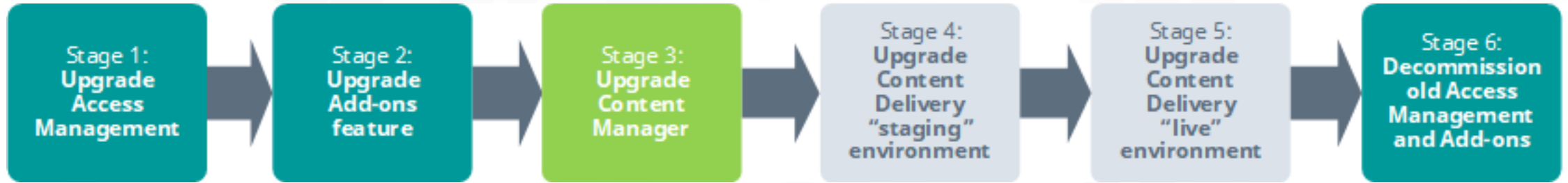
The updated documentation is not yet available for Sites 10.1 but the process will largely be the same:

<https://docs.rws.com/1099765/100494/tridion-sites-10-main-documentation/upgrading-----tridion-sites>

The 2 most common upgrade types are Staged and Rolling

The most important consideration is that if you wish to do a rolling upgrade it is always from the immediately preceding version. So for a rolling upgrade, you will have to go from **Sites 10 --> Sites 10.1**

# Upgrade paths – Staged Upgrade



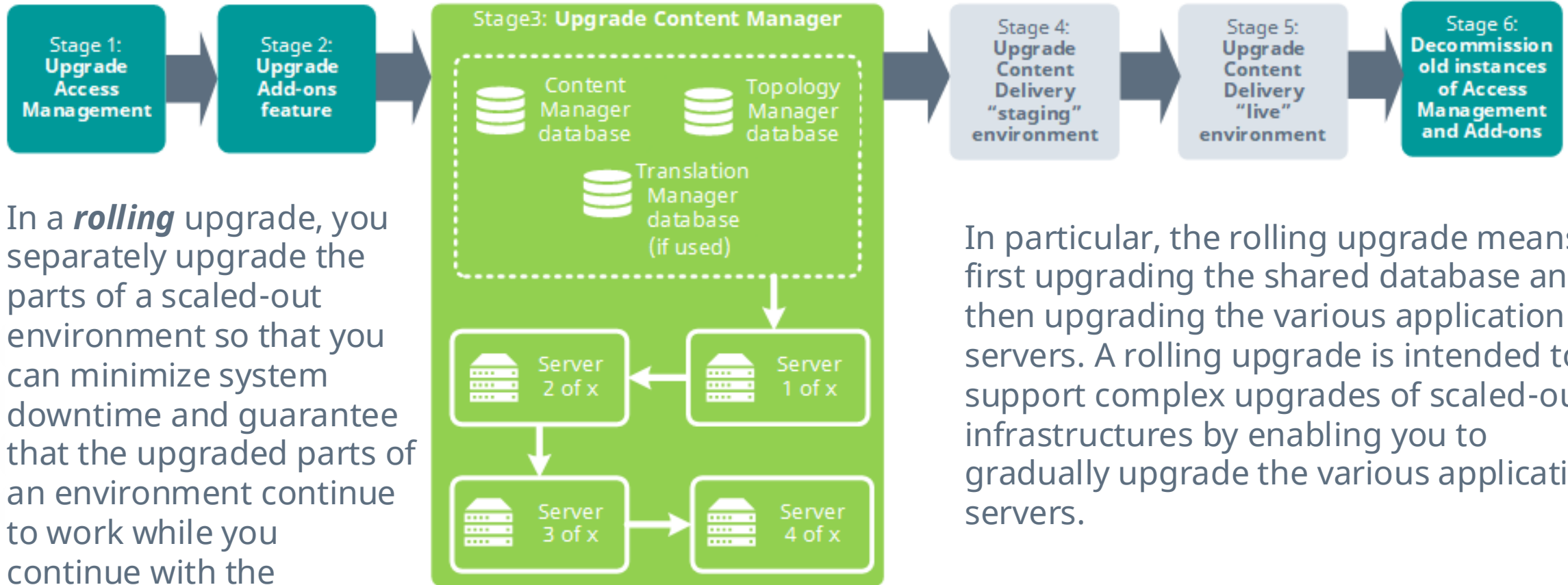
A ***staged*** upgrade is where you upgrade the different parts of your infrastructure at different times.

In a staged upgrade, you must upgrade Content Manager environment before you upgrade your Content Delivery environments.

After that, you can upgrade the individual Content Delivery environments in any order you wish.

**Most organizations upgrade the product using a staged upgrade.**

# Upgrade paths – Rolling upgrade



In a **rolling** upgrade, you separately upgrade the parts of a scaled-out environment so that you can minimize system downtime and guarantee that the upgraded parts of an environment continue to work while you continue with the upgrade.

In particular, the rolling upgrade means first upgrading the shared database and then upgrading the various application servers. A rolling upgrade is intended to support complex upgrades of scaled-out infrastructures by enabling you to gradually upgrade the various application servers.



