

Tridion Sites Roadmap

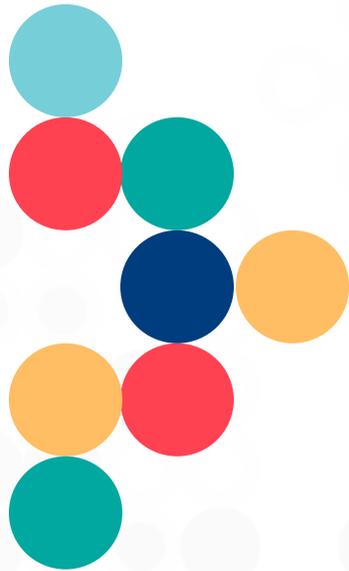
Q4 2024



Changes in Q4 quarterly update

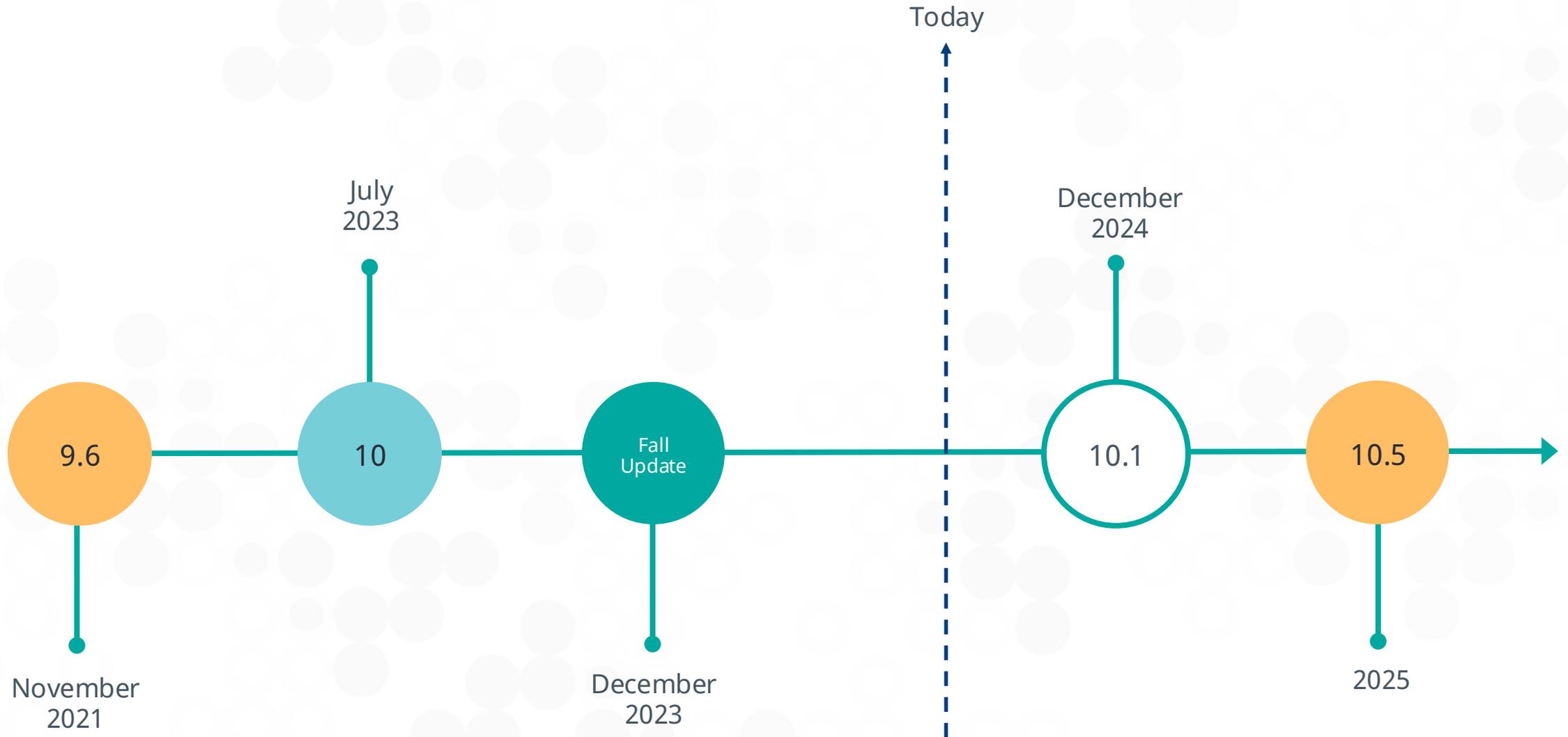
NEW 10.1 News Since Q3 Update!!!

- We're renaming "Translation Preview" to "Translator Context View". We're making this change because there have been multiple implementation-specific preview solutions floating around so we want to reduce possible confusion. As well, by calling out "Translator" we hope to make it clear that this is a special view for the Translator when using Trados Enterprise.
- It looks like the release will be in the beginning of December
- 10.5 is going to be the release number following the 10.1 release



Overview

Product Releases



Deliverables and Events

ISO 9001
Certification



AWS Well-
Architected
Framework
Certification



Product
Release



Bynder DAM
Connector



Monthly
Livestream
Launched



January
EVA Airways is first
customer to launch on
Sites 10



Product Hackathon
AWS - RWS AI Sessions



New Sites 10 Course
university.rws.com



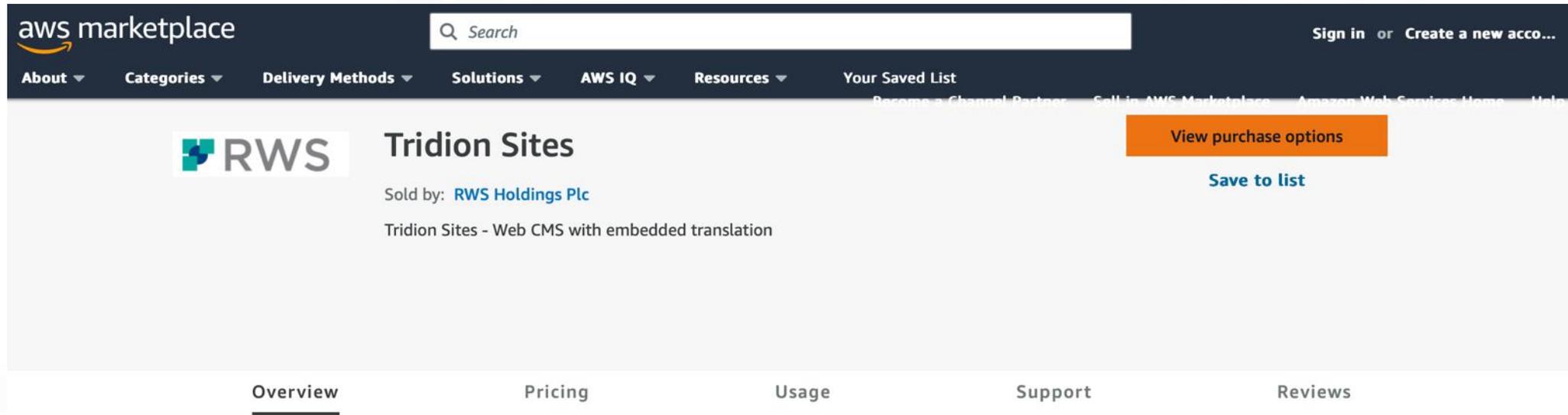
May
Tridion Sites on
AWS Marketplace

September
Marketing Cloud
Connector
AppExchange



December 4
10.1 Webinar

Tridion Sites on AWS Marketplace



The screenshot shows the AWS Marketplace interface for the product 'Tridion Sites'. At the top, there is a search bar and navigation links for 'About', 'Categories', 'Delivery Methods', 'Solutions', 'AWS IQ', 'Resources', and 'Your Saved List'. The product name 'Tridion Sites' is prominently displayed next to the 'RWS' logo. Below the name, it states 'Sold by: RWS Holdings Plc' and 'Tridion Sites - Web CMS with embedded translation'. There are two buttons: 'View purchase options' (orange) and 'Save to list' (blue). At the bottom of the listing, there are tabs for 'Overview', 'Pricing', 'Usage', 'Support', and 'Reviews', with 'Overview' being the active tab.

Product Overview

Tridion Sites is a state-of-the-art web CMS that allows you to manage and deliver superb digital experiences across multiple channels - using traditional or headless (GraphQL) publishing.

You can start with a single language and single website and then scale as your business grows - adding more websites and languages as needed. This way you can easily and cost-effectively provide customers with content in their own language, choosing from a spectrum of options: machine translation, human-in-the-loop or fully expert translation

Highlights

- Translation integration - stop copying and pasting content into emails to send it off for translation. Tridion has it all integrated, making it really easy to create local country sites.
- The best of both worlds: publish content to any

Marketing Cloud Connector on Salesforce AppExchange



AppExchange

Home

Explore

Collections

Consultants

Learn



Sign Up

Log In

Search AppExchange



Tridion Sites connector for Marketing Cloud

By RWS

Take your content further

Marketing Cloud Engagement API

No Ratings

Get It Now



This connector allows for 'two-way traffic' between Tridion Sites and Marketing Cloud enabling delivery of personalized web content authored and published on Salesforce Content Creator directly from Tridion.

£12,000 GBP/company/year

[Pricing Details](#)

Industries

Media & Entertainment

Retail

Travel, Transportation, & Hospitality

Business Need

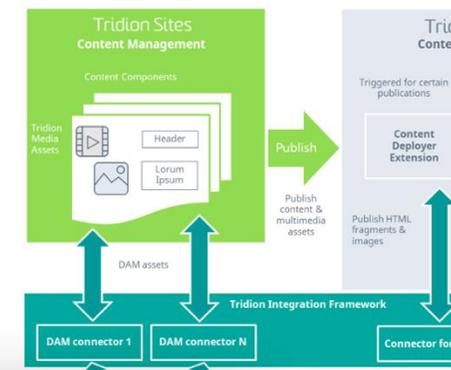
Marketing

Websites

Ecommerce



Watch Demo



Planned Events

October 22nd - 23rd

Meet us at CMWorld (San Diego)

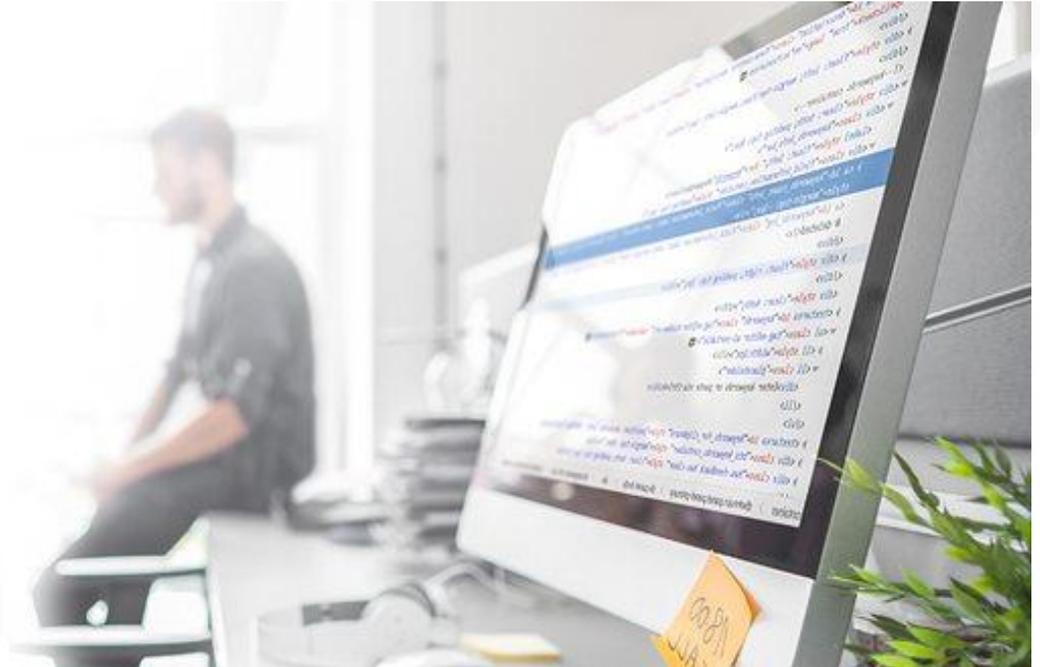
December 4, 2024

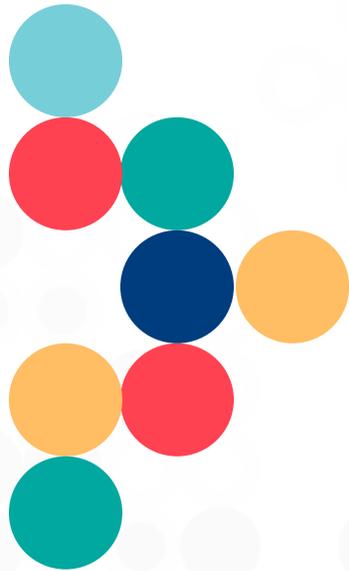
10.1 Launch Webinar

January 15, 2025

2025 Digital Trends for
Travel and Hospitality Webinar

Check <https://www.rws.com/content-management/tridion/events/> a couple of weeks before the event to sign-up.





Sites 10 Recap

Extension Framework

Primary navigation config

The screenshot shows the Tridion Sites Content Manager interface. The top navigation bar includes 'Tridion Sites', 'Activities', 'Administrator only', 'Help', 'Users list', and 'Content'. The 'Content' tab is active. The main area displays a table of content items with columns for NAME, STATUS, SCHEMA, and SHARED FROM. A context menu is open over the 'BundleTestContent' folder, showing standard actions like 'Open', 'Publish', and 'Copy', along with custom actions like 'Say hello' and 'Switch language to NL'. A 'COPY ID TO CLIPBOARD' column is visible in the table, with 'Copy' buttons for each row. On the right, an 'Insights Panel' for 'BundleTestContent' shows details like URI, Name, Type, Location, Date created, Date modified, and Publish status. The left sidebar shows a tree view of the content structure.

Content Manager

Filter publications

Star Favorites

- Items in progress
- Publications
 - 000 Empty
 - 100 Master
 - 110 DXA Site Type
 - 200 Example Content
 - Building Blocks
 - Home
 - FileSystem
 - Taxonomies
 - Business process types
 - 300 slddemo content en-us
 - 400 Example Site
 - 500 slddemo www
 - Child 1
 - Child 2
 - Diamond Blueprint - 00 Top
 - Diamond Blueprint - 01 Sche...