# Upgrade Considerations



# Dynamic Experience Accelerator (DXA) Customers

For customers that are using the reference delivery application (DXA) there are some considerations:

- Sites 10 and Sites 10.1 require DXA 2.3
- Recommendation is to upgrade DXA 2.3 first and then update Content Management and then Content Delivery
- DXA 2.3 is backwards compatible with 9.1 and above
- Code:
  - <https://github.com/RWS/dxa-web-application-dotnet>
  - <https://github.com/RWS/dxa-web-application-java>

# Move to Experience Space

In Sites 9.5, we introduced a brand new visual interface for content authors called, **Experience Space**. The old **Classic UI** is still available but we recommend that customers consider moving users to the new visual interface. It provides a modern editing experience and new features are being release only in **Experience Space**.

One factor to consider is that some customers have GUI extensions on the **Classic UI**. Our recommendation is to analyze:

1. Which extensions are no longer needed because the feature is supported natively
2. Which extensions are rarely used and can continue to live in the **Classic UI**
3. Which extensions should be migrated to **Experience Space** using the Extensions Framework that was introduced in Sites 10.

# Streamlining the Content Model with BluePrinting 3.0

One consideration after your platform has been upgraded to Sites 10.1 is that BluePrinting 3.0 is going to allow for a far more efficient and simplified content model.

Our recommendation is to upgrade to 10.1 first but then leave some time to analyze which schemas can be streamlined using the new feature.

Our goal is that the conditional inheritance feature of BluePrinting 3.0 will allow for multiple schemas to be consolidated into a single one and will optimize scenarios for components that have both centralized and localized fields.

# Moving to Trados Enterprise for Translations

While Tridion Sites 10.1 is still going to support integrations to TMS and WorldServer, we recommend moving to Trados Enterprise. It is a very modern platform that easily incorporates with AI linguistic tools like RWS Language Weaver.

Moving forward new features are going to be developed on Trados Enterprise so we recommend that customers start to make the move to the platforms. Some benefits of making the move:

1. Trados Enterprise has many **more features** for both translators and managers.
2. Trados Enterprise can better take advantage of machine translation (with or without human post-edit) to **lower translation costs**.
3. Trados Enterprise with the new Evolve capability can increase the **translation quality** by using AI tools.

# Going Headless

Although Tridion has had a headless content hub since 9.0, it was really with the 9.6 release which introduced Semantic Content Models and Template-less Publishing that paved the way for a new and simpler way to work with Tridion's JSON output and the JavaScript frameworks like React, Vue, and Angular.

To go headless, customer will need to install the Dynamic Experience Delivery (DXD) content hub and then ensure that schema fields are set to publishable.

# Access Management

If your organization has not yet migrated to the Access Management platform, you may consider doing so as part of the upgrade. This will allow you to take advantage of the new features allowing you to connect to various Identity Providers and better manage security across your Tridion Sites eco-system.

Documentation on how to proceed here:

<https://docs.rws.com/1099765/805637/tridion-sites-10-main-documentation/migrating-security-to-----tridion-access-management-during-an-upgrade>

# Integration Framework and Extensions

The Integration Framework was released in Tridion Sites 9.1 and the Extension Framework was released in 10. One of Tridion's key benefits is that it is a platform that can be extended to provide a unique solution for your organization.

As part of the upgrade we recommend taking a look to see if there is any "low-hanging fruit" that could be integrated into the platform.



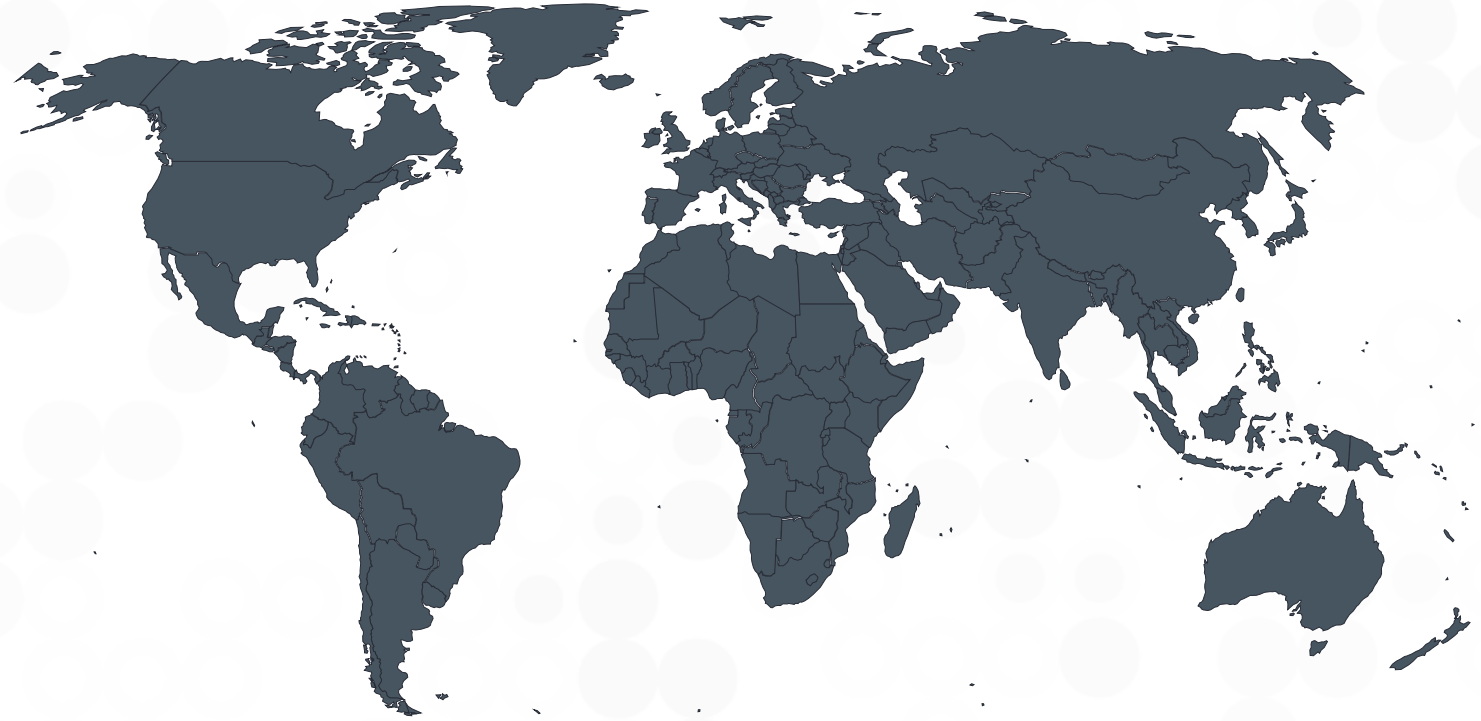
# Professional Services



# Additional Professional Services for Sites 10.1

As part of the Tridion Sites 10.1 offering we are pleased to introduced an expanded set of solutions from our worldwide team.

Customers can now use our Professional Services for technology adjacent solutions.



# Expanded Professional Services For 10.1

Working with  
the globe's  
top 100  
brands

Worldwide Diversified  
Team

## Sector expertise

Automotive  
Aerospace  
Chemical  
Defence  
Financial  
Government  
Legal  
Manufacturing  
Medical devices  
Pharmaceutical  
Retail  
Technology  
Telecommunications  
Travel & Tourism

Content  
Modeling

Content  
Delivery  
Architecture

Governance

Translation

Connectors

Tech  
Adjacent  
Solutions

# Content Centric Professional Services

## Content Supply Chain

Focus on Content Lifecycle

- Creation
- Workflow
- Translation
- Governance
- ...

## Content Delivery Chain

Focus on Visitor Experience

- # clicks to Convert
- Search
- Targeted Content
- ...