BundleTestContent

Information

URI
tcm:4-186-2

Name
BundleTestContent

Type
Folder

Location
\200 Example Content\Building Blocks

Date created
4/10/2023 7:07 PM

Date modified
4/10/2023 7:07 PM

Publish status
Not published

NAME	STATUS	SCHEMA	SHARED FROM	COPY ID TO CLIPBOARD
BundleTestContent				Copy
Component...				Copy
Component...			100 Master	Copy
Content			100 Master	Copy
Default Te...			000 Empty	Copy
Framework			100 Master	Copy
Modules			100 Master	Copy
Modules C			100 Master	Copy
Multimed...		Default Multimedia Schema		Copy
New Folders			110 DXA Site Type	Copy
Nick			(Local copy)	Copy
Schemas				Copy
Settings			100 Master	Copy

Context menu config

Custom primary navigation

Action bar config

Custom actions

Custom columns

Insights Panel

Extensions Framework Component deployed via Add-On

- Add-ons Service package
- Can contain multiple backend and frontend extensions
- Each frontend extension is a standalone React library

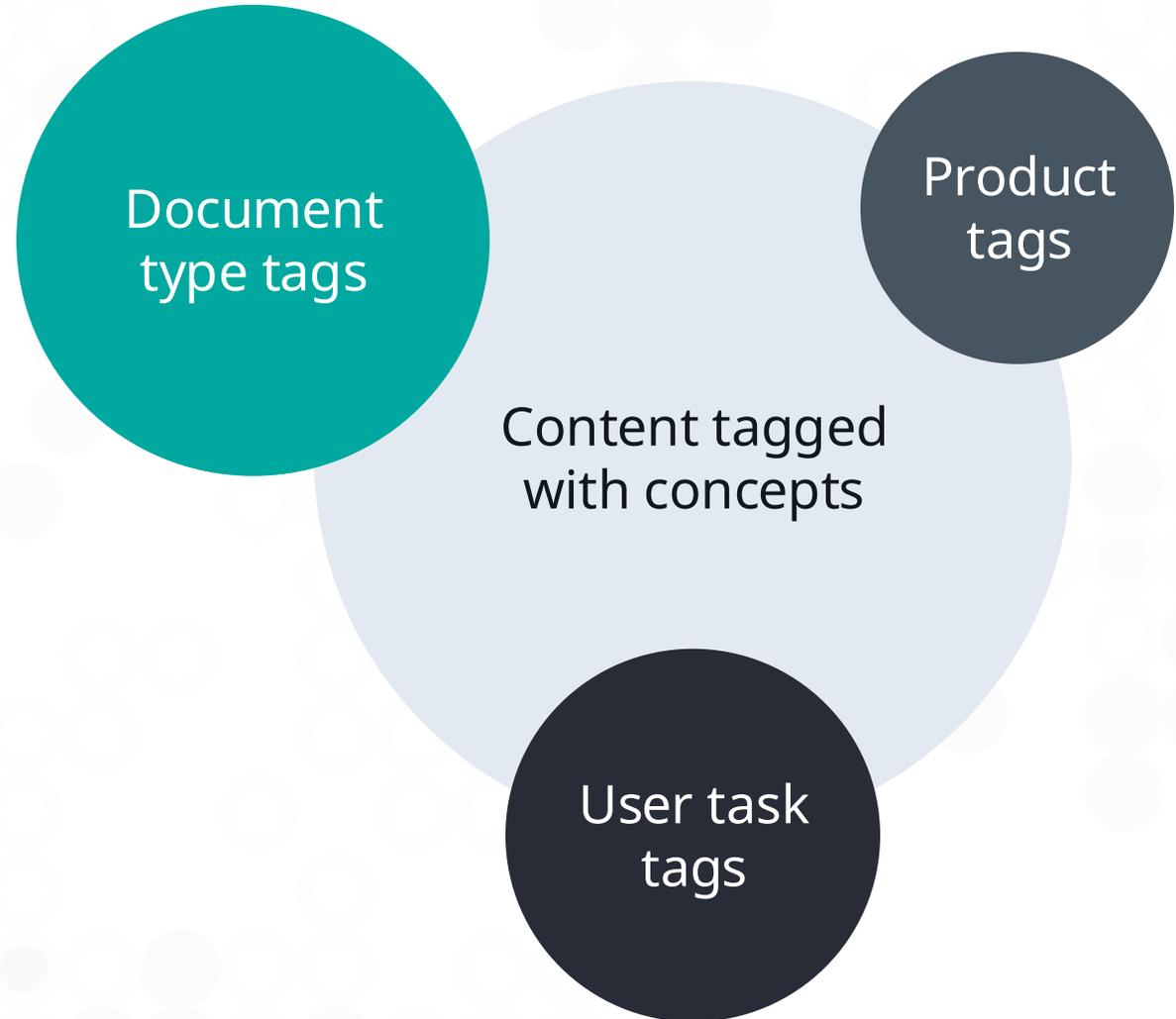
```
"id": "addon-example",
"name": "Addon example",
"author": "RWS",
"description": "Addon example for Tridion Experience Space",
"manifestVersion": "1.0.0",
"requireConfiguration": "optional",
"version": "1.0.0",
"extensions": [
  {
    "name": "extension-example",
    "type": "ExperienceSpaceExtension",
    "properties": {
      "main": "dist\\extension-example\\main.js",
      "files": [
        "dist\\extension-example\\main.js",
        "dist\\extension-example\\main.css"
      ]
    }
  }
]
```

Headless Content Recommendations

“Show me other content like this...”

Headless Content Recommendations

** Tridion Semantic AI Add-On Module
Required*



Workflow Activities

Workflow Activities ⚙️



Filters Assigned to

Sort by: ↑ (None) ⚙️

<input type="checkbox"/>	ACTIVITY DEFINITION	DATE ASSIGNED	ASSIGNED TO	PUBLICATION	PERFORMER	PRIMARY ITEM	DATE STARTED	STATUS
<input type="checkbox"/>	Assign to Proc...	5/9/2023 5:52...	Tridion Sites C...	200 Example C...		Compon...		WAITING
<input type="checkbox"/>	Assign to Proc...	5/8/2023 11:4...	Tridion Sites C...	200 Example C...	Tridion Sites C...	Compon...	5/8/2023 11:4...	FAILED
<input type="checkbox"/>	Perform Task	5/8/2023 11:4...	devsdproduct...	200 Example C...	devsdproduct...	Compon...	5/8/2023 11:4...	COMPLETED
<input type="checkbox"/>	Perform Task	5/8/2023 8:11...	Tridion Sites C...	200 Example C...				ASSIGNED
<input checked="" type="checkbox"/>	Perform Task	5/5/2023 9:49...	devsdproduct...	200 Example C...	devsdproduct...	Compon...	5/5/2023 9:49...	COMPLETED
<input type="checkbox"/>	Perform Task	5/5/2023 9:49...	devsdproduct...	200 Example C...	devsdproduct...	Compon...	5/5/2023 9:49...	IN PROGRESS
<input type="checkbox"/>	Perform Task	5/5/2023 9:48...	devsdproduct...	200 Example C...	devsdproduct...	Compon...	5/5/2023 9:48...	IN PROGRESS
<input type="checkbox"/>	Perform Task	5/5/2023 9:27...	devsdproduct...	200 Example C...	devsdproduct...	Page 4	5/5/2023 9:27...	IN PROGRESS
<input type="checkbox"/>	Perform Task	5/5/2023 9:27...	devsdproduct...	200 Example C...	devsdproduct...	Page 3	5/5/2023 9:27...	IN PROGRESS
<input type="checkbox"/>	Perform Task	5/5/2023 9:26...	devsdproduct...	200 Example C...	devsdproduct...	Page 2	5/5/2023 9:26...	IN PROGRESS
<input type="checkbox"/>	Perform Task	5/5/2023 9:26...	devsdproduct...	200 Example C...	devsdproduct...	Page 1	5/5/2023 9:26...	IN PROGRESS

1. Perform Task ✕

Information

URI
tcm:4-13-131104

Activity definition
Perform Task

Description
Perform the specified task.

Publication
[200 Example Content](#)

Status
COMPLETED

Assigned to
 devsdproducts test1user

Date assigned
5/5/2023 9:49 AM

Performer
 devsdproducts test1user

Date started

Publication Queue

Tridion Sites Content Activities Publishing queue

Publishing queue 🔍

🗑️ 📄 🔄

🔍 Filters Action Progress Publication State Target type

Sort by: URI

PRIMARY ITEM	TARGET TYPE	PUBLICATION	ACTION	PROGRESS	PRIORITY	STATE	STATE UPDATED
<input type="checkbox"/> 001 Home 2	DXA Live	400 Example Site	Publish	SCHEDULED	Normal	Scheduled for deployment	9/29/2023 10:28 AM
<input type="checkbox"/> 001 Home 2	DXA Staging	400 Example Site	Publish	SCHEDULED	Normal	Scheduled for deployment	9/29/2023 10:28 AM
<input type="checkbox"/> Copy 2 of 000 Home12	DXA Live	400 Example Site	Publish	SUCCESS	Normal	Success	9/28/2023 4:29 PM
<input type="checkbox"/> Copy 2 of 000 Home12	DXA Staging	400 Example Site	Publish	SUCCESS	Normal	Success	9/28/2023 4:29 PM
<input checked="" type="checkbox"/> 400 Page	DXA Live	400 Example Site	Publish	IN PROGRESS	Normal	Waiting for deployment	9/28/2023 4:29 PM
<input type="checkbox"/> 400 Page	DXA Staging	400 Example Site	Publish	IN PROGRESS	Normal	Deploying	9/28/2023 4:29 PM
<input type="checkbox"/> 3rd page item	DXA Live	400 Example Site	Publish	SUCCESS	Normal	Success	9/28/2023 4:29 PM
<input type="checkbox"/> 3rd page item	DXA Staging	400 Example Site	Publish	SUCCESS	Normal	Success	9/28/2023 4:29 PM
<input type="checkbox"/> _Navigation	DXA Live	400 Example Site	Publish	SUCCESS	Normal	Success	9/28/2023 4:28 PM
<input type="checkbox"/> _Navigation	DXA Staging	400 Example Site	Publish	SUCCESS	Normal	Success	9/28/2023 4:28 PM
<input type="checkbox"/> _Error Page Not Found	DXA Live	400 Example Site	Publish	SUCCESS	Normal	Success	9/28/2023 4:28 PM
<input type="checkbox"/> _Error Page Not Found	DXA Staging	400 Example Site	Publish	SUCCESS	Normal	Success	9/28/2023 4:28 PM
<input type="checkbox"/> 001 Home 2	DXA Live	400 Example Site	Publish	SUCCESS	Normal	Success	9/28/2023 4:27 PM
<input type="checkbox"/> 001 Home 2	DXA Staging	400 Example Site	Publish	SUCCESS	Normal	Success	9/28/2023 4:27 PM
<input type="checkbox"/> _Page Types	DXA Live	400 Example Site	Publish	WARNING	Normal	Warning	9/28/2023 4:27 PM
<input type="checkbox"/> _Page Types	DXA Staging	400 Example Site	Publish	WARNING	Normal	Warning	9/28/2023 4:27 PM
<input type="checkbox"/> Copy of _Error Page Not Fou...	DXA Live	400 Example Site	Publish	SUCCESS	Normal	Success	9/28/2023 3:25 PM
<input type="checkbox"/> Copy of _Error Page Not Fou...	DXA Staging	400 Example Site	Publish	SUCCESS	Normal	Success	9/28/2023 3:25 PM
<input type="checkbox"/> 400 Page	DXA Live	400 Example Site	Publish	IN PROGRESS	Normal	Waiting for deployment	9/28/2023 3:23 PM
<input type="checkbox"/> 400 Page	DXA Staging	400 Example Site	Publish	IN PROGRESS	Normal	Waiting for deployment	9/28/2023 3:23 PM

400 Page ✕ 📄

Information

URI
tcm:0-14570-66560

State
Waiting for deployment

State updated
9/28/2023 4:29 PM

Target type
DXA Live

Action
Publish

Primary item
[400 Page](#)

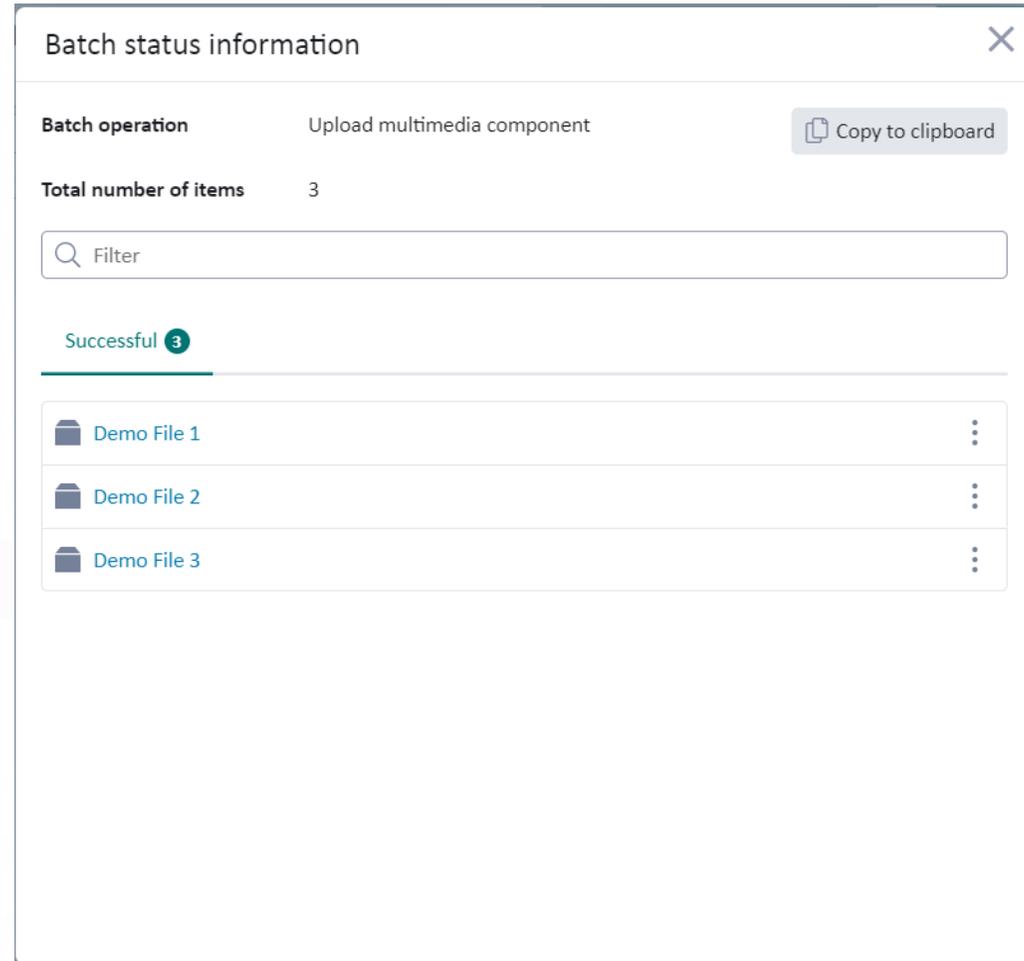
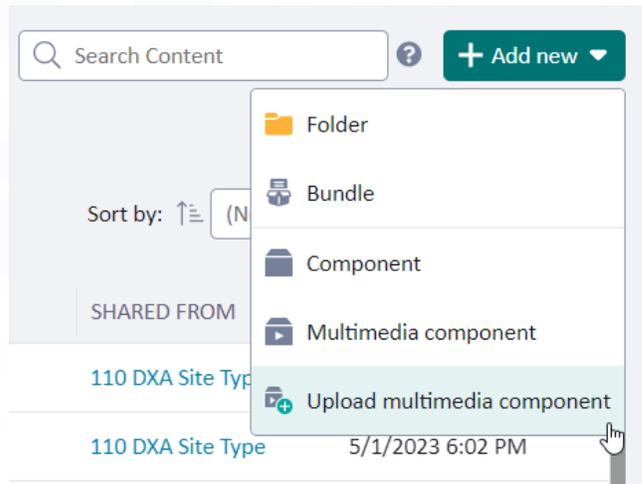
Publication
400 Example Site

User
👤 Mickey Mouse

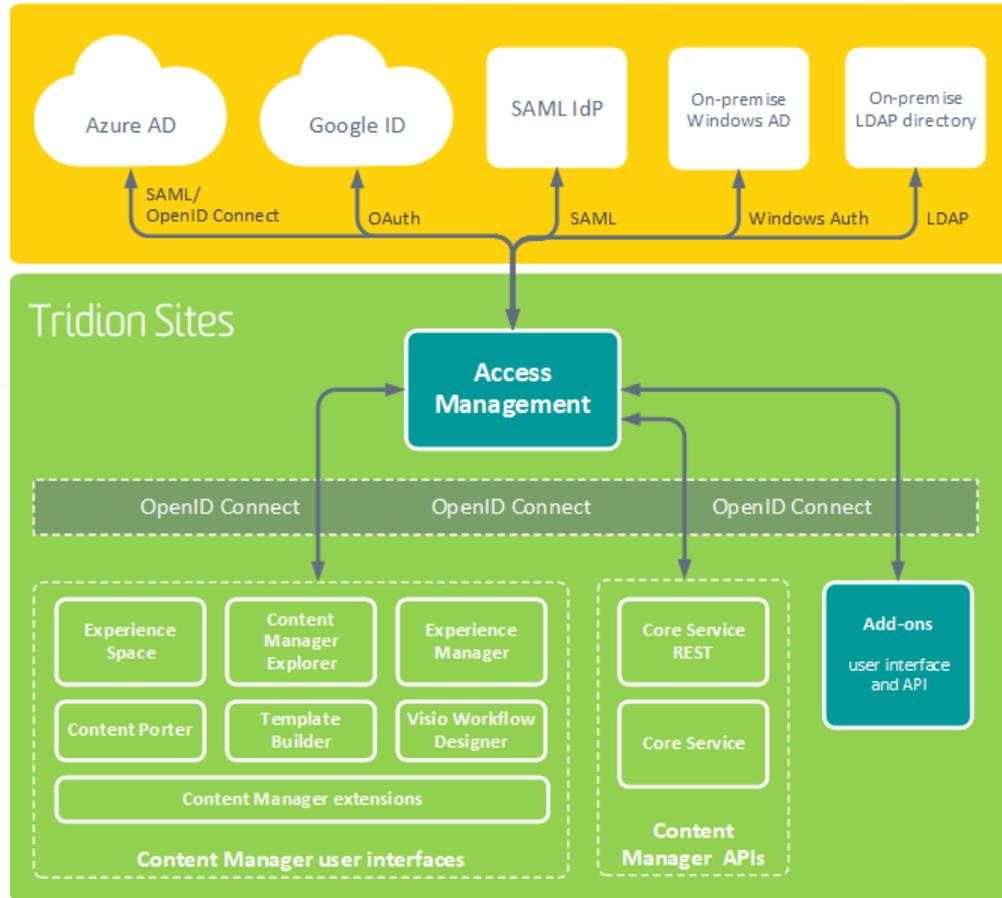
Priority
Normal

Multiple file Upload

- Queuing mechanism
- Batch report
- Files loaded in background



Tridion Access Management



Tridion Access Management simplifies implementation of SSO by using a single authentication protocol OpenID Connect while still supporting use of various protocols by individual applications and services

Direct Windows authentication is not supported with Experience Space anymore, instead you can use Windows authentication by configuring Windows Identity Provider in Access Management

Support custom applications in Access Management

- Register custom application and service accounts

The screenshot shows the 'Register application' form in the Access Management console. The form is titled 'Register application' and has a close button in the top right corner. It contains the following fields and options:

- * Client ID:** A unique identifier for your custom application, as coded in the application code. After registering the application you can no longer change the ID. The value entered is 'CustomApplication'.
- * Name:** The display name of your custom application. The value entered is 'Custom Application'.
- * Allowed authentication flow type:** The supported authentication flow of your custom application that determines how the tokens are requested and returned to the client. The dropdown menu is set to 'AuthorizationCodeWithPkce'.
- * Allowed redirect URLs:** Application URLs that can return a user to the application following user authentication. Define at least one redirect url. The value entered is 'https://custom_application/ui/signin-oidc'. There is a '+ Add another URL' button below the input field.

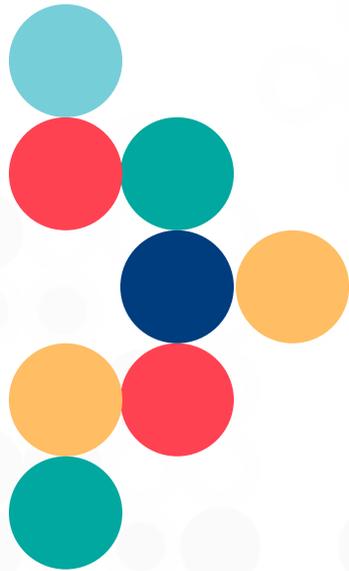
At the bottom right of the form, there are 'Save' and 'Cancel' buttons.

The screenshot shows the 'Add service account' form in the Access Management console. The form is titled 'Add service account' and has a close button in the top right corner. It contains the following fields and options:

- * Client ID:** A unique identifier for the service account. Use this ID also in your application code. After saving the service account, you can no longer change the ID. The value entered is 'dd16a21e-80c6-4c66-a82f-5d130ee2bc77'.
- * Name:** The display name of the service account. The value entered is 'Service Account for Custom Application'.
- * Services and roles:** Select the APIs and roles this service account can access. The list includes:
 - Access Management API
 - Add-ons API
 - Tridion Sites O
 - Global Service
 - Service AccountUnder each category, there are checkboxes for roles:
 - Access Management API: Administrator
 - Add-ons API: Administrator
 - Tridion Sites O: Read-only, Service
 - Global Service: Tridion Sites Content Manager API, Administrator, User

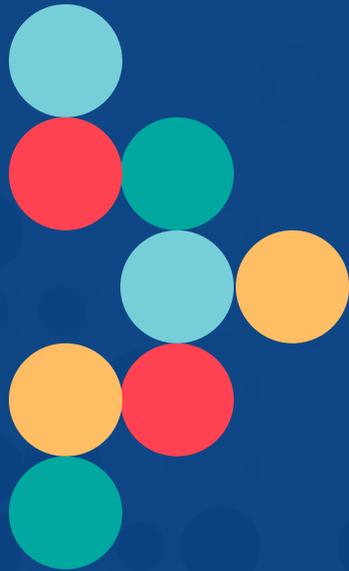
At the bottom right of the form, there are 'Save' and 'Cancel' buttons.

- Provides the client library to be used in custom application
 - Supports applications with Net 6.0 backend
 - Use to authenticate users in custom application to leverage same SSO experience as for Tridion Sites applications



Sites 10.1

Late November 2024



BluePrinting 3.0

“

The changes related to BluePrinting in 10.1 mark the first changes in this area since the possibility of promotion and demotion of items in the BluePrint hierarchy, introduced in Web 8 in 2015. Allowing non-localizable fields will significantly enhance managing content for localized digital experiences.

”

- Ron Grisnich, Trivident (RWS Partner)

BluePrinting 3.0

- Granular BluePrinting:
 - Region
 - Page
 - Component
- Promote / Demote in new UI. Important feature because it makes it easier for innovations lower level regional innovations to be rolled up into the parent organization.
- Easier UI for choosing to localize items in child folder.

BluePrinting 3.0 Component

Field Details

* XML Name:

* Description:

Type:

Mandatory

Enable for inline editing

Localizable

Include linked Items in translations

Tridion Sites Content Activities Publishing

Demo Article

General History BluePrint Where used Published to View on site

Name *

Schema *

Content Metadata

Heading *

Image (non-localizable)



Name	map
File name	map.jpg
File type	Jpeg image
File size	1.20 MB

Parent

Tridion Sites Content Activities Publishing

Demo Article

General History BluePrint Where used Published to View on site

Name *

Schema *

Content Metadata

Heading *

Image (non-localizable)

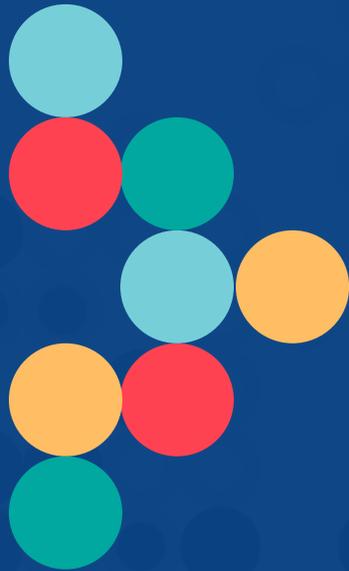


Name	map
File name	map.jpg
File type	Jpeg image
File size	1.20 MB

Child

Benefits of Granular BluePrinting

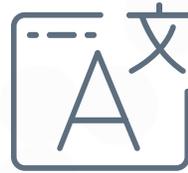
- Much better control and governance
 - Vast improvement over current
 - Can eliminate processes and workarounds
- Auto cascade of the parent field to the child components
- Can allow a much more efficient content model
 - Will allow for a consolidation of multiple components into a single one



Translator Context View

Translator Context View

Solution to provide translators with a way to see the site context



Feature 1: Direct Links to Preview site for Translators

The screenshot displays the Trados Online Editor interface. The main workspace shows a translation table with four rows of text. The right sidebar, titled 'Tridion TranslationManager preview urls', contains two sections: '000 Home' and 'LightSolar CI Page Details'. Each section has a 'Preview' link. The status bar at the bottom indicates '110 Characters (target segment)', '69 Words', '4 Segments - 4 Untranslated', and '0% Complete'.

Segment	Source Text	Target Text	Quality	MT	MT
1	Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua.	Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua.		NMT	P
2	Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat.	UG enim ad minim veniam, quis nostrud Exercitation ullamco laboris nisi ut aliquip ex ea commodo konsequat.		NMT	P
3	Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur.	DULs aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur.		NMT	P
4	Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum.	Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim ID EST laborum.		NMT	

Tridion TranslationManager preview urls

View on site

- 000 Home
\\Home
Preview
- LightSolar CI Page Details
\\Home\Product Details
Preview

lead-Only Track Changes 110 Characters (target segment) 69 Words 4 Segments - 4 Untranslated 0% Complete

Feature 2: PDF/Image Attachments for Translators

The screenshot displays the Trados Online Editor interface. At the top, there's a header with 'Trados Online Editor' and 'preview_url_example.its'. On the right, there are buttons for 'Accept task' and 'Download translated file', along with user profile and settings icons.

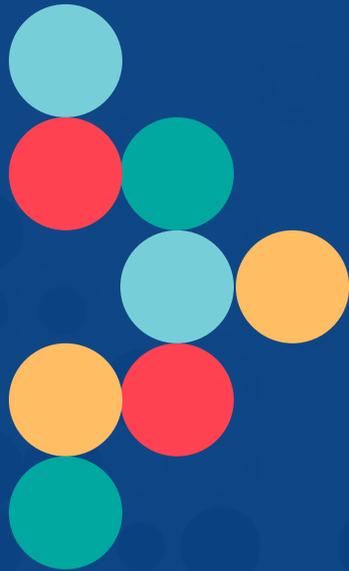
The main workspace is divided into a top toolbar and a central table. The toolbar includes options for 'Vertical' and 'Horizontal' layout, 'Show Navigation', 'Show Document Structure', 'Adapt Colors', 'Enable Text Zoom', 'Larger' and 'Smaller' text zoom, 'Show Formatting Tags', 'Show Tag Details', 'Filter Lookups', 'Alternative view', 'Light' theme, 'Preview', and 'Settings'.

The central table shows a list of translation segments. Each row contains a segment number, the source text, the target text, a pencil icon for editing, the translation method (NMT), and a 'P' icon. The 'Attachments' column is highlighted in blue, indicating that PDF or image attachments are present for these segments.

Segment	Source Text	Target Text	Actions	Method	Attachment
1	Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua.	Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua.		NMT	P
2	Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat.	UG enim ad minim veniam, quis nostrud Exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat.		NMT	P
3	Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur.	DULs aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur.		NMT	P
4	Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum.	Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim ID EST laborum.		NMT	

At the bottom of the interface, there's a status bar showing 'lead-Only', 'Track Changes', '110 Characters (target segment)', '69 Words', '4 Segments - 4 Untranslated', '0% Complete', and flags for US and DE.

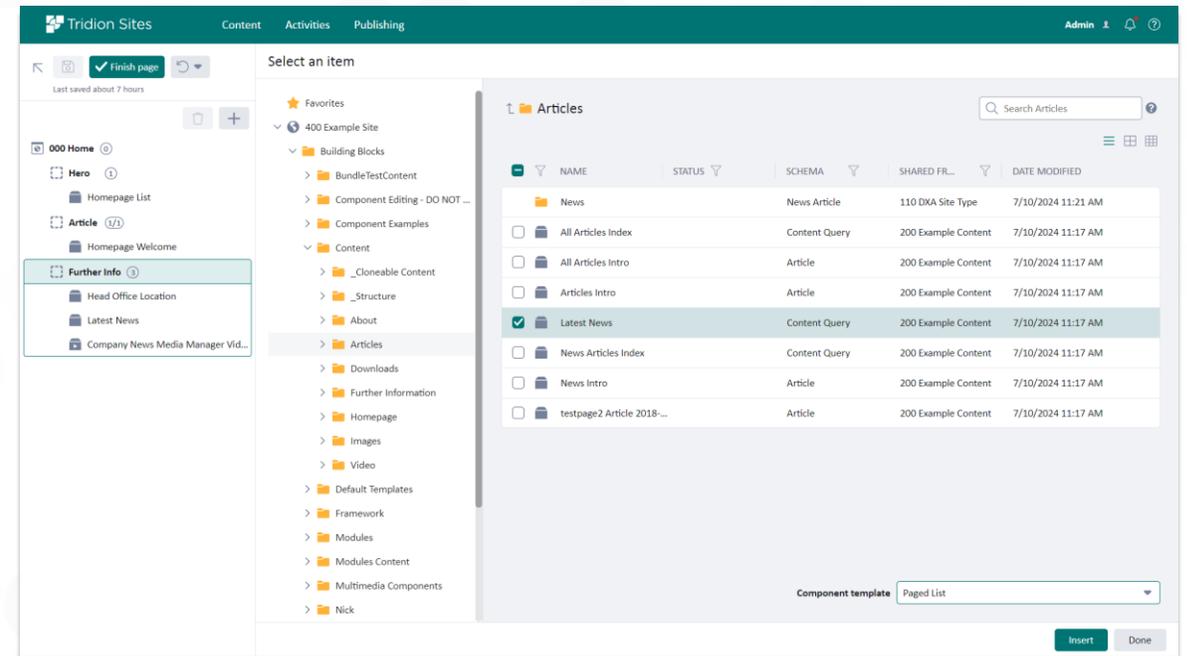
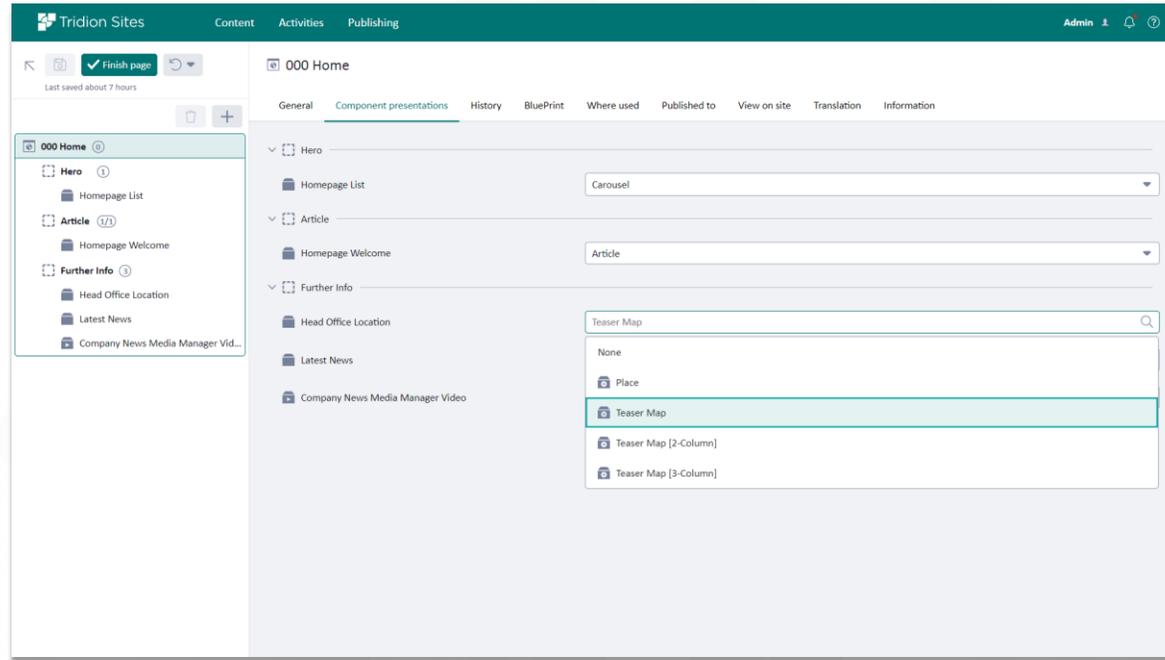
On the right side of the interface, there's a sidebar with the title 'Attachments' and a list of icons representing different attachment types.