# Delivery Application Optimization



**Performance**



**Accessibility**

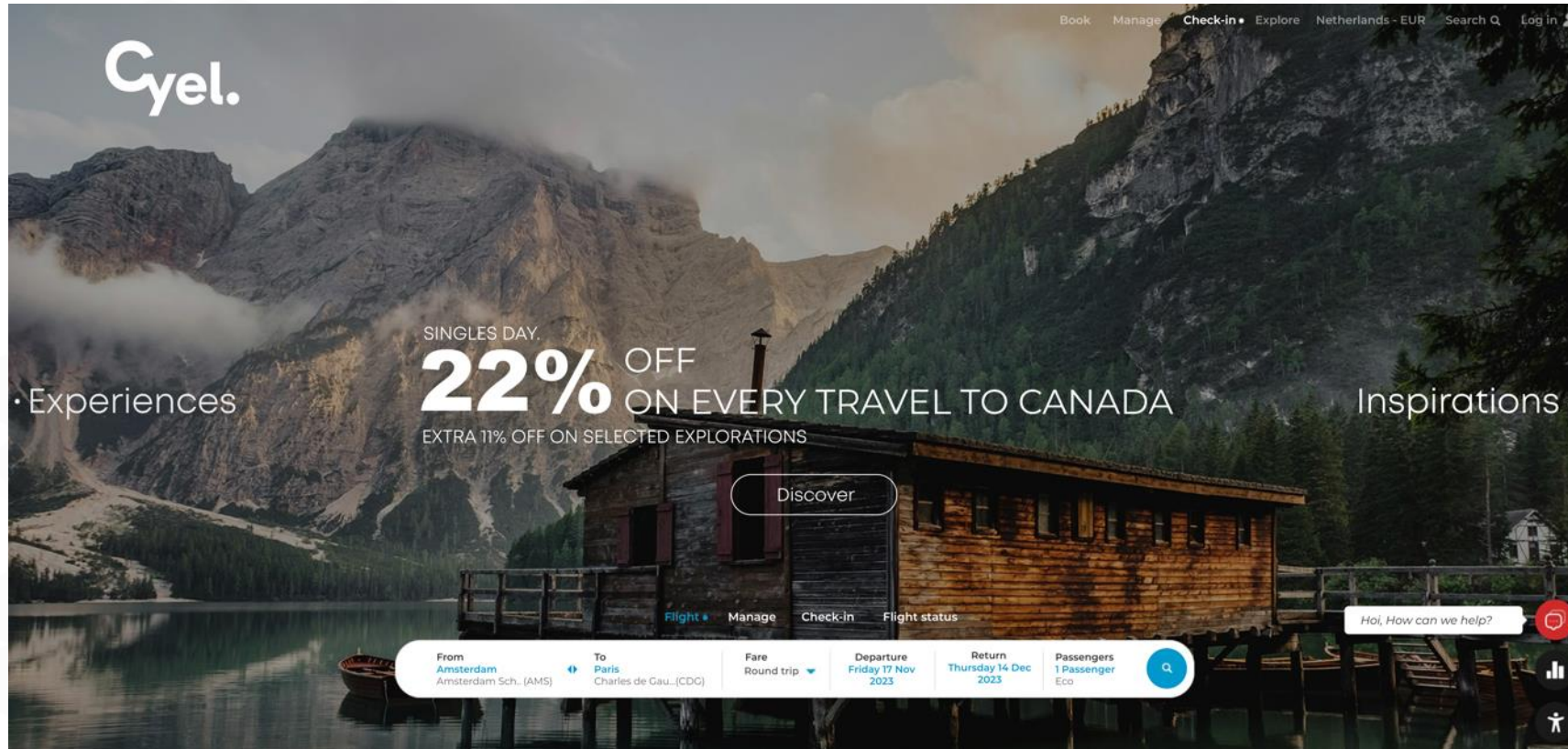


**SEO**

Actual screenshot of a Google Lighthouse report where RWS Professional Services updated a Tridion customer's Delivery Application in conjunction with an upgrade to Sites 10.

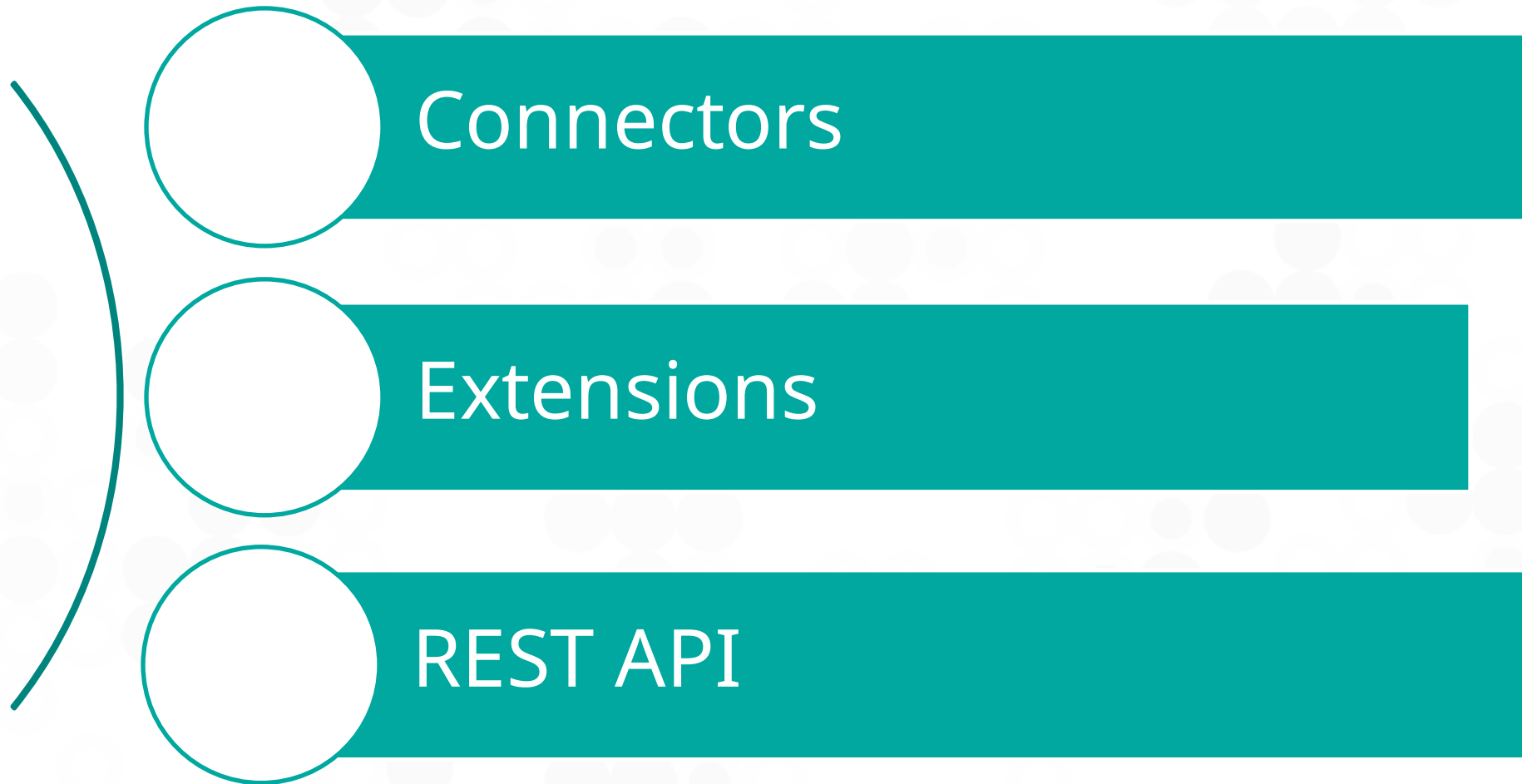
Let our Professional Services modernize your Delivery Application.

# Site Redesign



We have designers and UI/UX experts who design composites and deliver all of the HTML/JS/CSS assets.

# Connectors and Extensions



Our Professional Services team can help you get the most out of extending Tridion.