Miscellaneous

Component template field updates

Increased field width and sorting templates alphabetically



Differentiate activity filter options

The publication title has been included to differentiate the filter options for:

- activity definition,
- process,
- process definition.

The image displays two screenshots of the Tridion Sites interface, illustrating different filter options for workflow activities.

Left Screenshot: Shows the 'Workflow Activities' page with the 'Filters' dropdown set to 'Activity definition'. A search box contains 'Approve', and the dropdown menu lists several 'Approve' entries. The table below shows a list of activities with columns for 'ACTIVITY DEFINITION', 'DATE ASSIG...', 'ASSIGNED TO', and 'PUB'. The first row is checked.

ACTIVITY DEFINITION	DATE ASSIG...	ASSIGNED TO	PUB
<input checked="" type="checkbox"/> Approve	7/12/2024		EVO040 DLR (en-US)
<input type="checkbox"/> Approve	7/8/2024		EVO040 WDW (en-US)
<input type="checkbox"/> Create / Update	7/5/2024		EVO040 WDW (en-US)
<input type="checkbox"/> Create / Update	7/3/2024		EVO040 WDW (en-US)
<input type="checkbox"/> Create / Update	6/27/2024		EVO040 WDW (en-US)
<input type="checkbox"/> Approve	6/18/2024		EVO040 WDW (en-US)
<input type="checkbox"/> Approve	6/18/2024 3:49 PM	~EVO Approvers	EVO040 WDW (en-US)
<input type="checkbox"/> Approve	6/18/2024 3:49 PM	~EVO Approvers	EVO040 WDW (en-US)
<input type="checkbox"/> Approve	6/18/2024 3:49 PM	~EVO Approvers	EVO040 WDW (en-US)
<input type="checkbox"/> Create / Update	6/17/2024 11:01 PM	Ryan Murphy	EVO040 DLR (en-US)
<input type="checkbox"/> Approve	6/17/2024 10:55 PM	~EVO Approvers	EVO040 WDW (en-US)
<input type="checkbox"/> Approve	6/17/2024 10:49 PM	~EVO Approvers	EVO040 WDW (en-US)
<input type="checkbox"/> Create / Update	6/17/2024 5:23 PM	Kevin Behen	EVO040 WDW (en-US)
<input type="checkbox"/> Create / Update	6/17/2024 5:23 PM	Kevin Behen	EVO040 WDW (en-US)
<input type="checkbox"/> Create / Update	6/17/2024 5:23 PM	Kevin Behen	FV0040 WDW (en-US)

Right Screenshot: Shows the 'Workflow Activities' page with the 'Filters' dropdown set to 'Process'. A search box contains 'Task Process - 000 Empty', and the dropdown menu lists several 'Task Process' entries. The table below shows a list of activities with columns for 'ACTIVITY DE...', 'DATE ASSIG...', 'ASSIGNED TO', and 'PUB'. The second row is checked.

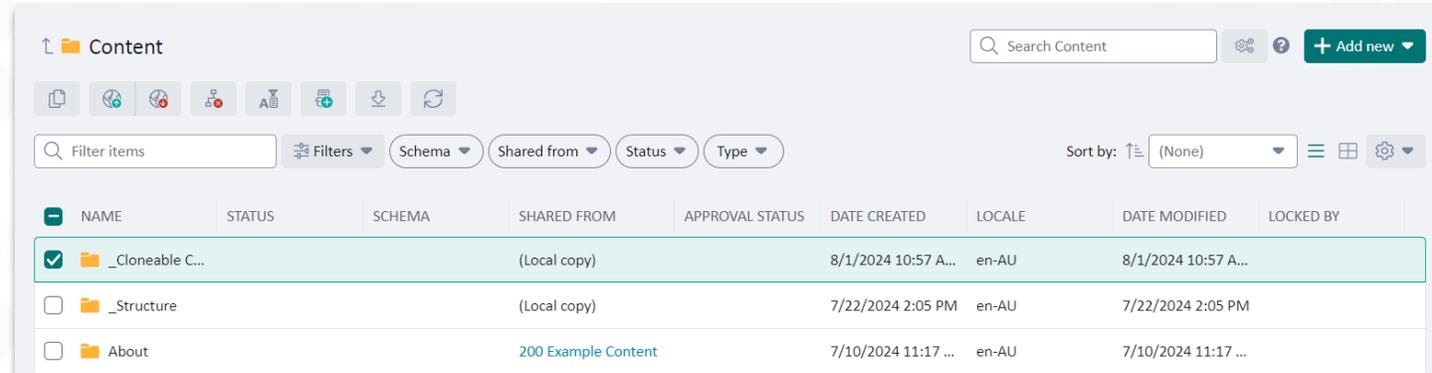
ACTIVITY DE...	DATE ASSIG...	ASSIGNED TO	PUB
<input type="checkbox"/> Task Process - 000 Empty			
<input type="checkbox"/> Task Process - 100 Master			
<input type="checkbox"/> Task Process - 110 DXA Site Type			
<input type="checkbox"/> Task Process - 200 Example Content			
<input type="checkbox"/> Task Process - 400 Example Site			
<input checked="" type="checkbox"/> Perform Task	7/17/2024 1...	Admin	000
<input type="checkbox"/> Review Task	7/12/2024 9...	Admin	110
<input type="checkbox"/> Assign to Pro...	7/12/2024 9...	Tridion Sites ...	110
<input type="checkbox"/> Perform Task	7/12/2024 9...	Admin	110
<input type="checkbox"/> Perform Task	7/12/2024 9...	Admin	100
<input type="checkbox"/> Review Task	7/11/2024 1...	Admin	400 Example...
<input type="checkbox"/> Assign to Pro...	7/11/2024 1...	Tridion Sites ...	400 Example...

Focus but don't select first item

When browsing an organizational item, the first item in the list was automatically focused and selected.

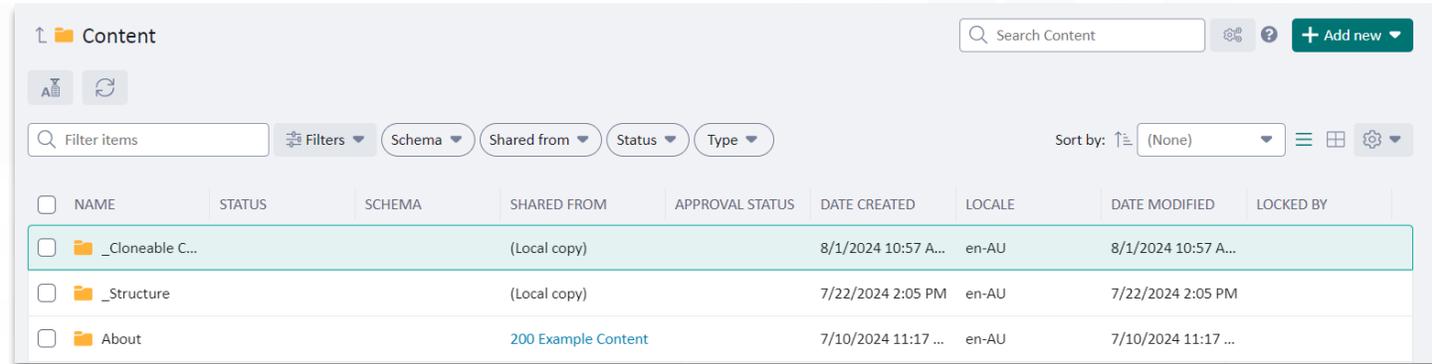
We updated this behavior to focus but not select the first item.

This will reduce the likelihood that users unintentionally perform actions on the first item (see [SRQ-25640](#)).



The screenshot shows a web interface for browsing content. At the top, there is a search bar labeled "Search Content" and a "+ Add new" button. Below the search bar is a toolbar with various icons. A "Filter items" search box is followed by several filter buttons: "Filters", "Schema", "Shared from", "Status", and "Type". To the right, there is a "Sort by" dropdown menu set to "(None)". The main content area is a table with the following columns: NAME, STATUS, SCHEMA, SHARED FROM, APPROVAL STATUS, DATE CREATED, LOCALE, DATE MODIFIED, and LOCKED BY. The first row, "_Cloneable C...", is highlighted with a green background and has a checked checkbox in the left margin. The second row, "_Structure", and the third row, "About", are not selected.

NAME	STATUS	SCHEMA	SHARED FROM	APPROVAL STATUS	DATE CREATED	LOCALE	DATE MODIFIED	LOCKED BY
<input checked="" type="checkbox"/> _Cloneable C...			(Local copy)		8/1/2024 10:57 A...	en-AU	8/1/2024 10:57 A...	
<input type="checkbox"/> _Structure			(Local copy)		7/22/2024 2:05 PM	en-AU	7/22/2024 2:05 PM	
<input type="checkbox"/> About			200 Example Content		7/10/2024 11:17 ...	en-AU	7/10/2024 11:17 ...	



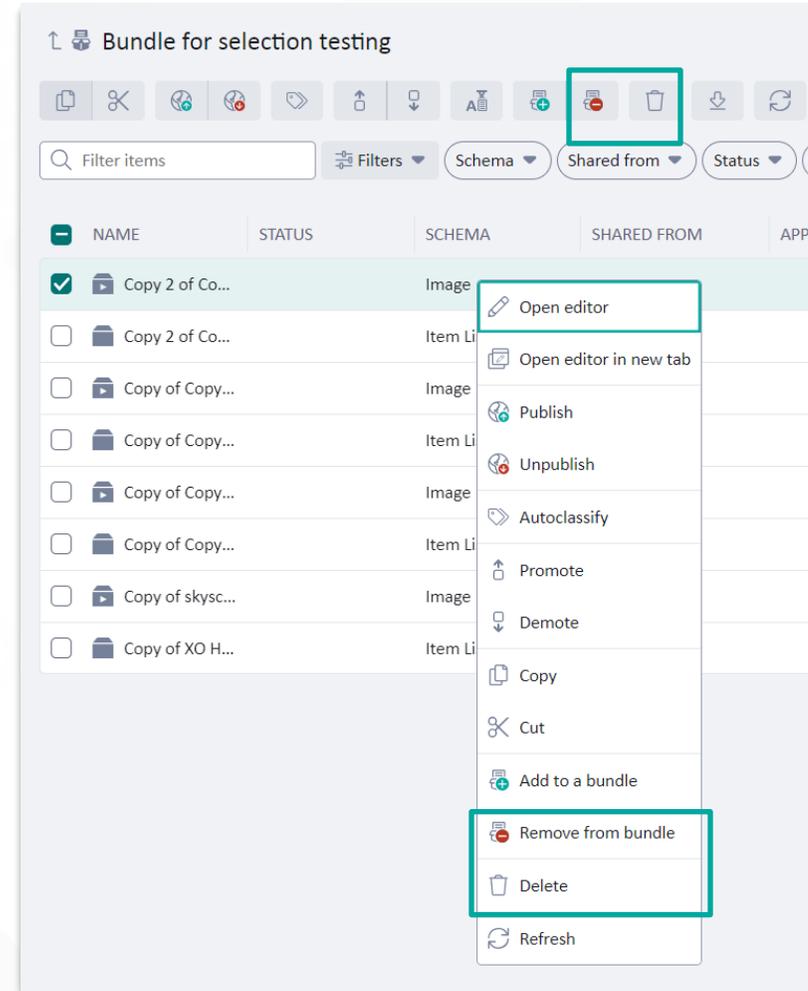
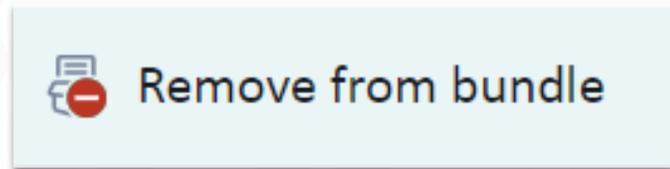
The screenshot shows the same web interface as above, but the first item, "_Cloneable C...", is now focused (highlighted with a green background) and its checkbox is unchecked. The other items remain unchanged.

NAME	STATUS	SCHEMA	SHARED FROM	APPROVAL STATUS	DATE CREATED	LOCALE	DATE MODIFIED	LOCKED BY
<input type="checkbox"/> _Cloneable C...			(Local copy)		8/1/2024 10:57 A...	en-AU	8/1/2024 10:57 A...	
<input type="checkbox"/> _Structure			(Local copy)		7/22/2024 2:05 PM	en-AU	7/22/2024 2:05 PM	
<input type="checkbox"/> About			200 Example Content		7/10/2024 11:17 ...	en-AU	7/10/2024 11:17 ...	

The delete action is now available in bundles and search folders

Introduced a new icon for the Remove from bundle action.

Now displaying the delete action when inside a bundle or search folder.