# RWS Editorial Services Solution



## Standard Editorial

- ✓ Copyediting, proofreading, converting
- ✓ Maintaining style guides
- ✓ Optimizing source content
- ✓ Reviewing and improving English target text



## AI Editorial

- ✓ Editing LLM output for factual accuracy, cultural appropriateness, and relevance/salience
- ✓ Evaluating and A/B testing AI model output
- ✓ Rewriting AI-generated output as part of an LLM training process



## Content Creation

- ✓ Writing structured content (e.g., product descriptions), scaling rapidly to very high volumes as required
- ✓ Creation and conversion of eLearning materials
- ✓ Crafting prompts for LLMs to produce initial drafts, which are then refined to meet client requirements



# Solutions Catalog



# Tridion Sites 10.1 - Reporting Data Solution

## Bundle Calendar

September 2023	October 2023	November 2023	DATE DESCRIPTION
S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	9/2 Fall Launch of V3 Panels 11/5 End of Season Sale
December 2023	January 2024	February 2024	
S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29	

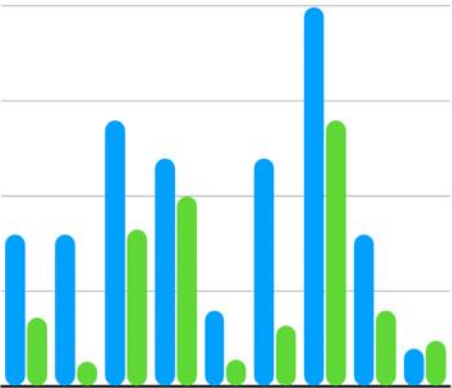
Deliver transparent content information in a Data Pipeline.

Solution architecture with some samples.

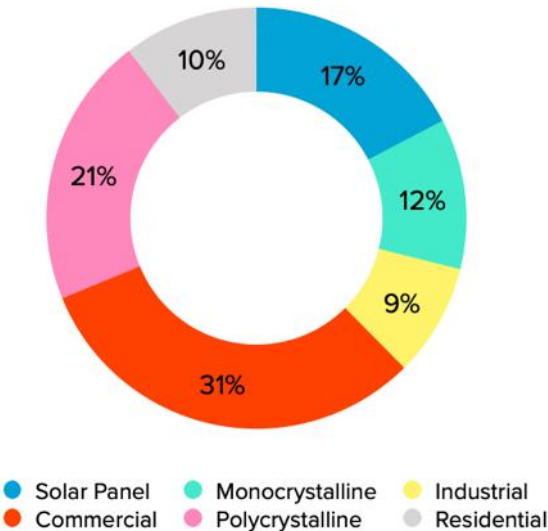
Report on:

- Publishing Schedule
- Regional Coverage
- Taxonomy
- SEO

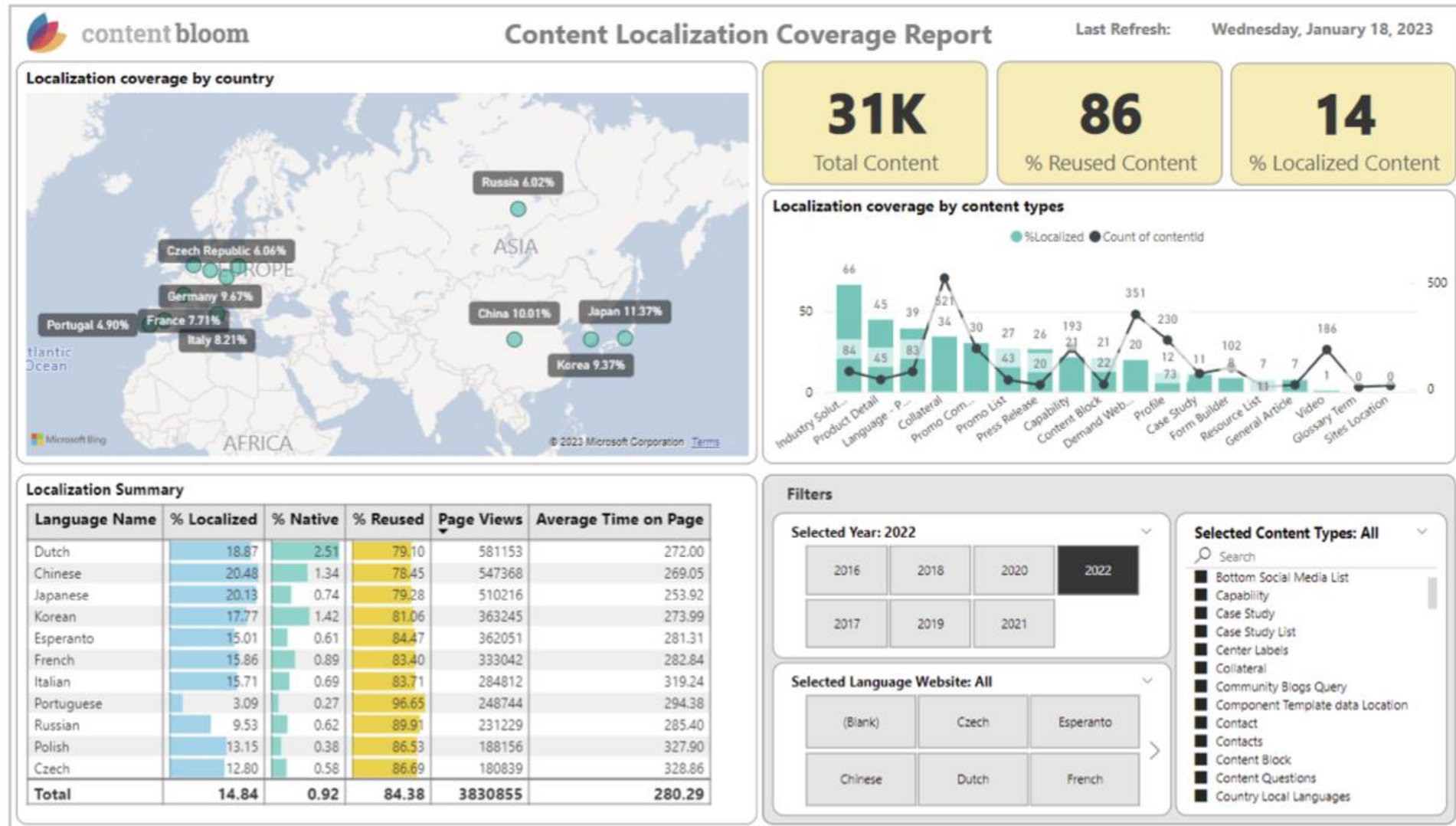
Content Updates



SEO Taxonomy



# Content Intelligence - Partner Content Bloom



# Accessibility - Partner AAATraq - 2024

ACM / Accessibility  
Content  
Manager



## Fresh

Sed pede ullamcorper amet ullamcorper  
primis, nam pretium suspendisse neque, a  
phasellus sit pulvinar vel integer.



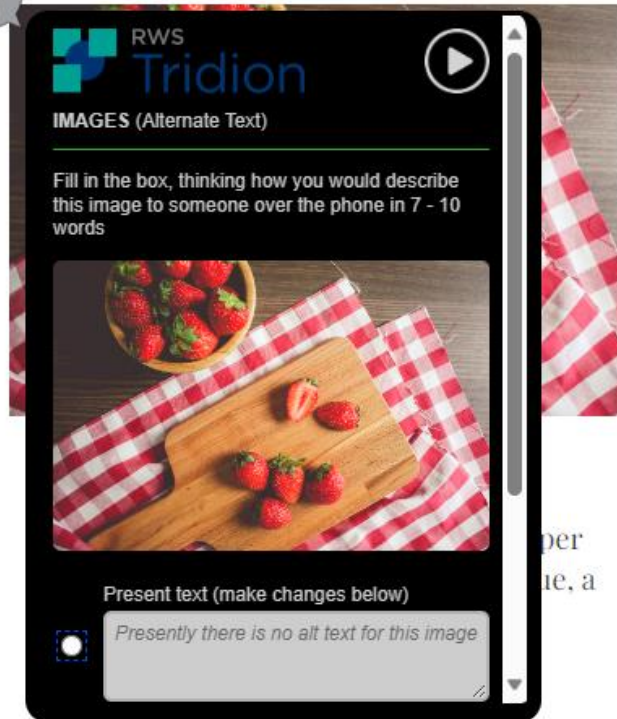
About




## Healthy

Sed pede ullamcorper amet ullamcorper  
primis, nam pretium suspendisse neque, a  
phasellus sit pulvinar vel integer.


Healthy





# AI Chatbot with AI12Z - April 2024





< All Projects


 Dashboard


 Documents

 Knowledge Base

 Prompts

 Data


 Analytics

 Test Drive

RD

RWS Docs

Test Drive

 Greg Guttmann ▾

Test Drive

Experience your copilot the way your users would. Ask your copilot questions and see the answers it provides you with.

Share a link

You can share this link with your team members to test drive the AI


https://bot.ai12z.net/?org=6581982ac01f5fc79ca00d48&proj=6581e730c01f...

Copy Link

☒ Do you have a follow up question?

Ask follow up question...

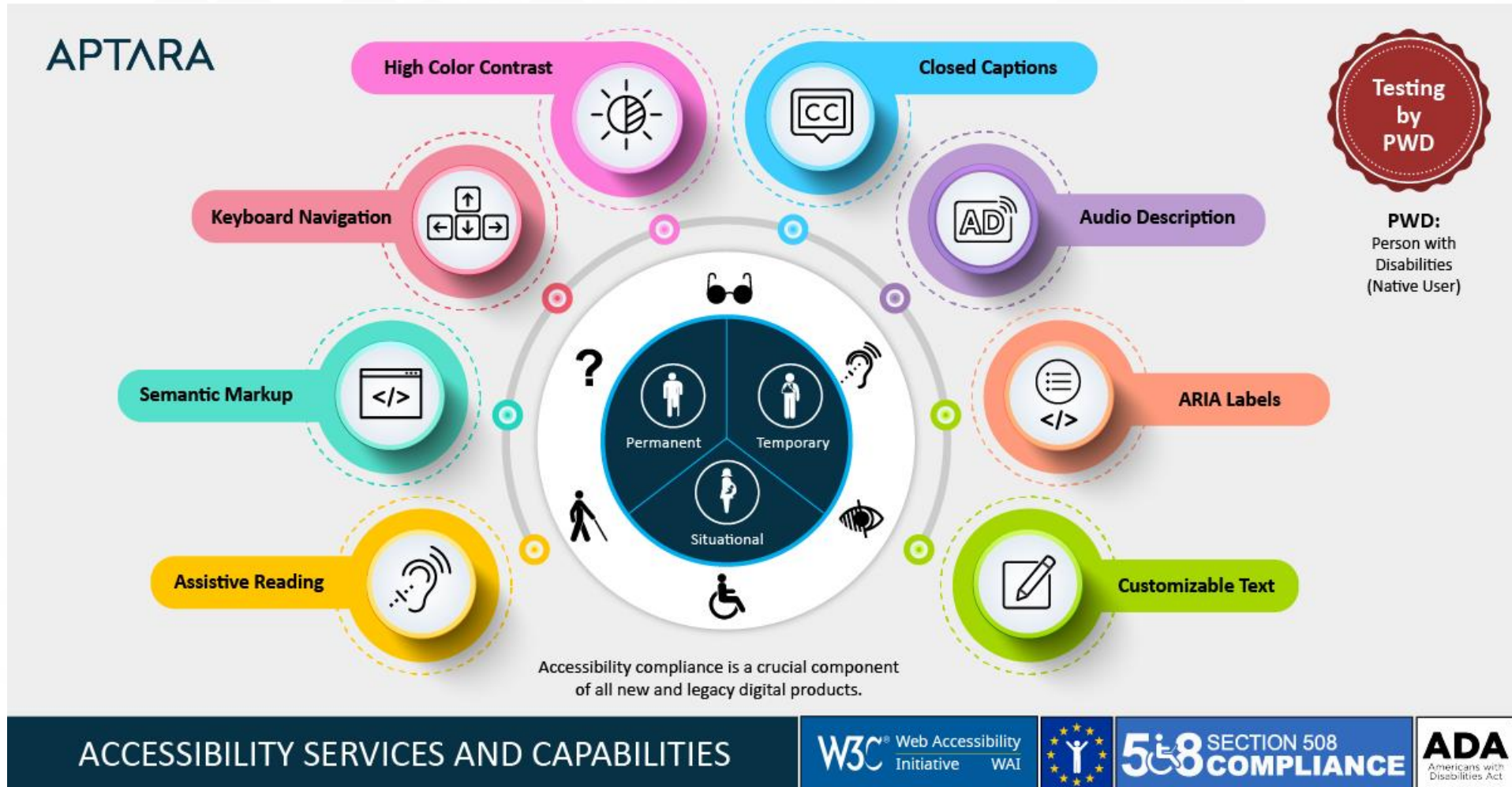
Ask AI

 how do I install dxa

To install DXA, you need to follow these steps:



# Accessibility Services - Aptara



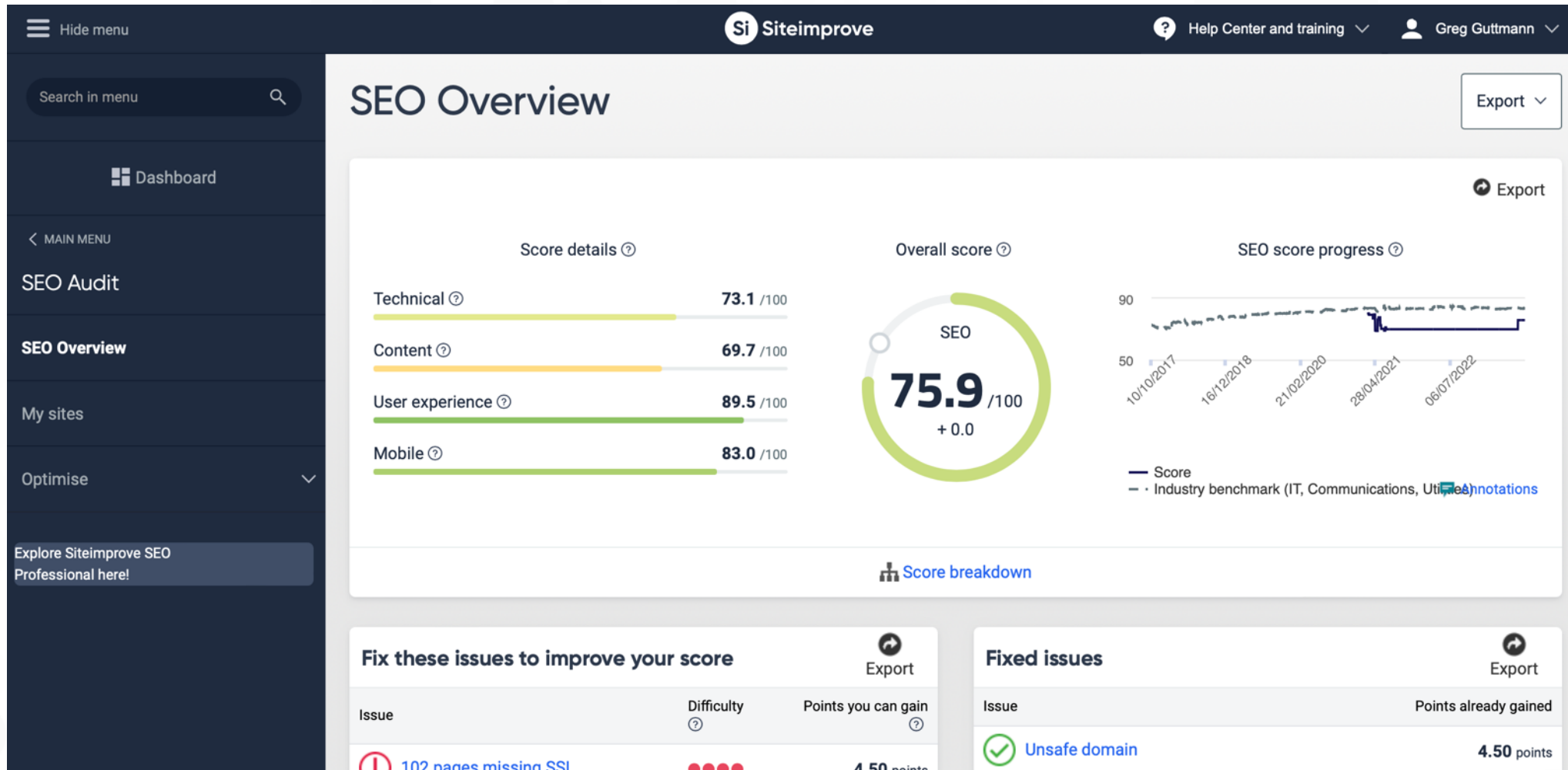
<https://dlg.aptaracorp.com/DigitalSamplesShowcase/Accessibility/Accessibility.mp4>