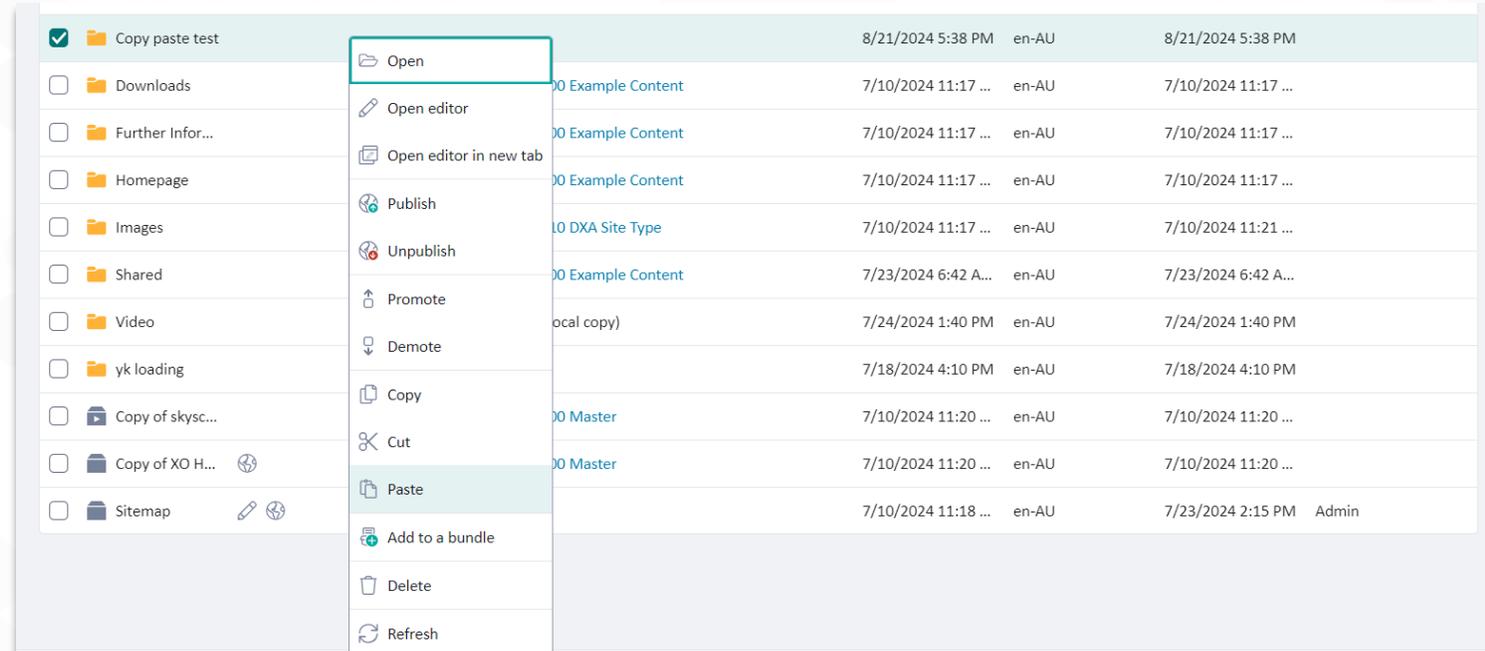
Copy/paste fix

Copy/paste behavior is now aligned with the behavior in Classic UI and Windows Explorer.

When pasting into a folder (or other container item) via the context menu, the item(s) will be pasted inside the folder.

Previously, the items would be pasted at the same level as the folder.

This change applies to both the tree and the table.



Filter out non-applicable activities

The screenshot displays the Tridion Sites interface with a list of workflow activities. A 'Finish activity' dialog is open, allowing the user to select the next activity. The network log on the right shows a REST API call with a response containing a 'NextActivityDefinitions' array.

ACTIVITY DEFINITION	DATE ASSIGNED	ASSIGNED TO	PUBLICATION	PERFORMER	PRIMARY ITEM	DATE STARTED	STATUS	NAME
<input type="checkbox"/> Review Task	9/2/2024 12:13 PM	Admin	200 Example Content	Admin	worktest	9/2/2024 12:13 PM	IN PROGRESS	4. Review Task
<input type="checkbox"/> Review Task	9/2/2024 12:01 PM	Admin	400 Example Site	Admin	Task Process New 2	9/2/2024 12:01 PM	IN PROGRESS	4. Review Task
<input type="checkbox"/> Review Task	9/2/2024 11:36 AM	Admin	400 Example Site	Admin	Task Process New		ASSIGNED	9. Review Task
<input type="checkbox"/> Review Task	9/2/2024 11:23 AM	Editor	200 Example Content	Non-Admin	workflow-test	9/2/2024 12:26 PM	IN PROGRESS	4. Review Task
<input type="checkbox"/> Translation Review	8/29/2024 2:21 PM	Admin	Diamond Blueprint - 03 ...	Admin	[WF Translation 1]		ASSIGNED	3. Translation Review
<input checked="" type="checkbox"/> Translation Review	8/29/2024 2:21 PM	Admin	Diamond Blueprint - 03 ...	Admin	[WF Translation 1]		ASSIGNED	3. Translation Review
<input type="checkbox"/> Translation Review	8/28/2024 5:44 PM	Admin	Diamond Blueprint - 04 T...	Admin			ASSIGNED	3. Translation Review
<input type="checkbox"/> Review Task	8/28/2024 6:41 AM	Admin	N2	Admin			ASSIGNED	7. Review Task
<input type="checkbox"/> Perform Task	7/18/2024 5:41 PM	Admin	000 Empty	Admin			ASSIGNED	action1
<input type="checkbox"/> Review Task	7/12/2024 8:50 AM	Admin	110 DXA Site Type	Admin			ASSIGNED	3. Review Task
<input type="checkbox"/> Perform Task	7/12/2024 8:49 AM	Admin	100 Master	Admin			ASSIGNED	1. Perform Task
<input type="checkbox"/> Review Task	7/11/2024 10:46 PM	Admin	400 Example Site	Admin			ASSIGNED	3. Review Task
<input type="checkbox"/> Perform Task	7/11/2024 8:44 AM	Admin	400 Example Site	Admin			IN PROGRESS	1. Perform Task
<input type="checkbox"/> Perform Task	7/11/2024 8:44 AM	Admin	200 Example Content	Admin			ASSIGNED	1. Perform Task
<input type="checkbox"/> Perform Task	7/11/2024 8:44 AM	Admin	200 Example Content	Admin			ASSIGNED	1. Perform Task
<input type="checkbox"/> Perform Task	7/10/2024 11:42 AM	Sites Administrator GLO...	200 Example Content	Sites Administrator GLO...			IN PROGRESS	1. Perform Task
<input type="checkbox"/> Perform Task	7/10/2024 11:42 AM	Sites Administrator GLO...	200 Example Content	Sites Administrator GLO...			IN PROGRESS	1. Perform Task
<input type="checkbox"/> Perform Task	7/10/2024 11:41 AM	Sites Administrator GLO...	200 Example Content	Sites Administrator GLO...			IN PROGRESS	1. Perform Task
<input type="checkbox"/> Perform Task	7/10/2024 11:41 AM	Sites Administrator GLO...	200 Example Content	Sites Administrator GLO...	New Workflow Com...	7/10/2024 11:41 AM	IN PROGRESS	1. Perform Task
<input type="checkbox"/> Perform Task	7/10/2024 11:37 AM	Sites Administrator GLO...	200 Example Content	Sites Administrator GLO...	TextWorkflow	7/10/2024 11:37 AM	IN PROGRESS	1. Perform Task
<input type="checkbox"/> Perform Task	7/10/2024 11:37 AM	Sites Administrator GLO...	200 Example Content	Sites Administrator GLO...	workflow-test	7/10/2024 11:37 AM	IN PROGRESS	1. Perform Task
<input type="checkbox"/> Perform Task	7/10/2024 11:37 AM	Sites Administrator GLO...	200 Example Content	Sites Administrator GLO...	Testworkflow	7/10/2024 11:37 AM	IN PROGRESS	1. Perform Task
<input type="checkbox"/> Perform Task	7/10/2024 11:37 AM	Sites Administrator GLO...	200 Example Content	Sites Administrator GLO...	WorkflowShared	7/10/2024 11:37 AM	IN PROGRESS	1. Perform Task
<input type="checkbox"/> Perform Task	7/10/2024 11:37 AM	Sites Administrator GLO...	200 Example Content	Sites Administrator GLO...	Copy of TextWorkflow	7/10/2024 11:37 AM	IN PROGRESS	1. Perform Task
<input type="checkbox"/> Perform Task	7/10/2024 11:36 AM	Sites Administrator GLO...	200 Example Content	Sites Administrator GLO...	Workflow	7/10/2024 11:36 AM	IN PROGRESS	1. Perform Task

Finish activity

Activity: 3. Translation Review

Next activity *

Comment

```
URI
tcm:12-1190-131104

Activity definition
Translation Review

Description
Review and update translations.

Publication
Diamond Blueprint - 03 Source-Target B

Status
ASSIGNED

Assigned to
Admin

Date assigned
8/29/2024 2:21 PM

Process definition
Translation Review

Date created
8/29/2024 2:21 PM

Name
tcm_12-1190-131104?useDynamicVersion=...
tcm_12-61-131088?useDynamicVersion=...

Headers
{}

Payload
{"type": "DELETE"}

Response
{"type": "DELETE"},
{"type": "HateoasLink",
  "href": "http://10.100.92.199:81/api/v3.0/items/tcm_12-61-131088",
  "rel": "tcm:Edit",
  "type": "PUT"}
},
"contextRepository": {
  "type": "Link",
  "idRef": "tcm:0-12-1",
  "title": "Diamond Blueprint - 03 Source-Target B"
},
"description": "Review and update translations.",
"expirationScript": "",
"expirationScriptType": "CSharp",
"extensionProperties": {
  "type": "ExtensionPropertyDictionary",
  "tm_ActivityTransitionsToHide": "tcm:12-64-131088"
},
"finishApprovalStatus": {
  "type": "Link",
  "idRef": "tcm:0-0-0",
  "title": "undefined"
},
"loadInfo": {
  "type": "LoadInfo",
  "errorMessage": "",
  "errorType": "None",
  "state": "FullyLoaded"
},
"nextActivityDefinitions": [
  {
    "type": "Link",
    "idRef": "tcm:12-62-131088",
    "title": "Accept"
  },
  {
    "type": "Link",
    "idRef": "tcm:12-64-131088",
    "title": "Obsolete"
  },
  {
    "type": "Link",
    "idRef": "tcm:12-63-131088",
    "title": "Reject"
  }
],
"processDefinition": {
  "type": "Link",
  "idRef": "tcm:12-4-131074",
  "title": "Translation Review"
},
"script": "",
"scriptType": "CSharp"
}
```

Allow users to select next assignee

← → ↻ Not secure 10.100.97.4:81/ui/editor/component?item=tc:4-5452&tab=general.content ☆ | 🏠 | 📄 | 🟢 | ⋮

Tridion Sites Content Activities Publishing Admin 📢 ?

🏠 📁 New Component3 Last saved a day ago Save Finish

General History Blueprint Where used Published to View on site Translation Information

Name * New Component3

Schema * TextWorkflow

Content

Text

test text for publication

This item is associated with workflow activity instance "1. Perform Task1" (tc:4-2040-131104)

Next activity display name

Perform Task2

Comment

Assign to user

Select a user 🔍

- (None)
- Admin
- Non-admin
- Sites Administrator DXUI-10-U...
- Sites Administrator DXUI-10-U...
- Sites Administrator GLOBAL\ig...
- Sites Administrator GLOBAL\SR...

CoreService REST Get items improvements

Added additional filter options

- ***rloItemTypes*** filters by item type
- ***recursive***, set to ***true*** returns items from all levels of the nested organizational items
- ***details***, controls the details level such as ***Contentless***, ***IdAndTitle***, ***WithApplicableActions*** must be returned for each item

GET /api/v3.0/items/{escapedContainerId}/items Gets a list of items inside a specified container item (Publication or Organizational Item). ^

Name	Description
escapedContainerId * required string (path)	The TCM URI or ECL URI of a container item: either a Publication or an Organizational Item such as a Bundle, Category, External Container, Folder or Structure Group. Escape the colon by replacing it with an underscore. For example: "tcm_0-1-1".
useDynamicVersion boolean (query)	Loads a dynamic version (if available for the current user)
rloItemTypes array[string] (query)	The item types of all repository-local objects that you want to include in the response.
recursive boolean (query)	If false, only items directly inside the given container are returned. If true, items in nested Organizational Items (recursively) are also returned. For External Containers this parameter is ignored. External Content Library does not support recursive lists.
details string (query)	Specifies the level of details of list entries.

escapedContainerId

false

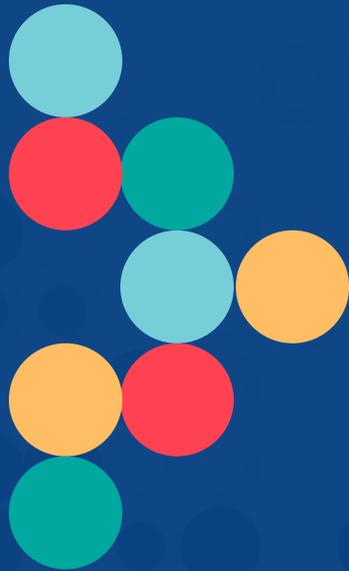
Page
PageTemplate
TargetGroup
Category
Keyword

false

Contentless

Additional Items (also available as hotfixes for 10)

- Display a notification if there's an error when attempting to publish an item
- Misc UI
 - Various improvements to component template selection
 - Differentiate activity filter options by including the publication
 - Focus but don't select the first item in the table/grid on browse
 - Add delete action for items in bundles and search folders
- Pasting via the context menu on a container should paste inside the container
- Improved stability of rich text editor when running extensions
- Filter out non-applicable next activities in translation workflows
- Allow users to select the assignee for the next activity



Reporting Solutions

Publishing Queue Report: Filter/Sort/Export

The screenshot shows the Tridion Sites interface. At the top, there are navigation tabs for 'Content', 'Activities', and 'Publishing'. The 'Publishing' tab is active. On the right side of the header, there is a 'System Account' label and some utility icons. The main content area is titled 'Publishing Queue' and contains a table of items. A modal dialog titled 'Publishing queue request filters' is open in the center. The dialog has several sections with dropdown menus:

- Include publish transactions by:** System Account
- Publication:** All
- Target type:** All
- Updated or scheduled:** Any time
- Priority:** All
- State:** (empty dropdown)

At the bottom of the dialog are 'Confirm' and 'Cancel' buttons. The background table shows a list of items with columns for 'PRIMARY ITEM', 'TARGET', and 'PROGRESS'. The 'PROGRESS' column contains several 'SUCCESS' status indicators.

First introduced in Sites 10 Fall Update

Workflow Activities Report: Filter / Sort / Export

The screenshot shows the Tridion Sites interface with the 'Workflow Activities' report. A modal dialog box titled 'Workflow activities request filters' is open, allowing users to filter the data. The dialog includes a dropdown for 'Assignee or performer' (set to 'All users and groups') and a list of 'Included activity states' with checkboxes for 'Assigned', 'In progress', 'Completed', 'Waiting for workflow agent', 'Failed', and 'Suspended'. The background shows a table with columns for 'ACTIVITY DEFINITION', 'DATE ASSIGNED', 'ASSIGNED TO', and 'PUBLICATION'. The 'Retrieve' activity is selected. The 'IN PROGRESS' and 'COMPLETED' status buttons are visible on the right.

ACTIVITY DEFINITION	DATE ASSIGNED	ASSIGNED TO	PUBLICATION
Final	8/19/2024 3:3...	Tridion Sites Co...	350 Ger...
Retrieve	8/15/2024 1:1...	Tridion Sites Co...	350 Ger...