# Customer Identity Management

RWS has partnered with OKTA to produce an example of using OKTA to connect to multiple CDPs and profile system for content personalization.



# SEO / Accessibility - Partner Siteimprove



# TravelLaunchPro by LUX Interactive - June 2024




Reservation System Integration  
Tridion and Translation Integration  
Head Start Delivery Application  
Optimized Booking Flow  
Global Governance with Regional Empowerment



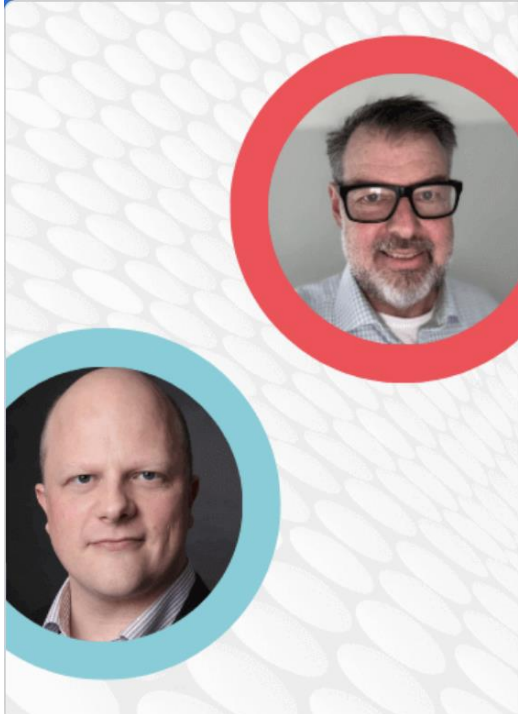


# Events



# Online Webinars and Livestreams




# 10.1 Launch Webinar



TRIDION WEBINAR

## What's new in Tridion Sites 10.1

60-minute webinar  
Online  
04 Dec 2024  
🕒 3:00 pm - 4:00 pm GMT  
[View in my timezone](#)


Share   



<https://www.rws.com/content-management/tridion/events/tridion-sites-launch-dec-2024/>

# Accessibility Webinar








TRIDION PARTNER WEBINAR

## Revolutionizing Compliance: Turbocharging Time-to-Publish for Accessible Web Content

60-minute webinar  
Online  
21 Mar 2024

🕒 3:00 pm - 4:00 pm GMT [View in my timezone](#)

Share   

<https://www.rws.com/content-management/tridion/events/revolutionizing-compliance-turbocharging-time-to-publish-for-accessible-web-content/>

# Monthly Livestream



Join us the first Thursday of the month for the Tridion Livestream.

7am Pacific (USA)  
10am Eastern (USA)  
3pm GMT (UK)  
4pm CET (Central Europe)  
11pm China Standard Time



<https://www.youtube.com/@RWSCommunity/streams>

# AWS + RWS Innovation Days



The event is over but the slides are here:

<https://community.rws.com/product-groups/tridion/tridion-sites/m/7df9c88775/5461>



# Customer Testimonials





[https://players.brightcove.net/6202477137001/default\\_default/index.html?videoId=1770753732075507638](https://players.brightcove.net/6202477137001/default_default/index.html?videoId=1770753732075507638)





[https://players.brightcove.net/6202477137001/default\\_default/index.html?videoId=1770754110004242876](https://players.brightcove.net/6202477137001/default_default/index.html?videoId=1770754110004242876)



**Ian Gowrie**

Web Development Manager, Malvern

<https://tridion-videos.s3.us-west-1.amazonaws.com/tridion-sites/customer/testimonials-tridion-malvernpanalytical.mp4>

China Airlines launches  
global websites with RWS



[https://players.brightcove.net/6202477137001/default\\_default/index.html?videoId=1755814134988860527](https://players.brightcove.net/6202477137001/default_default/index.html?videoId=1755814134988860527)



[www.rws.com](http://www.rws.com)