First introduced in Sites 10 Fall Update

Access Manager: Last Login Report

Identity providers Applications **Users** Service accounts

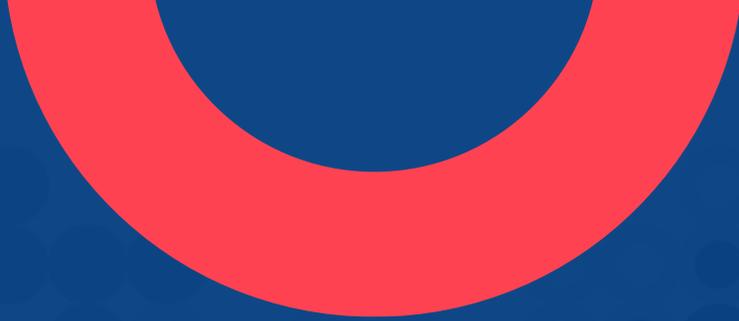
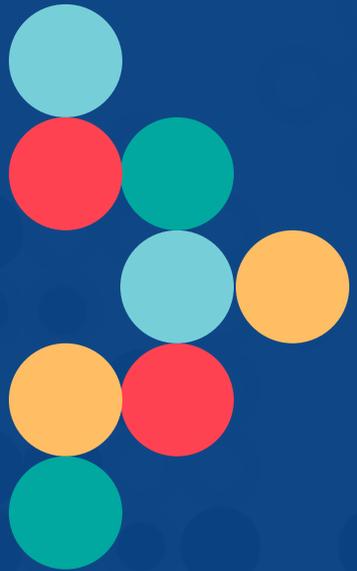
Users

View users and change their security settings.

 Refresh

NAME	STATUS	IDENTITY PROVIDER 	LAST LOGIN DATE 	
TRIDIONDEMO\rws	 Activated	Windows	1/10/2024 4:56 AM	
TRIDIONDEMO\sam	 Activated	Windows	8/19/2024 11:14 AM	

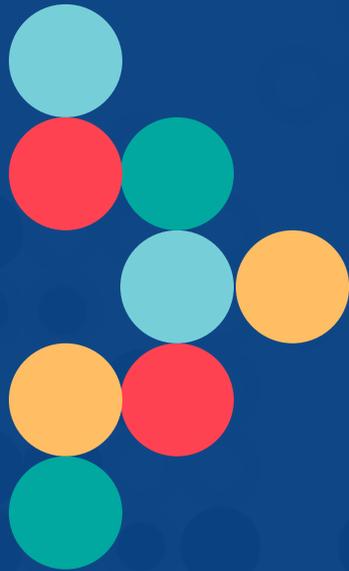
- Report on User Logins
- Filter by Identity Provider



Accessibility Scorecard for Cloud Customers

RWS Cloud Managed Scorecard

↑ Organization	Audited	INDEX	+/-	History	🔍
🔗 Youngstown State University / OH	Overall (show detail)	D	1		
🔗 Yosemite Community College District / CA	Overall (show detail)	C	5		
🔗 York County Community College / ME	Overall (show detail)	D	-16		
🔗 Yeshiva University / NY	Overall (show detail)	E	-8		
🔗 Yavapai College / AZ	Overall (show detail)	D	-2		
🔗 Yale University / CT	Overall (show detail)	B	0		
🔗 Yakima Valley Community College / WA	Overall (show detail)	D	0		
🔗 Xavier University of Louisiana / LA	Overall (show detail)	E	11		



10.1 Long-Term Support

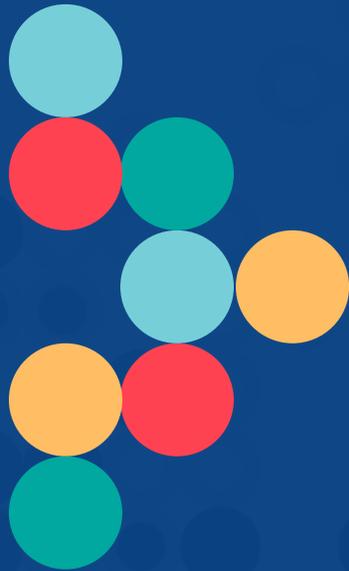
Long-Term Support for 10.1



Moving to .NET 8 required some significant code changes and therefore we have decided not to backport those changes to 10.0. Instead those changes are going to be rolled in 10.1 where we will be able to do more exhaustive testing than with a backport hotfix.

But to help our customers with their planning, we have decided to make 10.1 into a Long-Term Support release.

Note that 10.0 LTS customers can still stay on the older versions of .NET if they need more time before upgrading to 10.1.



Version Comparisons

Functional comparison between Tridion versions

Functional features	9.5	9.6	10	10.1
BluePrinting 3.0	×	×	×	✓
Translation Preview	×	×	×	✓
Cloud Accessibility Scorecard	×	×	×	✓
Accessibility Scorecard (Cloud Customers)	×	×	×	✓
Extensibility Framework:	×	×	✓	✓
Custom dashboards	×	×	✓	✓
Custom action buttons	×	×	✓	✓
Custom context menu actions	×	×	✓	✓
Custom fields, including RTF fields	×	×	✓	✓
Custom fields to retrieve data from an external system	×	×	✓	✓
Custom columns in the Content Explorer and the Activities tab	×	×	✓	✓
Batch uploading of multimedia assets	×	×	✓	✓
Activities tab to view, track and manage each activity	×	×	✓	✓
Publishing tab to view, filter and export jobs	×	×	✓	✓
Option to view content as thumbnails (including WebP)	×	×	✓	✓
Option to configure and reorder columns in Content Explorer list view	×	×	✓	✓
Semantic AI / Smart Tagging Module	×	✓	✓	✓

Legend:

✓ Full support

– Partial support

× No support

Technical comparison between Tridion versions

Technical features	9.5	9.6	10	10.1
.NET 8 Support	×	×	×	✓
Updated Database Support	×	×	×	✓
Semantic Content Models	×	✓	✓	✓
Targeted content recommendations (taxonomy-based)	×	×	✓	✓
Concept scheme configuration and scoring	×	×	✓	✓
Add-on management	✓	✓	✓	✓
Option to store auditing data	×	×	✓	✓
Enable/disable add-ons	×	×	✓	✓
Access Management UI	✓	✓	✓	✓
Register and manage custom applications from Access Management window	×	×	✓	✓
Manage service accounts	×	×	✓	✓
Shared delivery platform (DXD)	✓	✓	✓	✓
Semantic Recommendations DXD	×	×	✓	✓
GraphQL Content API	✓	✓	✓	✓
Docker container support for DXD	✓	✓	✓	✓
Option to give Lock Management rights to any user or user group	×	×	✓	✓

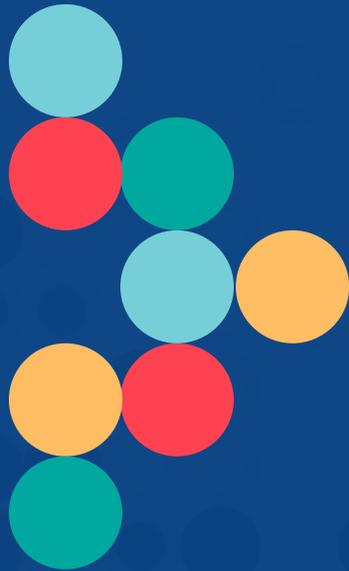
Note that some backend may still be defined but for 10.1 the focus is going to be updated platform support.

Legend:

✓ Full support

– Partial support

× No support



Platform Updates

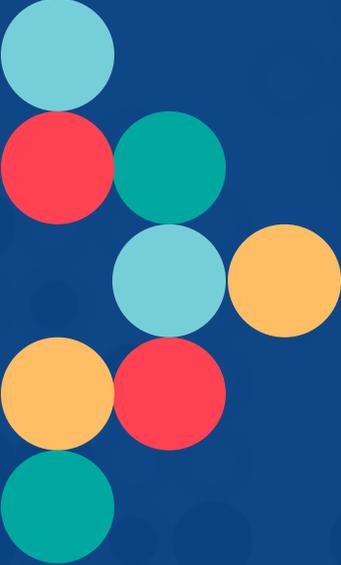
Platform Updates

Content Manager

- ✓ Support of TLS 1.3
- ✓ Java 21 support
- Tridion Search Upgrade – work in progress
 - SOLR to v 9.6
 - Apache Tomcat to v 9

Content Delivery

- Java 21 LTS
- Spring 6
- SpringBoot 3
- Hibernate 6
- Tomcat 10
- Jakarta namespace switch



Platform Upgrade Considerations

Upgrade overview

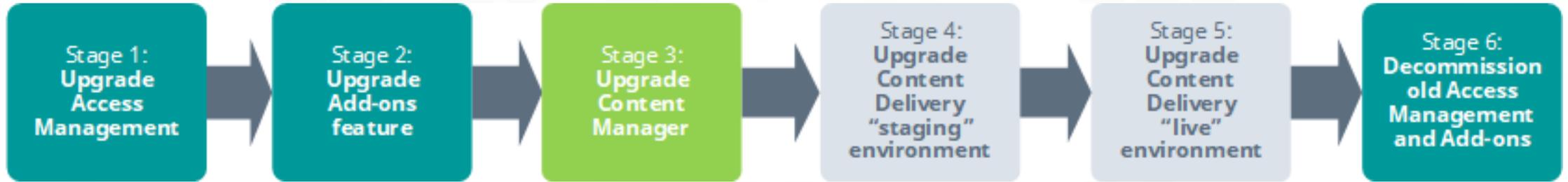
The updated documentation is not yet available for Sites 10.1 but the process will largely be the same:

<https://docs.rws.com/1099765/100494/tridion-sites-10-main-documentation/upgrading-----tridion-sites>

The 2 most common upgrade types are Staged and Rolling

The most important consideration is that if you wish to do a rolling upgrade it is always from the immediately preceding version. So for a rolling upgrade, you will have to go from **Sites 10 --> Sites 10.1**

Upgrade paths – Staged Upgrade



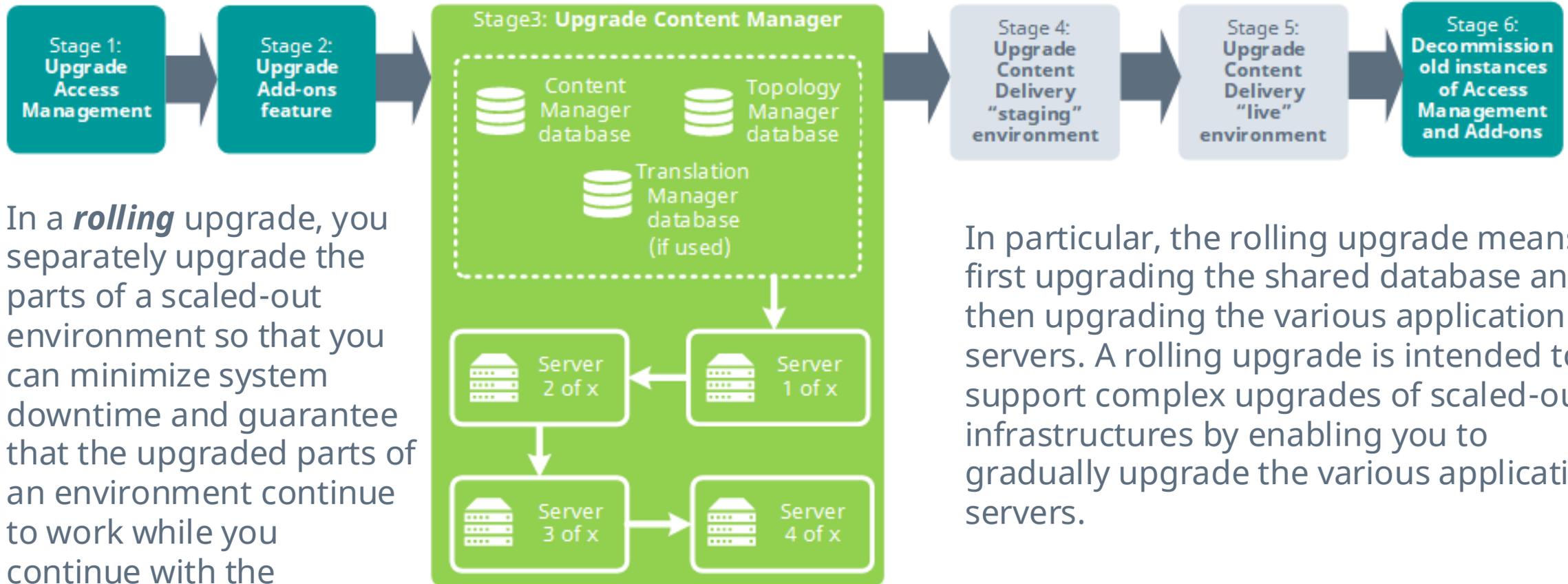
A ***staged*** upgrade is where you upgrade the different parts of your infrastructure at different times.

In a staged upgrade, you must upgrade Content Manager environment before you upgrade your Content Delivery environments.

After that, you can upgrade the individual Content Delivery environments in any order you wish.

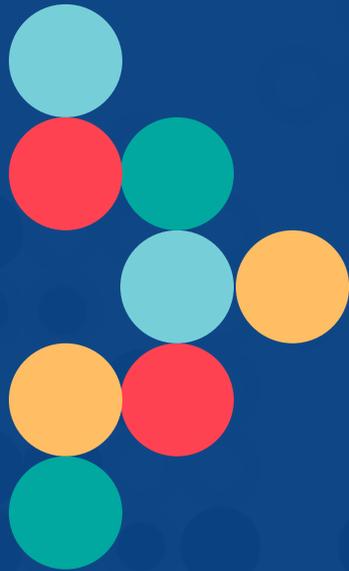
Most organizations upgrade the product using a staged upgrade.

Upgrade paths – Rolling upgrade



In a **rolling** upgrade, you separately upgrade the parts of a scaled-out environment so that you can minimize system downtime and guarantee that the upgraded parts of an environment continue to work while you continue with the upgrade.

In particular, the rolling upgrade means first upgrading the shared database and then upgrading the various application servers. A rolling upgrade is intended to support complex upgrades of scaled-out infrastructures by enabling you to gradually upgrade the various application servers.



Upgrade Considerations

Dynamic Experience Accelerator (DXA) Customers

For customers that are using the reference delivery application (DXA) there are some considerations:

- Sites 10 and Sites 10.1 require DXA 2.3
- Recommendation is to upgrade DXA 2.3 first and then update Content Management and then Content Delivery
- DXA 2.3 is backwards compatible with 9.1 and above
- Code:
 - <https://github.com/RWS/dxa-web-application-dotnet>
 - <https://github.com/RWS/dxa-web-application-java>

Move to Experience Space

In Sites 9.5, we introduced a brand new visual interface for content authors called, **Experience Space**. The old **Classic UI** is still available but we recommend that customers consider moving users to the new visual interface. It provides a modern editing experience and new features are being release only in **Experience Space**.

One factor to consider is that some customers have GUI extensions on the **Classic UI**. Our recommendation is to analyze:

1. Which extensions are no longer needed because the feature is supported natively
2. Which extensions are rarely used and can continue to live in the **Classic UI**
3. Which extensions should be migrated to **Experience Space** using the Extensions Framework that was introduced in Sites 10.

Streamlining the Content Model with BluePrinting 3.0

One consideration after your platform has been upgraded to Sites 10.1 is that BluePrinting 3.0 is going to allow for a far more efficient and simplified content model.

Our recommendation is to upgrade to 10.1 first but then leave some time to analyze which schemas can be streamlined using the new feature.

Our goal is that the conditional inheritance feature of BluePrinting 3.0 will allow for multiple schemas to be consolidated into a single one and will optimize scenarios for components that have both centralized and localized fields.

Moving to Trados Enterprise for Translations

While Tridion Sites 10.1 is still going to support integrations to TMS and WorldServer, we recommend moving to Trados Enterprise. It is a very modern platform that easily incorporates with AI linguistic tools like RWS Language Weaver.

Moving forward new features are going to be developed on Trados Enterprise so we recommend that customers start to make the move to the platforms. Some benefits of making the move:

1. Trados Enterprise has many **more features** for both translators and managers.
2. Trados Enterprise can better take advantage of machine translation (with or without human post-edit) to **lower translation costs**.
3. Trados Enterprise with the new Evolve capability can increase the **translation quality** by using AI tools.

Going Headless

Although Tridion has had a headless content hub since 9.0, it was really with the 9.6 release which introduced Semantic Content Models and Template-less Publishing that paved the way for a new and simpler way to work with Tridion's JSON output and the JavaScript frameworks like React, Vue, and Angular.

To go headless, customer will need to install the Dynamic Experience Delivery (DXD) content hub and then ensure that schema fields are set to publishable.

Access Management

If your organization has not yet migrated to the Access Management platform, you may consider doing so as part of the upgrade. This will allow you to take advantage of the new features allowing you to connect to various Identity Providers and better manage security across your Tridion Sites eco-system.

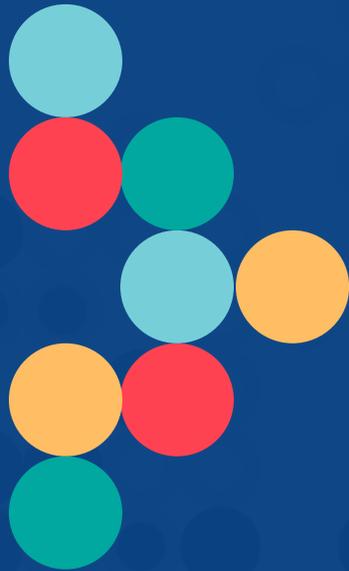
Documentation on how to proceed here:

<https://docs.rws.com/1099765/805637/tridion-sites-10-main-documentation/migrating-security-to-----tridion-access-management-during-an-upgrade>

Integration Framework and Extensions

The Integration Framework was released in Tridion Sites 9.1 and the Extension Framework was released in 10. One of Tridion's key benefits is that it is a platform that can be extended to provide a unique solution for your organization.

As part of the upgrade we recommend taking a look to see if there is any "low-hanging fruit" that could be integrated into the platform.



Professional Services

Additional Professional Services for Sites 10.1

As part of the Tridion Sites 10.1 offering we are pleased to introduced an expanded set of solutions from our worldwide team.

Customers can now use our Professional Services for technology adjacent solutions.



Expanded Professional Services For 10.1

Working with the globe's top 100 brands

Worldwide Diversified Team

Sector expertise

Automotive
Aerospace
Chemical
Defence
Financial
Government
Legal
Manufacturing
Medical devices
Pharmaceutical
Retail
Technology
Telecommunications
Travel & Tourism

Content Modeling

Content Delivery Architecture

Governance

Translation

Connectors

Tech Adjacent Solutions

Content Centric Professional Services

Content Supply Chain

Focus on Content Lifecycle

- Creation
- Workflow
- Translation
- Governance
- ...

Content Delivery Chain

Focus on Visitor Experience

- # clicks to Convert
- Search
- Targeted Content
- ...



Delivery Application Optimization



Performance



Accessibility

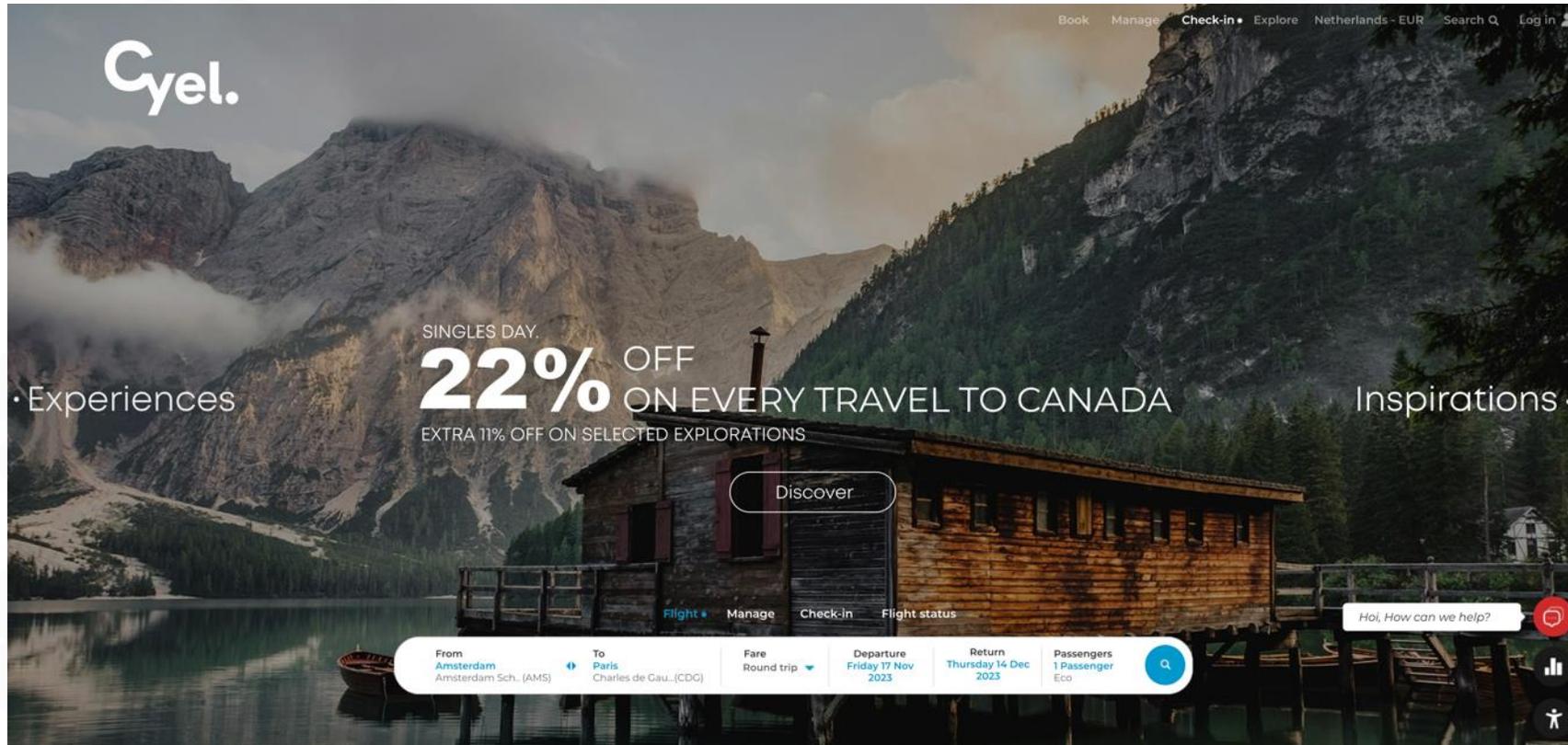


SEO

Actual screenshot of a Google Lighthouse report where RWS Professional Services updated a Tridion customer's Delivery Application in conjunction with an upgrade to Sites 10.

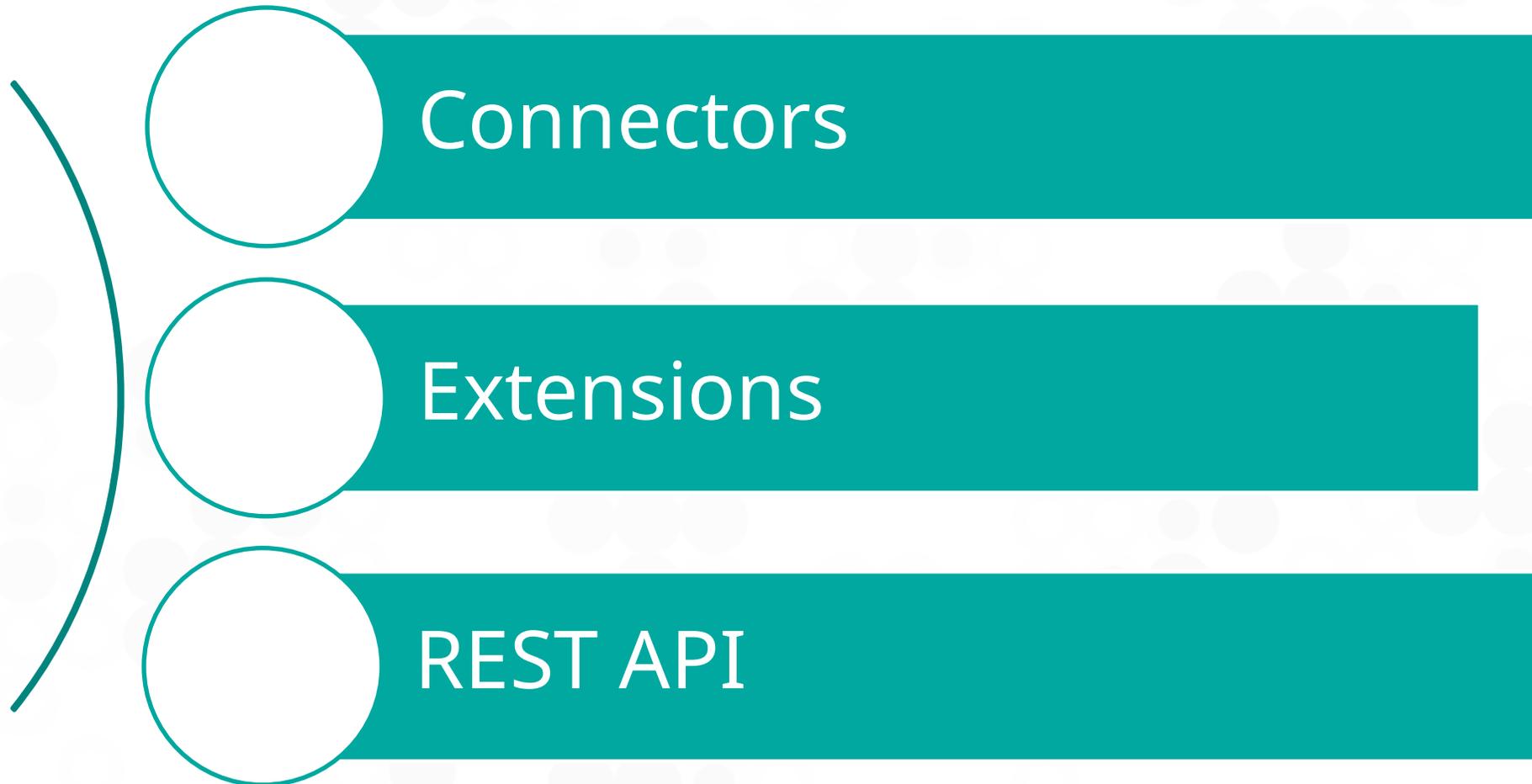
Let our Professional Services modernize your Delivery Application.

Site Redesign



We have designers and UI/UX experts who design composites and deliver all of the HTML/JS/CSS assets.

Connectors and Extensions



Our Professional Services team can help you get the most out of extending Tridion.

RWS Editorial Services Solution



Standard Editorial

- ✓ Copyediting, proofreading, converting
- ✓ Maintaining style guides
- ✓ Optimizing source content
- ✓ Reviewing and improving English target text



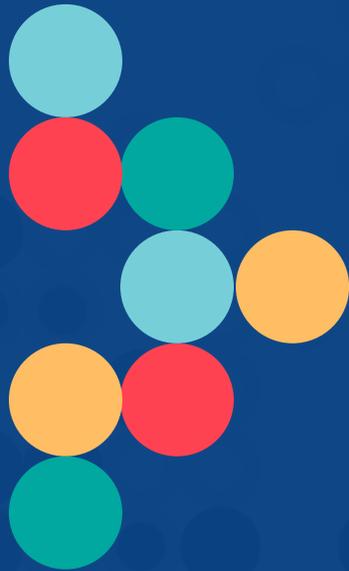
AI Editorial

- ✓ Editing LLM output for factual accuracy, cultural appropriateness, and relevance/salience
- ✓ Evaluating and A/B testing AI model output
- ✓ Rewriting AI-generated output as part of an LLM training process



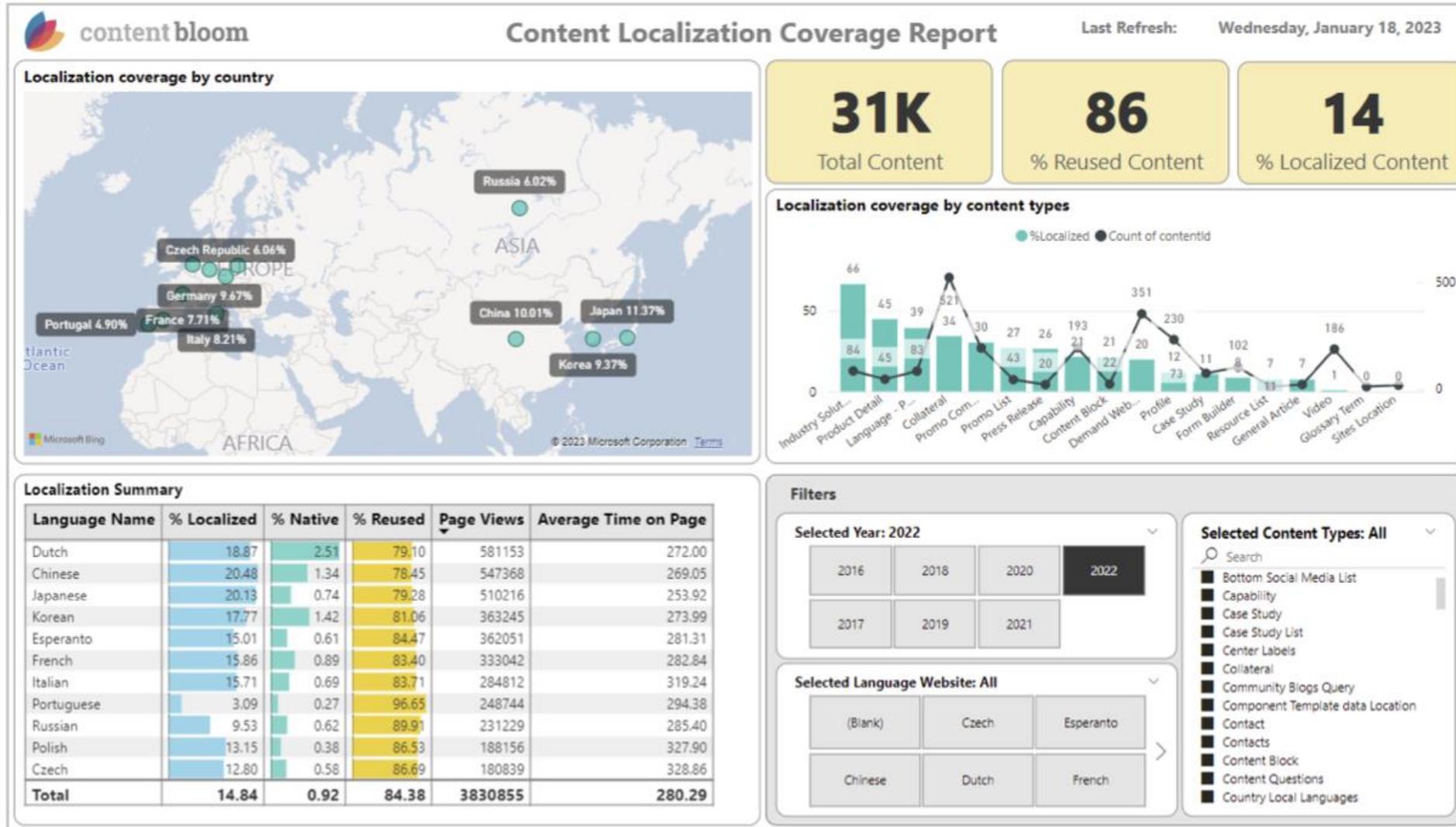
Content Creation

- ✓ Writing structured content (e.g., product descriptions), scaling rapidly to very high volumes as required
- ✓ Creation and conversion of eLearning materials
- ✓ Crafting prompts for LLMs to produce initial drafts, which are then refined to meet client requirements



Solutions Catalog

Content Intelligence - Partner Content Bloom



Accessibility - Partner AAATraq - 2024



Fresh

Sed pede ullamcorper amet ullamcorper primis, nam pretium suspendisse neque, a phasellus sit pulvinar vel integer.



About



Healthy

Sed pede ullamcorper amet ullamcorper primis, nam pretium suspendisse neque, a phasellus sit pulvinar vel integer.

Healthy

RWS Tridion

IMAGES (Alternate Text)

Fill in the box, thinking how you would describe this image to someone over the phone in 7 - 10 words

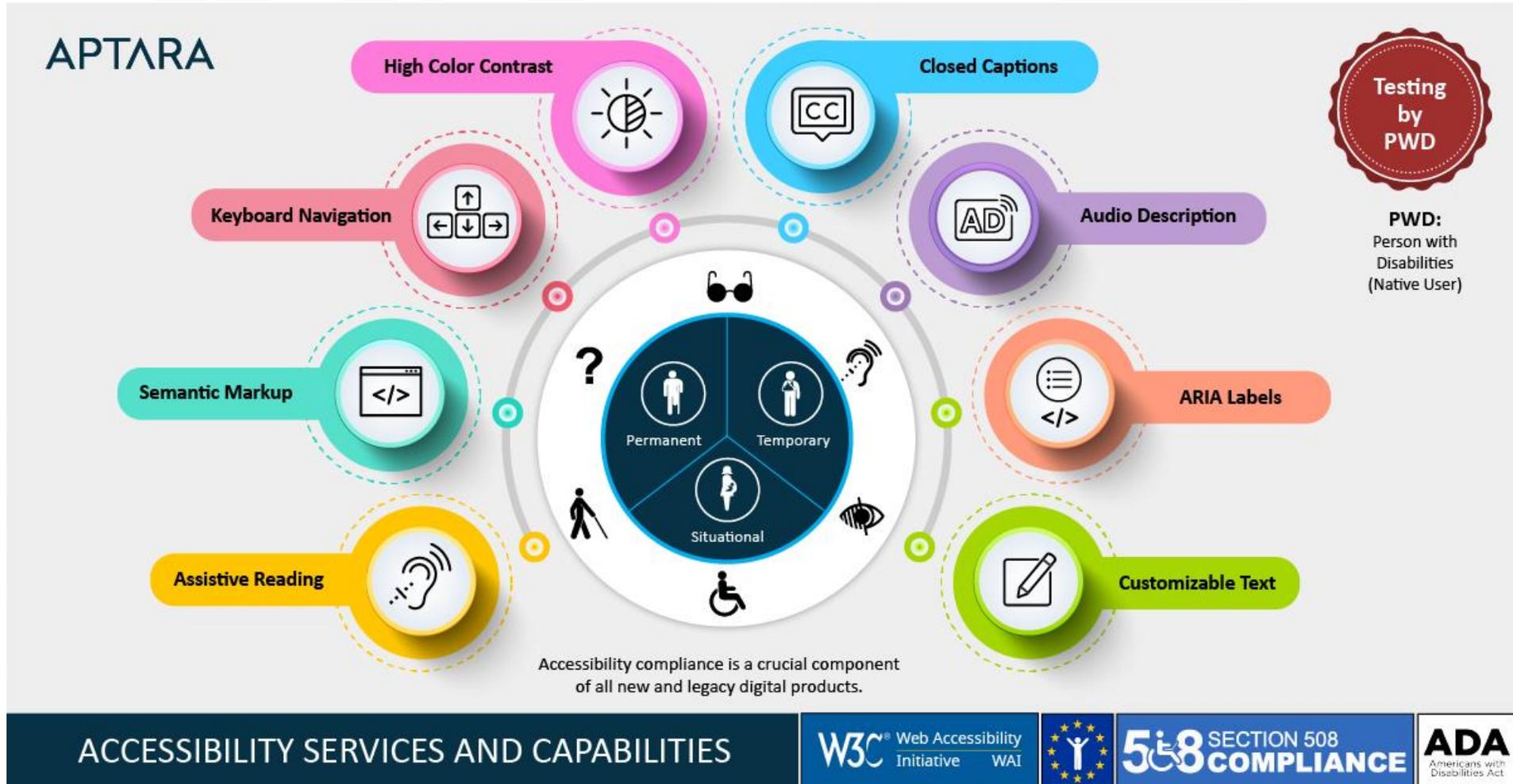
Present text (make changes below)

Presently there is no alt text for this image

AI Chatbot with AI12Z - April 2024

The screenshot displays the AI12Z Test Drive interface. On the left is a sidebar with the AI12Z logo and navigation options: All Projects, Dashboard, Documents, Knowledge Base, Prompts, Data, Analytics, and Test Drive. The main header shows 'RWS Docs Test Drive' and the user 'Greg Guttmann'. The main content area is titled 'Test Drive' and includes an introductory text: 'Experience your copilot the way your users would. Ask your copilot questions and see the answers it provides you with.' Below this is a 'Share a link' section with a text input containing a URL and a 'Copy Link' button. A toggle switch for 'Do you have a follow up question?' is turned on. Below the toggle is a text input for a follow-up question and an 'Ask AI' button. A user question 'how do I install dxa' is shown in a blue bubble, followed by a light blue response bubble containing the text: 'To install DXA, you need to follow these steps:'.

Accessibility Services - Aptara



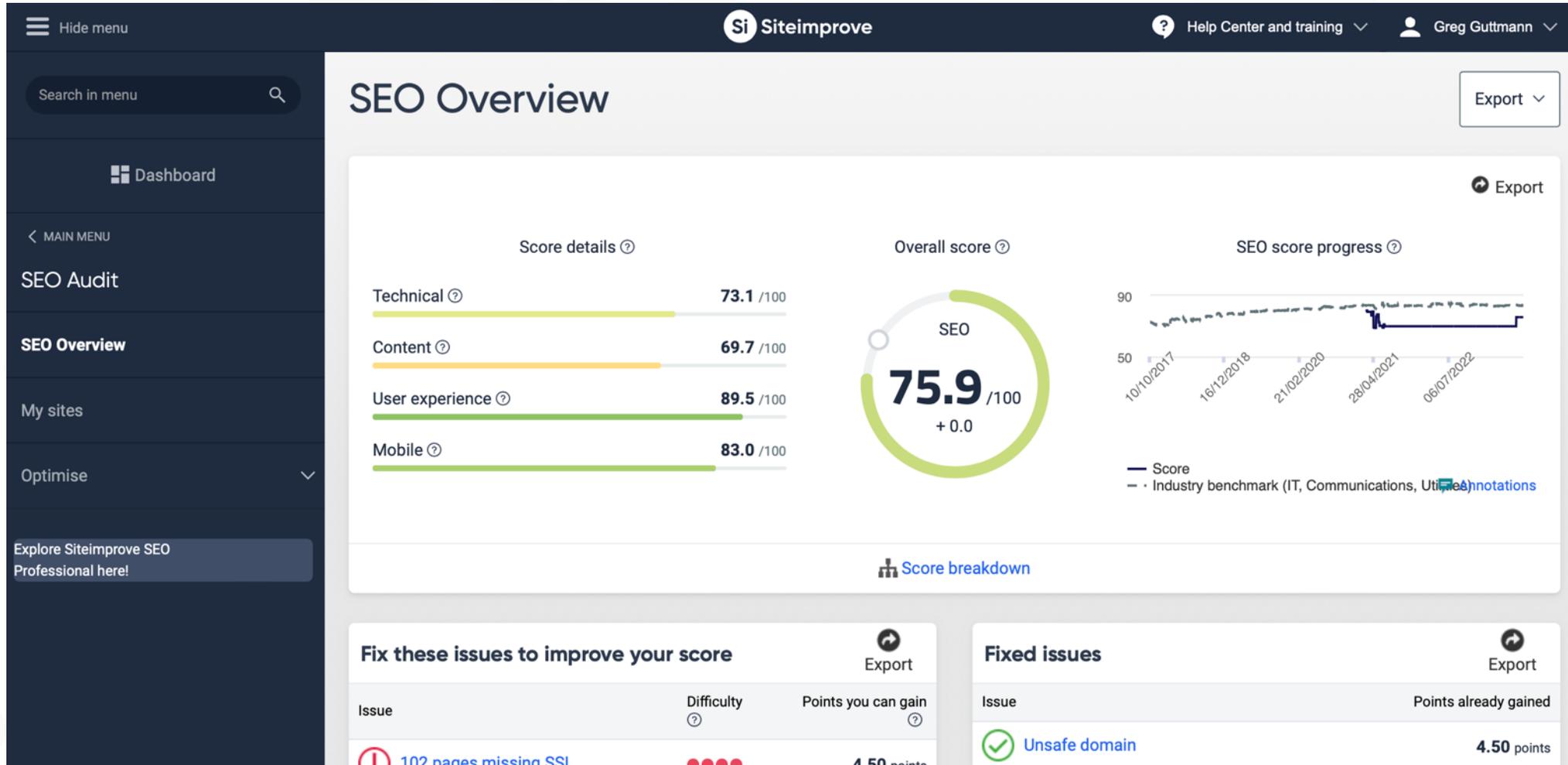
<https://dlg.aptaracorp.com/DigitalSamplesShowcase/Accessibility/Accessibility.mp4>

Customer Identity Management

RWS has partnered with OKTA to produce an example of using OKTA to connect to multiple CDPs and profile system for content personalization.



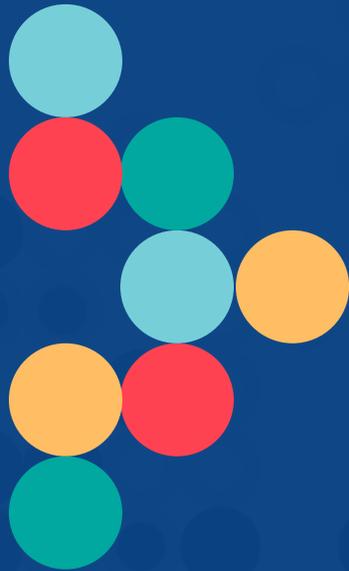
SEO / Accessibility - Partner Siteimprove



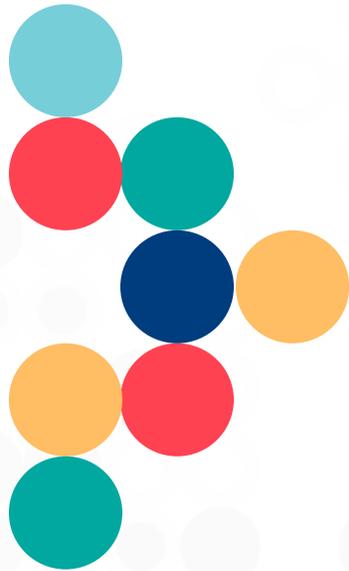
TravelLaunchPro by LUX Interactive - June 2024



Reservation System Integration
Tridion and Translation Integration
Head Start Delivery Application
Optimized Booking Flow
Global Governance with Regional Empowerment

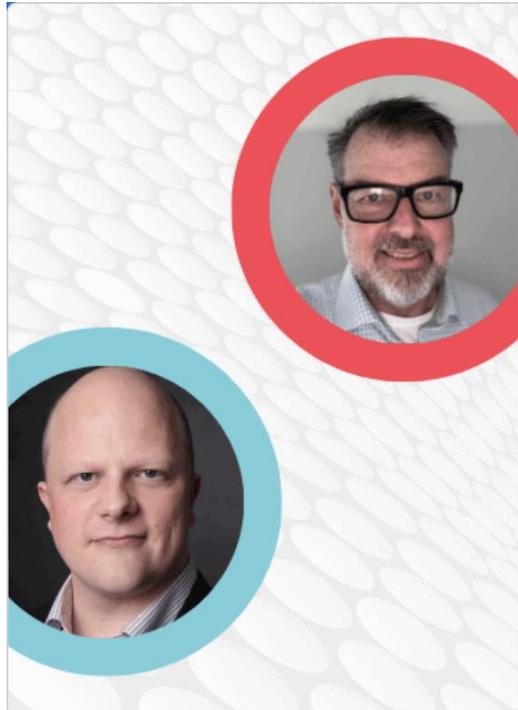


Events



Online Webinars and Livestreams

10.1 Launch Webinar



TRIDION WEBINAR

What's new in Tridion Sites 10.1

60-minute webinar
Online
04 Dec 2024
🕒 3:00 pm - 4:00 pm GMT
[View in my timezone](#)

Share [f](#) [t](#) [in](#)



<https://www.rws.com/content-management/tridion/events/tridion-sites-launch-dec-2024/>

Accessibility Webinar

A promotional graphic for a webinar. It features two circular portraits of speakers: one in a red circle and one in a teal circle. The background has a light blue and white pattern. Text on the right side provides details about the webinar, including its title, duration, date, and time. Social media share icons are also present.

TRIDION PARTNER WEBINAR

Revolutionizing Compliance: Turbocharging Time-to-Publish for Accessible Web Content

60-minute webinar
Online
21 Mar 2024
🕒 3:00 pm - 4:00 pm GMT [View in my timezone](#)

Share   

<https://www.rws.com/content-management/tridion/events/revolutionizing-compliance-turbocharging-time-to-publish-for-accessible-web-content/>

Monthly Livestream



Join us the first Thursday of the month for the Tridion Livestream.

7am Pacific (USA)
10am Eastern (USA)
3pm GMT (UK)
4pm CET (Central Europe)
11pm China Standard Time

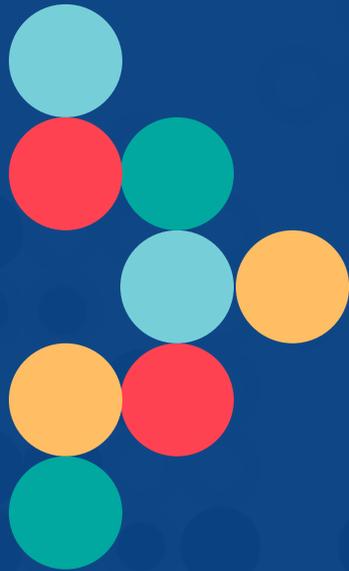


<https://www.youtube.com/@RWSCommunity/streams>

AWS + RWS Innovation Days



The event is over but the slides are here:
<https://community.rws.com/product-groups/tridion/tridion-sites/m/7df9c88775/5461>



Customer Testimonials



https://players.brightcove.net/6202477137001/default_default/index.html?videoId=1770753732075507638



https://players.brightcove.net/6202477137001/default_default/index.html?videoId=1770754110004242876



Ian Gowrie

Web Development Manager, Malvern

<https://tridion-videos.s3.us-west-1.amazonaws.com/tridion-sites/customer/testimonials-tridion-malvernpanalytical.mp4>

China Airlines launches
global websites with RWS



https://players.brightcove.net/6202477137001/default_default/index.html?videoId=1755814134988860527



www.rws.com

